



Cost Report 2015

MANAGEMENT INDICATORS REPORT



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MANAGEMENT INDICATORS PER ORGANISATION

SOCIAL (2)

SOCIAL (2)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Manager's Office for Social Rights (2000)			
Elderly people (0303)			
cost accrued up to this point in the organization	40.395.978,15	346.978 people over 64	116,42 per person
Family and children (0302)			
cost accrued up to this point in the organization	14.627.661,51	214.599 people under 16	68,16 per person
Municipal Institute for People with Disabilities (IMPD) (2202)			
Service to support people with disabilities to lead an independent life (0316)			
cost accrued up to this point in the organization	1.861.068,84	28 users	66.466,74 per user
Barcelona Sports Institute (IBE) (2203)			
Sporting Events (0402)			
City events (040203)			
cost accrued up to this point in the organization	882.425,71	340.158 participants	2,59 per participant
Municipal Housing Trust (PMH) (2401)			
Property management (1301)			
Property and legal management (130102)			
cost accrued up to this point in the organization	34.379.539,01	6.865 renting units	5.007,94 per unit

SECURITY AND PREVENTION (4)

SECURITY AND PREVENTION (4)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Manager's Office for Security and Prevention (4000)			
Emergency operations and measures (0704)			
False alarms (070407)			
cost accrued up to this point in the organization	4.118.347,53	1.590 interventions	2.590,16 per intervention

URBAN SPACE (5)

URBAN SPACE (5)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Deputy Manager's Office of Environment and Urban Services (5001)			
Operation and maintenance of public street lighting (0208)			
cost accrued up to this point in the organization	27.146.407,50	553.000 points of light controlled	49,09 per point
Deputy Manager's Office for Urban Planning (5003)			
Information and documentation (0107)			
In-person urban planning information (010701)			
cost accrued up to this point in the organization	182.506,63	4.250 queries	42,94 per query
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)			
cost accrued up to this point in the organization	258.896,90	868 ceretificates and reports	298,27 per certificate / report
Planning (0101)			
Drafting and processing of administrative reports for public urban planning (010103)			
cost accrued up to this point in the organization	822.023,51	55 studies or plans	14.945,88 per study/plan
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
Campaigns (0110)			
cost accrued up to this point in the organization	8.348.607,32	3.160 actions	2.641,96 per action
Itineraries (0114)			
cost accrued up to this point in the organization	897.210,23	1 route / publication	897.210,23 per route / publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
cost accrued up to this point in the organization	626.156,56	17.806 guided tours	35,17 per tour
Projects (0111)			
cost accrued up to this point in the organization	1.142.906,95	13 restoration	87.915,92 per restoration
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
Maintenance and refurbishment of urban furniture (0212)			
Children's games (021202)			
cost accrued up to this point in the organization	3.592.001,45	826 children's play areas	4.348,67 per children's play area
Mies Van der Rohe Foundation (FMVR) (5402)			
Architecture and contemporary urban planning (0117)			
Exhibitions (011701)			
cost accrued up to this point in the organization	450.676,49	10 exhiitions	45.067,65 per exhibition
Ticket and shop sales (011707)			
cost accrued up to this point in the organization	1.078.180,97	86.425 visitors	12,48 per visitor
Barcelona de Serveis Municipals, SA (BSM) (5501)			
Outsourced municipal services (1002)			

URBAN SPACE (5)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Zoo (100201)			
cost accrued up to this point in the organization	17.064.432,61	1.102.280 visitors	15,48 per visitor
Foment de Ciutat Vella, SA (FOCIVESA) (5504)			
Property management (1301)			
Advice and management for strategic projects (130104)			
cost accrued up to this point in the organization	1.768.730,64	12 projects	147.394,22 per project
Property and legal management (130102)			
cost accrued up to this point in the organization	3.013.291,63	453 flats and commercial premises	6.651,86 per flat or commercial premises
Technical and administrative support for other operators (130105)			
cost accrued up to this point in the organization	896.921,11	8 of projects	112.115,14 per project
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)			
Initiatives (0210)			
cost accrued up to this point in the organization	5.132.298,94	3.987 incidents	1.287,26 per incident
Networks (0209)			
cost accrued up to this point in the organization	11.502.862,70	16 improvements and works	718.928,92 per improvement / works

