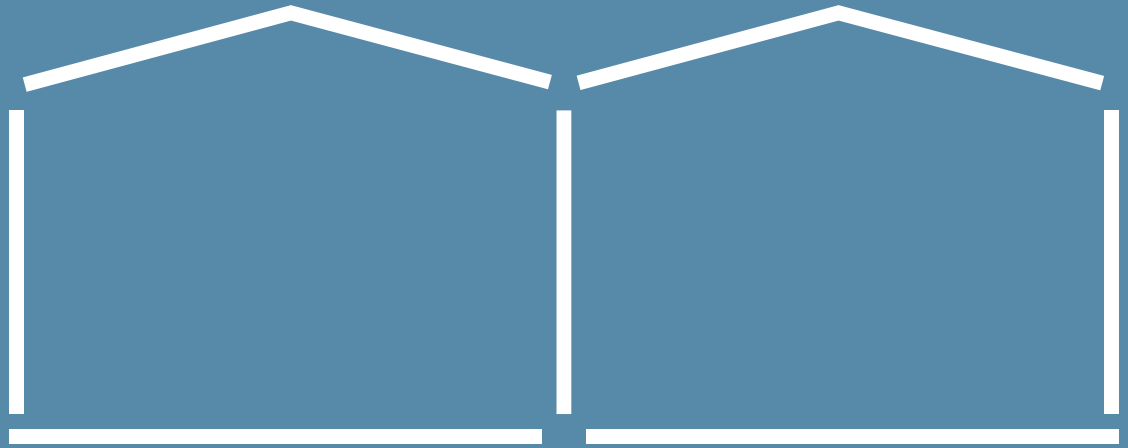




- **Frequently asked questions about the validity and extension of residence and stay permits in Spain affected by the COVID-19 State of Alarm period\***
- **Frequent questions about applications for International Protection during the State of Emergency period for COVID-19**
- **Frequent questions about Foreigner's Office procedures during the period of State of Emergency for COVID-19 in relation to The Third Additional decree related to cancelling of administrative**
- **Frequent questions about requests for reports from Foreigner's Office of Generalitat of Catalonia during the period of the State of Emergency for COVID-19**





## **Frequently asked questions about the validity and extension of residence and stay permits in Spain affected by the COVID-19 State of Alarm period\***



# Frequently asked questions about the validity and extension of residence and stay permits in Spain affected by the COVID-19 State of Alarm period\*

According to information from the Ministry of Health order SND/421/2020 of 18 May 2020.  
→ [See the communication here](#)

This measure intends to put an end to the legal uncertainty that the current situation causes both to foreigners living and working in Spain, but also to social and economic agents during the State of Alarm.

The Orientation and Accompaniment Service for Immigrants (SOAPI) has prepared an informative document based on the Communications of the Ministry of Health in this situation.

**01.**

**What happens if my temporary residence and/or work permit expires during the state of alarm or expired during the 90 calendar days prior to the state of alarm?**

The permit is automatically extended. No formalities are required and you will not be notified individually. This extension starts the day after the expiry of the permit and lasts for up to six months after the end of the state of alarm.

**02.**

**What happens if my stay permit for study purposes, student mobility, non-working internship or volunteer services expires during the state of alarm or it expired during the 90 calendar days prior to the state of alarm?**

The permit is automatically extended. No formalities are required and you will not be notified individually. This extension starts the day after the expiry of the authorisation and lasts for up to six months after the end of the state of alarm.

Attention: This extension will not apply to educational stays in the field of Health Sciences regulated by Article 30 of Royal Decree 183/2008.

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*(\*) Document prepared on 22/05/2020. The information provided in this document may be subject to change in future communications from the Ministry.*

- 03. What happens if my community member family card expires during the alarm state or expired during the 90 calendar days prior to the alarm state?**  
The card is automatically extended. No formalities are necessary and you will not be notified individually. The card remains valid during the alarm state and up to six months after the alarm state ends.
- 04. What happens if my long-term residence card expires during the alarm state or expired during the 90 calendar days prior to the alarm state?**  
The card is automatically extended. No formalities are necessary and you will not be notified individually. The card remains valid during the alarm state and up to six months after the alarm state ends.
- 05. What happens with my residence or stay permit if I submitted an application for renewal, extension or modification before the entry into force of this order (20 May 2020) and I still do not have a decision?**  
The permit you had before you submitted the application is automatically extended as long as the application has not been resolved. This extension starts the day after the expiry of the permit and lasts until six months after the end of the state of alarm. If, during this extension, the request is resolved and it is approved, the extension will not take effect.
- 06. With this extension, what are the new deadlines for submitting the renewal or modification of my permit for residence or temporary stay?**  
You will be able to submit a request for renewal or modification at any time during the term of the extension and up to 90 calendar days after the end of its term.
- 07. What happens if I entered Spain with a 90-day stay visa and it expired during the state of alarm?**  
If it expired during the alarm state, your stay visa will be automatically extended for a period of 3 months valid only on Spanish territory.
- 08. What happens if I have a long term visa (Youth Mobility Agreement or study visa up to 180 days) and it expired during the state of alarm?**  
It will be extended for a period of 3 months from the end of the state of alarm as long as you remain in Spain and have not been able to return to your home country.
- 09. If I am outside Spanish territory without being able to return because of the COVID-19 situation, will this absence count negatively when I want to renew my permit or card?**  
No. The time you were unable to return as a result of the COVID-19 situation will not count as absence to prove continuity of residence.

