

Right of admission

For the purposes of ensuring the proper running of Montjuïc Castle, harmony, respect and civility, and protecting the heritage value that is conserved inside the castle enclosure, the museum's management has established a series of basic rules, in accordance with the current general legislation in force and with Barcelona City Council's municipal regulations, that have to be taken into account during visits.

Terms and conditions for visits

- To enter the Castle, visitors are required to have an entrance ticket which they need to show to access control staff.
- The purchase of an admission ticket implies total acceptance of the facility's rules.
- Ticket prices and terms and conditions for exemptions and discounts are the ones set by the Barcelona Institute of Culture and Barcelona City Council, and are displayed in a visible place in the public reception area and on the Castle website.
- Anyone eligible for a ticket-price discount or exemption must show their corresponding official accreditation, authorised and valid, at the ticket office. Otherwise they will have to pay the full ticket price.
- The Castle offers priority admission to people with reduced mobility and their companions in the queues for entering the site.
- Children under the age of 14 are not allowed in on their own and have to be accompanied by an adult during their visit.
- Tickets may be purchased up to 30 minutes before the Castle closes.
- Visitors must at all times follow any instructions issued by the staff.
- No running or shouting is allowed in the exhibition rooms, to prevent accidents and any nuisance to other visitors.
- For the purposes protecting and preserving the heritage, visitors are not allowed to touch any of the items on display and must keep to the security distance indicated.
- Visitors are not allowed to move around the Castle on any wheeled-mobility system, such as bicycles (which they are allowed to park in a space arranged for that purpose), skateboards, skates or any other electric transport device (which must be left inside the lockers), except where necessary for people with reduced mobility.
- If the event of evacuation, follow the instructions given by the staff.
- The building has a defibrillator. If it is needed, please contact the information staff.

- Mobile phones must be in silent mode and if visitors need to speak, they should do so quietly.
- Visitors must dress appropriately, in accordance with Article 74(b) of the Municipal Coexistence Byelaw.
- Visitors cannot enter the site with their face covered.
- Nor can they move around without footwear.
- Animals are not allowed in the Castle. This rule does not apply to anyone, members of the public or workers, whose mobility depends on the assistance of a guide dog.
- Smoking (cigarettes or e-cigarettes, etc.) is prohibited in all closed spaces.
- Visitors are not allowed to sit on the floor in the exhibition rooms.
- Flash photos may not be taken in the exhibition rooms. The use of tripods and professional equipment requires express authorisation.
- No advertising is allowed unless authorised by the management.
- Political activity, in the form of a demonstration or defence of violent groups, is not allowed.

Unauthorised materials, products and activities

- Items considered dangerous:
 - Weapons of any kind even those for self-defence.
 - Telephone accessories for taking “selfie” type photos.
 - Balls and torches.
 - Glass containers.
 - Radio-transmitter equipment.
 - Audio equipment without headphones.
 - Laser pens.
 - Whistles, horns, musical instruments, etc.
 - Any material that can cause alarm to visitors or which security staff believe to pose a risk to people or the works on display.
- Rucksacks, suitcases, bags or packages larger than 40 x 40.
- Foldable chairs or chair sticks (unless authorised as an exception beforehand).
- Visitors must not bring the following substances into the Castle:
 - Illegal drugs
 - Toxic products
 - Inflammable products
- The following substances must not be consumed in the exhibition rooms:
 - Food or drink of any kind

Lockers

- There are free-of-charge lockers for storing personal items such as coats, bags and other items which, owing to their size or for reasons of safety, are not allowed in the exhibition rooms.
- All items placed in the lockers must be removed before the Castle closes.
- The Castle shall not be responsible for any items left in its lockers.
- Items that have not been removed by the time the Castle closes will be deemed lost property.

Groups

- Anyone accompanying a group shall be responsible for all the members of their group.
- All groups require an advance booking before they can enter the museum, failing which, they will need to make one on arrival at the Museum.
- If a visit is booked for a specific time, the group must keep to the timetable agreed to. Any delay in the group's arrival may affect and change the running of the activity if the staff in charge of managing it deem it appropriate. Likewise, the group must arrive in good time to carry out any preliminary procedures for the visit.
- The minimum number of people making up a group is at least 10, including the person accompanying it.

Bicycles

- Cycling is strictly banned inside the Castle, although bicycles can be pushed through the space (by someone on foot), but not in exhibition rooms or other interior areas.
- The safety of all other users must be ensured at all time.
- Cyclists are advised to leave their bicycles at the interior parking area arranged for this purpose, although the Castle shall not be responsible for them.