DISTRICTS (6)

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
District Manager's Office 01 Ciutat Vella (6001)			
Festivals (0903)			
District festivals (090302)			
cost accrued up to this point in the organization	359.578,00	455 festive activities	790,28 per festive activity
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	1.049.564,29	4 libraries	262.391,07 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	145.900,00	23 reviews	6.343,48 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	73.709,75	29 civil marriages	2.541,72 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	237.646,21	8.617 complaints and grievances	27,58 per complaint or grievance
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	321.801,14	571 events	563,57 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	66.603,46	30 projects	2.220,12 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	346.860,46	38 buildings	9.127,91 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	375.196,72	1 community centres	375.196,72 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	1.104.188,77	5 community centres	220.837,75 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	667.290,03	5 centres	133.458,01 per centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
cost accrued up to this point in the organization	1.050.728,25	3.223 inspections	326,01 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	219.389,93	7.542 permission/permits/licenses	29,09 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	263.079,18	3.199 reviews	82,24 per review
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	96.223,28	21 files	4.582,06 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	59.513,29	370 files	160,85 per file
Services to People and the Territory Directorate (6001.0003)			
Civic centre (6001.000303)			
cost accrued throughout the organization	3.505.360,60	4 centres	876.340,15 per centre
Neighbourhood centre (6001.000302)			
cost accrued throughout the organization	329.526,23	2 community centres	164.763,12 per community centre
District Manager's Office 02 Eixample (6002)			
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	1.028.737,43	6 libraries	171.456,24 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	557.210,21	15 reviews	37.147,35 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	67.856,55	58 civil marriages	1.169,94 per civil marriage
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	397.513,31	528 events	752,87 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	90.241,75	19 projects	4.749,57 per project
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	793.375,88	6 community centres	132.229,31 per community centre

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	655.675,59	6.744 inspections	97,22 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	177.475,41	7.013 permission/permits/licenses	25,31 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	312.497,64	9.187 reviews	34,02 per review
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	146.700,12	12 files	12.225,01 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	469.921,75	614 files	765,34 per file
Services to People and the Territory Directorate (6002.0003)			
Civic centre (6002.000303)			
cost accrued throughout the organization	2.158.369,09	6 centres	359.728,18 per centre
Neighbourhood centre (6002.000302)			
cost accrued throughout the organization	47.510,72	1 community centres	47.510,72 per community centre
District Manager's Office 03 Sants-Monjuïc (6003)			
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	601.123,87	3 libraries	200.374,62 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	158.585,00	46 reviews	3.447,50 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	41.723,25	81 civil marriages	515,10 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	324.078,60	230 complaints and grievances	1.409,04 per complaint or grievance
Work Coordination in Public Areas (1201)			
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	209.737,77	59 buildings	3.554,88 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
cost accrued up to this point in the organization	493.477,99	3 community centres	164.492,66 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	635.707,40	5 community centres	127.141,48 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	1.149.798,77	3 centres	383.266,26 per centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	627.710,48	2.055 inspections	305,46 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	127.431,25	1.956 permission/permits/licenses	65,15 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	10.956,07	4.005 reviews	2,74 per review
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	718,06	11 files	65,28 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	3.892,82	16 files	243,30 per file
Services to People and the Territory Directorate (6003.0003)			
Civic centre (6003.000303)			
cost accrued throughout the organization	3.374.076,32	7 centres	482.010,90 per centre
Neighbourhood centre (6003.000302)			
cost accrued throughout the organization	173.150,05	3 community centres	57.716,68 per community centre
District Manager's Office 04 Les Corts (6004)			
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	349.018,20	2 libraries	174.509,10 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	85.775,02	48 reviews	1.786,98 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	11.272,59	52 civil marriages	216,78 per civil marriage