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*(\*) Document prepared on 22/05/2020. The information provided in this document may be subject to change in future communications from the Ministry.*

## 10.

**What happens if I have one of the following documents that expires during the state of alarm and I am abroad?**

- a. a permit for temporary residence or stay,*
- b. a community member family card,*
- c. a long-term card,*
- d. a long-stay visa for investors or entrepreneurs*

You will be able to enter Spain on presentation of your valid and up-to-date travel document and your expired foreigner's identity card or expired visa.

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*(\*) Document prepared on 22/05/2020. The information provided in this document may be subject to change in future communications from the Ministry.*

If you need more information, you can contact:

## Orientation and Accompaniment Services for Immigrant People – SOAPI

→ [More information here](#)

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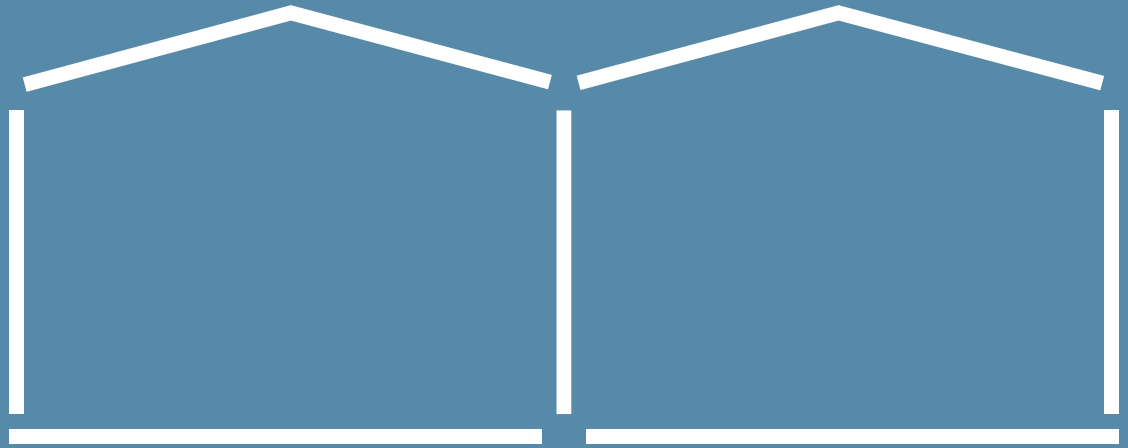
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### Other services of the Council of Barcelona:

- Attention to Immigrants, Emigrants and Refugees Service (SAIER).  
[More information Here](#)
- Family Reunification Accompaniment. Municipal Program New Families in Barcelona.  
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[More information Here](#)



## **Frequent questions about applications for International Protection during the State of Emergency period for COVID-19**



**Ajuntament  
de Barcelona**

**Directorate for Immigrant Care and Support Services  
Area of Social Rights, Global Justice, Feminism and LGTBI Affairs  
[barcelona.cat/novaciudadania](https://barcelona.cat/novaciudadania)  
Orientation and Accompaniment Services for Immigrant People (SOAPI)**

# Frequent questions about applications for International Protection during the State of Emergency period for COVID-19

According to the information of the Ministry of Interior on the scope of the ROYAL DECREE 463/2020 from the 14th March in relation to International Protection.

→ [See announcement here](#)

The situation of State of Emergency for COVID-19 limits the personal procedures and have provoked changes in the formalities of the system of international protection. The Orientation and Support Service for Immigrant Residents (SOAPI) has done a short summary of the Announcements of the Ministry of Interior in this period.

## **Can I start an application process for international protection during the State of Emergency?**

It is impossible to carry out an application since it is a procedure which needs to be done in person. The reception of applications will resume when the State of Emergency is over.