DISTRICTS (6)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	263.135,17	1.541 complaints and grievances	170,76 per complaint or grievance
Work Coordination in Public Areas (1201)			
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	840.818,59	25 buildings	33.632,74 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	395.363,03	2 community centres	197.681,52 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	358.865,06	3 community centres	119.621,69 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	178.017,90	2 centres	89.008,95 per centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	529.407,38	868 inspections	609,92 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	62.991,34	1.125 permission/permits/licenses	55,99 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	91.249,27	2.259 reviews	40,39 per review
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	49.983,72	5 files	9.996,74 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	29.297,28	31 files	945,07 per file
Services to People and the Territory Directorate (6004.0003)			
Civic centre (6004.000303)			
cost accrued throughout the organization	1.484.528,16	4 centres	371.132,04 per centre
Neighbourhood centre (6004.000302)			
cost accrued throughout the organization	15.920,02	1 community centres	15.920,02 per community centre
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
Libraries (0908)			
Activities and coordination of libraries (090801)			

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
cost accrued up to this point in the organization	702.344,84	3 libraries	234.114,95 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	164.676,21	13 reviews	12.667,40 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	14.516,28	103 civil marriages	140,93 per civil marriage
Work Coordination in Public Areas (1201)			
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	475.379,37	28 buildings	16.977,83 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	377.319,17	2 community centres	188.659,59 per community centre
Public road licenses (0104)			
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	102.019,50	1.422 permission/permits/licenses	71,74 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	63.966,31	4.793 reviews	13,35 per review
Urban Planning Initiatives (0118)			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	32.370,46	62 files	522,10 per file
Services to People and the Territory Directorate (6005.0003)			
Civic centre (6005.000303)			
cost accrued throughout the organization	3.363.828,40	8 centres	420.478,55 per centre
Neighbourhood centre (6005.000302)			
cost accrued throughout the organization	396.715,08	2 community centres	198.357,54 per community centre
District Manager's Office 06 Gràcia (6006)			
Festivals (0903)			
District festivals (090302)			
cost accrued up to this point in the organization	1.425.602,90	25 festive activities	57.024,12 per festive activity
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	946.654,08	3 libraries	315.551,36 per library
District procedures (1104)			

DISTRICTS (6)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activity Licenses (110401)			
cost accrued up to this point in the organization	205.245,80	3 reviews	68.415,27 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	23.895,81	88 civil marriages	271,54 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	274.256,44	2.298 complaints and grievances	119,35 per complaint or grievance
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	343.259,81	484 events	709,21 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	148.167,61	8 projects	18.520,95 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	241.578,26	27 buildings	8.947,34 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	527.419,04	2 community centres	263.709,52 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	194.642,77	3 community centres	64.880,92 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	411.364,30	4 centres	102.841,07 per centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	646.205,93	1.541 open files	419,34 per open file
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	152.705,92	1.303 permission/permits/licenses	117,20 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	70.088,29	3.571 reviews	19,63 per review
Urban Planning Initiatives (0118)			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	150.358,62	47 files	3.199,12 per file

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Services to People and the Territory Directorate (6006.0003)			
Civic centre (6006.000303)			
cost accrued throughout the organization	920.548,29	2 centres	460.274,14 per centre
Neighbourhood centre (6006.000302)			
cost accrued throughout the organization	415.312,04	1 community centres	415.312,04 per community centre
District Manager's Office 07 Horta-Guinardó (6007)			
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	977.996,45	4 libraries	244.499,11 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	28.548,81	6 reviews	4.758,13 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	45.778,58	101 civil marriages	453,25 per civil marriage
Work Coordination in Public Areas (1201)			
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	403.337,59	51 buildings	7.908,58 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	637.551,01	3 community centres	212.517,00 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	605.724,53	5 community centres	121.144,91 per community centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	352.613,18	2.055 inspections	171,59 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	103.217,63	1.410 permission/permits/licenses	73,20 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	89.553,96	3.129 reviews	28,62 per review
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	6.937,44	6 files	1.156,24 per file