## **02. Could the police deport me to my country during the State of Emergency if I want to start an application process for international protection?**

The principle of non-refoulement will be guaranteed for the people who wish to apply for international protection during this situation and who haven't been able to do so because of the State of Emergency.

## **03. What happens if I have an appointment to formalize my request (interview with the National Police) or to renew my documentation during the period of State of Emergency?**

The appointments have been cancelled and when we are back to normality, they will be reassigned. The correspondent information will be published on the page [here](#).

## **04. If I have Supporting documentation that I have already manifested my will to request international protection; or an Application receipt for international protection (white receipt); or an Applicant card of international protection (red card), will it continue to be valid if it expires during the State of Emergency?**

Yes. The validity of any of these documents is extended during this period.

## **05. If I have Supporting documentation that I have already manifested my will to request international protection; or an Application receipt for international protection (white receipt); or an Applicant card of international protection (red card), will it stay valid if it had expired before**



### **the State of Emergency?**

The validity of any of these documents will be extended during the State of Emergency as long as there was an appointment for them to be renovated during the State of Emergency.

**06.**

### **What do I have to do if I have an appointment for a second interview in the Subdirectorato General of International Protection/ Asylum and Refuge Office during this exceptional period?**

The appointments have been cancelled. You do not have to carry out any procedure in this respect. When we are back to normal activity, the Asylum and Refuge Office will get in contact to reassign the appointment with all the applicants whose appointments have been cancelled.

**07.**

### **During the State of Emergency, is my procedure of request for international protection or for recognition of my statute of stateless person still in progress?**

Yes. The Asylum and Refuge Office continues to work in a non-presential way. It is not necessary for you to carry out any additional procedure.

**08.**

### **Can I submit documentation or allegations to my record?**

If it is necessary to submit any kind of documentation or allegations to a specific record, you can do so only through the electronic system.

**09.**

### **Where can I ask specific questions?**

You can get in contact through the regular generic addresses, and also through [oar@interior.es](mailto:oar@interior.es). From this address you are not going to receive any answer about appointments for procedures that National Police carries out.

**10.**

### **Can I work if during the State of Emergency it's been six months from the formalization of my application for international protection?**

If during the State of Emergency it's been six months from the formalization of the application for international protection and, thus, since the receipt (white) of request has been issued, this receipt recognizes your right to work as long as you haven't been notified the resolution of your record.

**11.**

### **If I am not able to register the manifestation of my will to apply for international protection, how can I access to the welcoming resources?**

People who wish to request their access to the welcoming resources, since it is not possible at this time to express the manifestation of their will for international protection, can request information about the Red Cross Social Care Program for people requesting International Protection by writing to [Info.acogidaasilobcn@creuroja.org](mailto:Info.acogidaasilobcn@creuroja.org)

For specific questions about the ongoing procedures to apply for international protection or recognition of stateless status, the following email address is available: [oar@interior.es](mailto:oar@interior.es) Please note that through this email we are NOT going to answer questions regarding appointments for procedures to be carried out with the National Police, such as the formalization of the request or the renewal of documentation.

If you need more information, you can contact:

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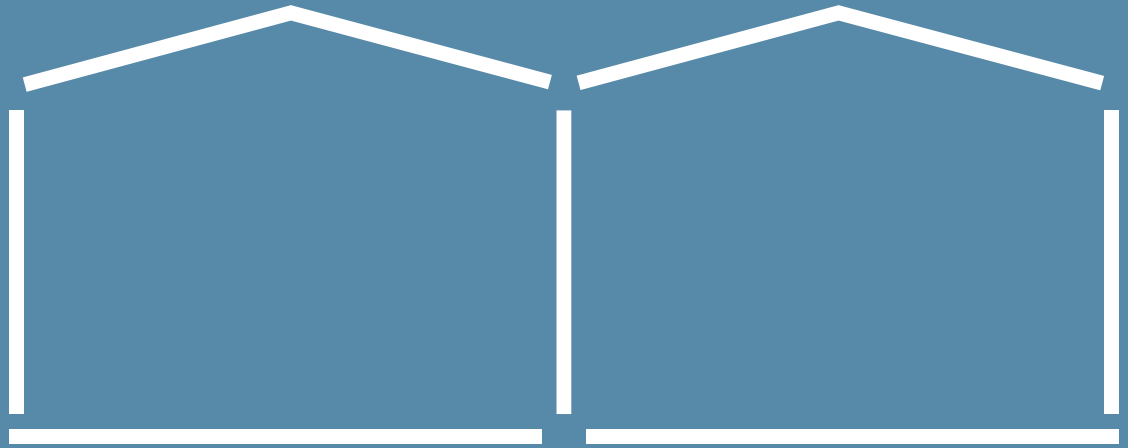
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[More information Here](#)
- Family Reunification Accompaniment. Municipal Program New Families in Barcelona.  
[More information Here](#)
- Information Point for Rooting (PIA)  
[More information Here](#)



**Frequent questions about Foreigner's Office procedures during the period of State of Emergency for COVID-19 in relation to The Third Additional decree related to cancelling of administrative.**



# Frequent questions about Foreigner's Office procedures during the period of State of Emergency for COVID-19 in relation to The Third Additional decree related to cancelling of administrative.