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Services to People and the Territory Directorate (6007.0003)			
Civic centre (6007.000303)			
cost accrued throughout the organization	2.445.574,98	5 centres	489.115,00 per centre
Neighbourhood centre (6007.000302)			
cost accrued throughout the organization	878.514,97	4 community centres	219.628,74 per community centre
District Manager's Office 08 Nou Barris (6008)			
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	840.766,83	5 libraries	168.153,37 per library
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	68.742,22	93 civil marriages	739,16 per civil marriage
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	105.066,53	4 community centres	26.266,63 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	267.554,29	8 community centres	33.444,29 per community centre
Public road licenses (0104)			
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	194.800,57	1.790 permission/permits/licenses	108,83 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	117.302,56	2.402 reviews	48,84 per review
Urban Planning Initiatives (0118)			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	28.349,85	243 files	116,67 per file
Services to People and the Territory Directorate (6008.0003)			
Civic centre (6008.000303)			
cost accrued throughout the organization	2.349.215,71	5 centres	469.843,14 per centre
Neighbourhood centre (6008.000302)			
cost accrued throughout the organization	1.018.234,96	5 community centres	203.646,99 per community centre
District Manager's Office 09 Sant Andreu (6009)			
Libraries (0908)			

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	1.062.220,73	4 libraries	265.555,18 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	94.396,65	96 reviews	983,30 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	27.317,51	132 civil marriages	206,95 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	201.475,42	817 complaints and grievances	246,60 per complaint or grievance
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	791.199,27	278 events	2.846,04 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	79.058,54	1 projects	79.058,54 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	395.706,11	107 buildings	3.698,19 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	832.005,46	2 community centres	416.002,73 per community centre
Elderly people (0303)			
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	700.441,10	6 community centres	116.740,18 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	563.414,82	7 centres	80.487,83 per centre
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	289.826,91	1.855 inspections	156,24 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	156.879,09	1.591 permission/permits/licenses	98,60 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	83.677,46	2.526 reviews	33,13 per review

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	13.117,92	2 files	6.558,96 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	67.396,33	3 files	22.465,44 per file
Services to People and the Territory Directorate (6009.0003)			
Civic centre (6009.000303)			
cost accrued throughout the organization	2.251.837,30	6 centres	375.306,22 per centre
Neighbourhood centre (6009.000302)			
cost accrued throughout the organization	561.057,04	3 community centres	187.019,01 per community centre
District Manager's Office 10 Sant Martí (6010)			
Festivals (0903)			
District festivals (090302)			
cost accrued up to this point in the organization	692.334,64	24 festive activities	28.847,28 per festive activity
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	1.166.312,69	6 libraries	194.385,45 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	190.062,31	47 reviews	4.043,88 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	68.872,25	97 civil marriages	710,02 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	352.849,20	262 complaints and grievances	1.346,75 per complaint or grievance
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	130.578,27	9 projects	14.508,70 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	594.308,27	67 buildings	8.870,27 per building
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued up to this point in the organization	257.183,78	4 community centres	64.295,94 per community centre
Elderly people (0303)			

DISTRICTS (6)
MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued up to this point in the organization	780.512,33	10 community centres	78.051,23 per community centre
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued up to this point in the organization	739.171,44	15 centres	49.278,10 per centre
Public road licenses (0104)			
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	260.481,42	3.517 permission/permits/licenses	74,06 per permission/permit/license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	135.699,20	4.496 reviews	30,18 per review
Urban Planning Initiatives (0118)			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	13.648,00	142 files	96,11 per file
Services to People and the Territory Directorate (6010.0003)			
Civic centre (6010.000303)			
cost accrued throughout the organization	2.131.942,77	5 centres	426.388,55 per centre
Neighbourhood centre (6010.000302)			
cost accrued throughout the organization	963.893,42	9 community centres	107.099,27 per community centre

EDUCATION (8)

EDUCATION (8)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Barcelona Municipal Institute of Education (IMEB) (8200)			
Artistic education (0802)			
Municipal Conservatory (080201)			
cost accrued up to this point in the organization	4.435.462,31	551 students	8.049,84 per student participant
Music schools (080202)			
cost accrued up to this point in the organization	3.205.212,93	4 schools	801.303,23 per school
cost accrued up to this point in the organization	3.205.212,93	2.630 students	1.218,71 per student participant
Education (0801)			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	57.333.526,51	95 schools	603.510,81 per school
cost accrued up to this point in the organization	57.333.526,51	7.940 students	7.220,85 per student participant
Barcelona Education Consortium (CEB) (8301)			
Education (0801)			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	8.010.746,45	95 schools	84.323,65 per school
cost accrued up to this point in the organization	8.010.746,45	7.940 students	1.008,91 per student participant

CULTURE (9)

CULTURE (9)

MANAGEMENT INDICATORS PER ORGANISATION

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Barcelona Institute of Culture (ICUB). (9200)			
Cultural Infrastructure, Heritage and Coordination Directorate (9200.04)			
Barcelona Design Museum (DHUB) Directorate (9200.0403)			
cost accrued throughout the organization	59.515.483,61	216.792 visitors	274,53 per visitor
Frederic Marès Museum Directorate (9200.0404)			
cost accrued throughout the organization	14.171.434,27	38.707 visitors	366,12 per visitor
Historical Memory Directorate (9200.02)			
Castell de Montjuïc Directorate (9200.0204)			
cost accrued throughout the organization	3.013.408,65	670.526 visitors	4,49 per visitor
History Museum Directorate (9200.0202)			
cost accrued throughout the organization	8.695.436,36	916.517 visitors	9,49 per visitor
Barcelona Activa, SA (BASA) (9501)			
Entrepreneurship, enterprise and training (1005)			
cost accrued up to this point in the organization	22.000.694,61	143.294 users	153,54 per user

MANAGEMENT INDICATORS PER ACTIVITY

URBAN PLANNING (01)

URBAN PLANNING (01)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Architecture and contemporary urban planning (0117)			
Exhibitions (011701)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	450.676,49	10 exhiitions	45.067,65 per exhibition
Ticket and shop sales (011707)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	1.078.180,97	86.425 visitors	12,48 per visitor
Campaigns (0110)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	8.348.607,32	3.160 actions	2.641,96 per action
Information and documentation (0107)			
In-person urban planning information (010701)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	182.506,63	4.250 queries	42,94 per query
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	258.896,90	868 ceretificates and reports	298,27 per certificate / report
Itineraries (0114)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	897.210,23	1 route / publication	897.210,23 per route / publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	626.156,56	17.806 guided tours	35,17 per tour
Planning (0101)			
Collaboration and support for the Directorate of Citizen Participation (010102)			
cost accrued throughout the organization	307.264,91	62 grants for entities	4.955,89 per grants for an entity
Drafting and processing of administrative reports for public urban planning (010103)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	822.023,51	55 studies or plans	14.945,88 per study/plan
Projects (0111)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	1.142.906,95	13 restoration	87.915,92 per restoration
Public road licenses (0104)			
Activity inspections in public areas (010406)			

URBAN PLANNING (01)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued throughout the organization	5.724.301,99	18.341 inspections	312,10 per inspection
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	1.050.728,25	3.223 inspections	326,01 per inspection
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	655.675,59	6.744 inspections	97,22 per inspection
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	627.710,48	2.055 inspections	305,46 per inspection
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	529.407,38	868 inspections	609,92 per inspection
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	646.205,93	1.541 open files	419,34 per open file
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	352.613,18	2.055 inspections	171,59 per inspection
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	289.826,91	1.855 inspections	156,24 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued throughout the organization	1.557.392,05	28.669 permission/permits/licenses	54,32 per permission/permit/license
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	219.389,93	7.542 permission/permits/licenses	29,09 per permission/permit/license
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	177.475,41	7.013 permission/permits/licenses	25,31 per permission/permit/license
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	127.431,25	1.956 permission/permits/licenses	65,15 per permission/permit/license
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	62.991,34	1.125 permission/permits/licenses	55,99 per permission/permit/license
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	102.019,50	1.422 permission/permits/licenses	71,74 per permission/permit/license
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	152.705,92	1.303 permission/permits/licenses	117,20 per permission/permit/license
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	103.217,63	1.410 permission/permits/licenses	73,20 per permission/permit/license
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	194.800,57	1.790 permission/permits/licenses	108,83 per permission/permit/license