According to the announcement of Migrations General Management on the scope of the ROYAL DECREE 463/2020 from the 14th March.

→ [See announcement here](#)

The situation of State of Emergency for COVID-19 limits the personal procedures and have provoked changes in the formalities that you can carry out before the Foreigner's Office. The Service of Orientation and Accompaniment for Immigrant People (SAOPI) from the Council Management of the Immigration and Welcoming Services has done a short summary of the Announcements of the Foreigner's Office in this period.

## 01. **What happens if I have an appointment in the Foreigner's Office after the 14th March and during the State of Emergency?**

The Foreigner's Offices are closed to public and have cancelled all the personal attention services. All the scheduled appointments during the State of Emergency are cancelled. In the case you have an appointment and it is possible to submit the application online, The Foreigner's Office of Barcelona Province will send an email informing the user and explaining the steps to follow in order to carry out your application.

## 02. **How is it possible to know the state of my record?**

Go to the Online Headquarters ( Sede Electrónica) of the State Secretary of Public Administration and write down the needed information [here](#).

## 03. **What happens if I have submitted an application (initial or renovation) before the 14th of March?**

- If the resolution is positive, the Administration will issue the corresponding authorization.
- If the resolution is not positive it will be stopped. If the application has been rejected or filed, the terms to file appeals will be postponed until the lifting of the State of Emergency.

## 04. **Can I submit an application (initial or renovation) after the 14th March, during the State of Emergency?**

Yes, it will be admitted and filed, but you can only present it online with an own digital certificate or with the one of a third person.

Initial application [here](#).

Renovations [here](#).

**05. What happens if I have submitted an application (initial or renovation) after the 14th March and the Administration asks for some document or additional procedure?**

- If you can submit it online, the procedure continues.
- If you can't submit it online, the term of presentation will be cancelled and it will be restarted after the end of the State of Emergency.

In any case, if for any reason it is necessary to be present, the procedure will be stopped until the State of Emergency is over.

**06. What happens if I have documents to submit in any procedure in the Foreigner's Office and these expire during the State of Emergency?**

The Foreigner's Office and National Police will accept the documents whose validity has expired during the State of Emergency.

**07. Are the terms to lodge an administrative appeal facing a resolution of an immigrant procedure kept?**

The terms to lodge administrative appeals are cancelled during the State of Emergency.

**08. If I have a stay visa (tourist, studies, volunteer) that expires during the period of emergency and I cannot travel to my country, am I in an irregularity situation?**

The expiration terms of visas are cancelled for all the foreigners who due to the international sanitary emergency situation have not been able to return to their countries. During the State of Emergency in Spain and while your country does not allow the arrival of people coming from Spain, your visa is valid.



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On the other hand, the procedures of the Foreigner's Office which are responsibility of the Generalitat are cancelled. From the 14th March all the terms of these procedures will be interrupted. They will restart in the moment of finalisation of the State of Emergency.

Exceptionally, in the specific case of working authorizations for sanitary staff, Generalitat has put a mailbox to contact the Foreigner's Office ([Access Here](#)) to attend doubts and questions and speed up the process. In the paragraph *Assumpte* of the form you have to write: "CONSULTA PERSONAL SANITARI".

As well, given the situation generated by the evolution of coronavirus COVID-19, the public attention services for issuing the documentation of foreigners, which are competence of the General Management of the Police, are cancelled. The appointments that were scheduled are also cancelled and the service for programming new appointments is cancelled, too.