URBAN PLANNING (01)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 09 Sant Andreu (6009) cost accrued up to this point in the organization	156.879,09	1.591 permission/permits/licenses	98,60 per permission/permit/license
District Manager's Office 10 Sant Martí (6010) cost accrued up to this point in the organization	260.481,42	3.517 permission/permits/licenses	74,06 per permission/permit/license
Minor construction work licenses (010407) cost accrued throughout the organization	1.238.069,95	39.567 permission/permits/licenses	31,29 per permission/permit/license
District Manager's Office 01 Ciutat Vella (6001) cost accrued up to this point in the organization	263.079,18	3.199 reviews	82,24 per review
District Manager's Office 02 Eixample (6002) cost accrued up to this point in the organization	312.497,64	9.187 reviews	34,02 per review
District Manager's Office 03 Sants-Monjuïc (6003) cost accrued up to this point in the organization	10.956,07	4.005 reviews	2,74 per review
District Manager's Office 04 Les Corts (6004) cost accrued up to this point in the organization	91.249,27	2.259 reviews	40,39 per review
District Manager's Office 05 Sarrià-Sant Gervasi (6005) cost accrued up to this point in the organization	63.966,31	4.793 reviews	13,35 per review
District Manager's Office 06 Gràcia (6006) cost accrued up to this point in the organization	70.088,29	3.571 reviews	19,63 per review
District Manager's Office 07 Horta-Guinardó (6007) cost accrued up to this point in the organization	89.553,96	3.129 reviews	28,62 per review
District Manager's Office 08 Nou Barris (6008) cost accrued up to this point in the organization	117.302,56	2.402 reviews	48,84 per review
District Manager's Office 09 Sant Andreu (6009) cost accrued up to this point in the organization	83.677,46	2.526 reviews	33,13 per review
District Manager's Office 10 Sant Martí (6010) cost accrued up to this point in the organization	135.699,20	4.496 reviews	30,18 per review
Urban Planning Initiatives (0118)			
Processing licenses for major works (011803) cost accrued throughout the organization	2.747.985,47	1.025 permission/permits/licenses	2.680,96 per permission/permit/license
Subsidiary implementation file (011802)			
District Manager's Office 01 Ciutat Vella (6001) cost accrued up to this point in the organization	96.223,28	21 files	4.582,06 per file
District Manager's Office 02 Eixample (6002)			

URBAN PLANNING (01)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued up to this point in the organization	146.700,12	12 files	12.225,01 per file
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	718,06	11 files	65,28 per file
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	49.983,72	5 files	9.996,74 per file
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	6.937,44	6 files	1.156,24 per file
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	13.117,92	2 files	6.558,96 per file
Urban planning files and reports (011801)			
cost accrued throughout the organization	854.748,41	1.546 files	552,88 per file
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	59.513,29	370 files	160,85 per file
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	469.921,75	614 files	765,34 per file
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	3.892,82	16 files	243,30 per file
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	29.297,28	31 files	945,07 per file
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	32.370,46	62 files	522,10 per file
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	150.358,62	47 files	3.199,12 per file
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	28.349,85	243 files	116,67 per file
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	67.396,33	3 files	22.465,44 per file
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	13.648,00	142 files	96,11 per file
Urban planning licenses (0103)			
Processing operations dossiers (010307)			
cost accrued throughout the organization	317.403,85	168 permission/permits/licenses	1.889,31 per permission/permit/license
Processing works dossiers (010303)			

URBAN PLANNING (01)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued throughout the organization	317.403,85	168 permission/permits/licenses	1.889,31 per permission/permit/license
Urban planning management (0102)			
Compulsory purchases (010201)			
cost accrued throughout the organization	1.485.362,33	63 expropriation	23.577,18 per expropriation
Reparcelling (projects and others) (010202)			
cost accrued throughout the organization	1.600.137,52	34 reparcellings	47.062,87 per reparcelling

ENVIRONMENT AND URBAN SERVICES (02)

ENVIRONMENT AND URBAN SERVICES (02)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Animals (0203)			
Deceased animal collection (020301)			
cost accrued throughout the organization	229.185,52	2.259 animals	101,45 per animal
Police interventions according to the Protection, Ownership and Sale of Animals Byelaw (OPTVA) (020308)			
cost accrued throughout the organization	78.672,62	1.494 complaints	52,66 per complaint
Cleaning public areas (0202)			
Graffiti removal (020202)			
cost accrued throughout the organization	4.744.834,87	512.510 square meters	9,26 per square meter
Collection and waste management (0201)			
Commercial waste (020103)			
cost accrued throughout the organization	32.303.871,04	53.353 tons of commercial origin	605,47 per ton
Furniture and junk collection (020104)			
cost accrued throughout the organization	14.063.848,92	27.957 tons of furniture and junk	503,05 per ton
Municipal market waste (020102)			
cost accrued throughout the organization	11.618.005,76	40 ton collected	290.450,14 per ton
Environmental quality (0207)			
Environmental licenses (020707)			
cost accrued throughout the organization	219.846,66	186 environmental measures records	1.181,97 per record
Initiatives (0210)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)			
cost accrued up to this point in the organization	5.132.298,94	3.987 incidents	1.287,26 per incident
Fountains (021001)			
cost accrued throughout the organization	7.104.832,40	1.975 fountains and lakes	3.597,38 per fountain / lake
Maintenance and refurbishment of urban furniture (0212)			
Children's games (021202)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	3.592.001,45	826 children's play areas	4.348,67 per children's play area
Networks (0209)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)			
cost accrued up to this point in the organization	11.502.862,70	16 improvements and works	718.928,92 per improvement / works
Urban drainage network (020901)			
cost accrued throughout the organization	16.023.043,96	602 assignments/encumbrances	26.616,35 per assignment / encumbrance
Operation and maintenance of public street lighting (0208)			

ENVIRONMENT AND URBAN SERVICES (02)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Deputy Manager's Office of Environment and Urban Services (5001) cost accrued up to this point in the organization	27.146.407,50	553.000 points of light controlled	49,09 per point

SOCIAL RIGHTS (03)

SOCIAL RIGHTS (03)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Adolescence/Early adulthood (0308)			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued throughout the organization	4.200.528,35	23 community centres	182.631,67 per community centre
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	375.196,72	1 community centres	375.196,72 per community centre
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	493.477,99	3 community centres	164.492,66 per community centre
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	395.363,03	2 community centres	197.681,52 per community centre
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	377.319,17	2 community centres	188.659,59 per community centre
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	527.419,04	2 community centres	263.709,52 per community centre
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	637.551,01	3 community centres	212.517,00 per community centre
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	105.066,53	4 community centres	26.266,63 per community centre
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	832.005,46	2 community centres	416.002,73 per community centre
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	257.183,78	4 community centres	64.295,94 per community centre
Information services and resources for organisations (030803)			
cost accrued throughout the organization	379.784,61	13.634 users	27,86 per user
Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)			
cost accrued throughout the organization	705.110,91	30.003 queries	23,50 per query
Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)			
cost accrued throughout the organization	995.655,32	8.617 queries	115,55 per query
Assistance for individuals and families (0313)			
Basic social care services for individuals and families (031301)			
cost accrued throughout the organization	15.194.938,63	74.237 users	204,68 per user
Home Care Service (SAD) (031302)			
cost accrued throughout the organization	77.100.517,83	20.539 users	3.753,86 per user
Assistance for vulnerable people (0301)			