[More information Here.](#)

If you need more information, you can contact:

## Orientation and Accompaniment Services for Immigrant People – SOAPI

→ [More information here](#)

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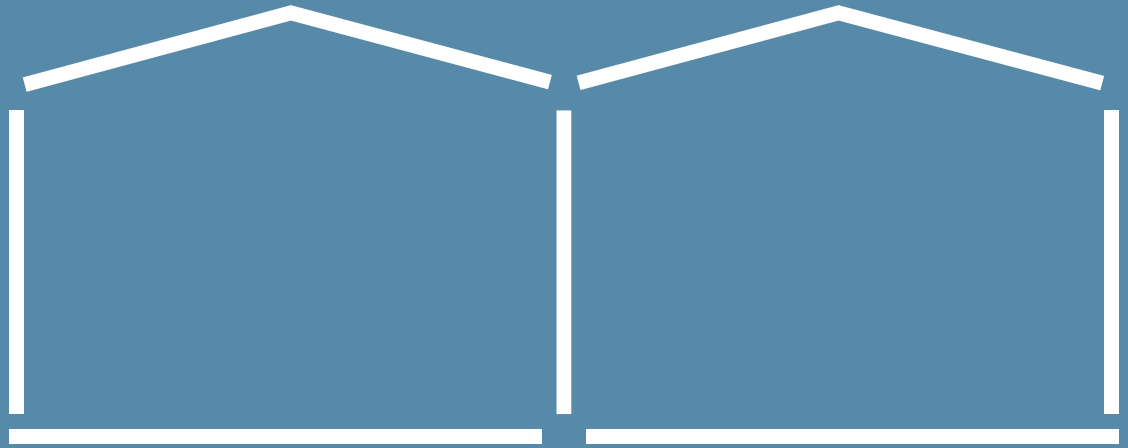
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[More information Here](#)
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[More information Here](#)



**Frequent questions about requests  
for reports from Foreigner's Office of  
Generalitat of Catalonia during the  
period of the State of Emergency for  
COVID-19**



## **Frequent questions about requests for reports from Foreigner's Office of Generalitat of Catalonia during the period of the State of Emergency for COVID-19**

Second Announcement of the Equality, Migrations and Citizenship Secretary on the effect of the State of Emergency on the reports of Foreigner's Service, competence of Generalitat of Catalonia from the 19th March

→ [See the announcement here](#)

The situation of the State of Emergency for COVID 19 limits the personal procedures, which has caused changes in the reports that Generalitat of Catalonia carries out and which are necessary for some procedures in the Foreigner's Office. The Orientation and Support Service for Immigrant Residents (SOAPI) has done a short summary of the announcement of Generalitat in this period.

This document makes reference to the following reports:

- INF01**    **Report of the Adequacy of Housing for Family Reunification.**
- INF02**    **Report of Social Rooting in Catalonia.**
- INF03**    **Report of Social Integration** (for renovation of temporary residences in the cases of not meeting all the requirements).
- INF04**    **Adequacy of Housing for Renovation of residence for family reunification in case of change of address.**



- 01. Can I apply for a report after the 14th March during the State of Emergency?**
- No. For the moment new applications are not accepted until the online procedures are enabled.
- In the case of rooting report, requests for reports can be submitted online with a digital certificate. If the person with the digital certificate is not the applicant, the latter must sign a [representation authorization](#).
- 02. What happens if I have submitted an application before the 14th March and I still don't have an answer or the report?**
- For the moment the applications and the terms are cancelled. They will restart when the State of Emergency finishes or before, if online procedures are enabled.
- In the case of reports of social rooting, online processing is enabled and all the requests from before the 14th of March are being processed or completed.
- 03. What happens if my application is issued before the 14th March, I have received an SMS, but I don't have the report?**
- The expiry term of these reports is cancelled (the expiry term is 3 months from issuing) and will restart to count from the moment you receive a notification once the State of Emergency is over.
- In the case of the report on social rooting or integration, you can also contact the service with which you did an interview to request more information on the status of the report.
- 04. What happens if I need a report for the Foreigner's Office procedure that I still haven't started or that is in progress and during the State of Emergency that report expires?**
- You will be able to present it, as the reports do not expire during the state of alarm period.
- 05. What happens if the Foreigner's Office asks me to present online a report that I have already asked for, but is still not issued?**
- The recommendation is to send the form of the request for a report as temporal substitution of the definitive report, although the provision of this documentation is not mandatory during the validity of the State of Emergency.
- 06. Where can I get more information about the reports for Foreigner's Office that Generalitat of Catalonia issues?**
- You can contact the "Info-Migration" Service of the Equality, Migrations and Citizenship Secretary of Generalitat of Catalonia that maintains telephone

attention through the numbers 93 270 12 30; 93 270 16 78 and 93 270 20 78 (between 9 and 17h, from Monday to Friday) and online through the email [fomigracio@gencat.cat](mailto:fomigracio@gencat.cat)

In relation to the processing of a report on social rooting, you can also contact the Information Point for Rooting (PIA) by email [pia@bcn.cat](mailto:pia@bcn.cat) or by phone 93 25 6 44 76/78/79.

If you need more information, you can contact:

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