SOCIAL RIGHTS (03)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Coverage of food requirements (030105)			
cost accrued throughout the organization	7.610.733,90	512.441 served meals	14,85 per served meal
Daycare (030104)			
cost accrued throughout the organization	1.284.746,45	2.603 people attended to	493,56 per person
Support in gaining access to housing (030103)			
cost accrued throughout the organization	3.483.123,30	319 awarded flats	10.918,88 per awarded flat
Temporary residential care (030101)			
cost accrued throughout the organization	9.888.658,73	915 users	10.807,28 per user
Elderly people (0303)			
cost accrued throughout the organization	49.019.690,11	346.978 people over 64	141,28 per person
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	40.395.978,15	346.978 people over 64	116,42 per person
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued throughout the organization	5.916.621,56	53 community centres	111.634,37 per community centre
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	1.104.188,77	5 community centres	220.837,75 per community centre
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	793.375,88	6 community centres	132.229,31 per community centre
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	635.707,40	5 community centres	127.141,48 per community centre
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	358.865,06	3 community centres	119.621,69 per community centre
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	194.642,77	3 community centres	64.880,92 per community centre
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	605.724,53	5 community centres	121.144,91 per community centre
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	267.554,29	8 community centres	33.444,29 per community centre
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	700.441,10	6 community centres	116.740,18 per community centre
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	780.512,33	10 community centres	78.051,23 per community centre
Daycare for senior citizens (030302)			

SOCIAL RIGHTS (03)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued throughout the organization	4.222.837,40	15.789 stays	267,45 per Stay
Emergency care for senior citizens (030305)			
cost accrued throughout the organization	8.201.122,50	168.219 users	48,75 per user
Promoting active ageing (030312)			
cost accrued throughout the organization	421.820,20	346.978 people over 64	1,22 per person
Residential care for senior citizens (030303)			
cost accrued throughout the organization	5.480.495,03	351 users	15.613,95 per user
Telephone helpline (030307)			
cost accrued throughout the organization	12.733.453,26	86.941 users	146,46 per user
Temporary stays in homes (030306)			
cost accrued throughout the organization	516.930,46	219 users	2.360,41 per user
Family and children (0302)			
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	14.627.661,51	214.599 people under 16	68,16 per person
Activities and coordination of open centres (030202)			
cost accrued throughout the organization	2.934.726,96	2.025 users	1.449,25 per user
Care Team for Infants and Adolescents (EAIA) (030201)			
cost accrued throughout the organization	6.678.958,75	3.485 children and teenagers attended to	1.916,49 per child / teenager
Promoting childhood and adolescence (030206)			
cost accrued throughout the organization	454.329,44	630 children and teenagers attended to	721,16 per child / teenager
Service to support people with disabilities to lead an independent life (0316)			
Municipal Institute for People with Disabilities (IMPD) (2202)			
cost accrued up to this point in the organization	1.861.068,84	28 users	66.466,74 per user
Specialised care and counselling services for people with disabilities (0315)			
Management of transport cards and parking (031501)			
cost accrued throughout the organization	170.141,09	3.257 permission/permits/licenses	52,24 per permission/permit/license

SPORT (04)

SPORT (04)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Encouragement and promotion of practising sports (0401)			
Sport for school-age children (040101)			
cost accrued throughout the organization	5.600.938,15	172.736 participants	32,42 per participant
Sport Facilities Management (0403)			
Municipal sports centres (040301)			
cost accrued throughout the organization	15.111.193,06	58 centres	260.537,81 per centre
cost accrued throughout the organization	15.111.193,06	180.888 subscribers	83,54 per subscriber
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	667.290,03	5 centres	133.458,01 per centre
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	1.149.798,77	3 centres	383.266,26 per centre
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	178.017,90	2 centres	89.008,95 per centre
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	411.364,30	4 centres	102.841,07 per centre
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	563.414,82	7 centres	80.487,83 per centre
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	739.171,44	15 centres	49.278,10 per centre
Sporting Events (0402)			
City events (040203)			
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	882.425,71	340.158 participants	2,59 per participant

MOBILITY (05)

GUÀRDIA URBANA CITY POLICE (06)

FIRE PREVENTION, EXTINCTION AND RESCUE (07)

FIRE PREVENTION, EXTINCTION AND RESCUE (07)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Civil Protection (0702)			
Activation of the Municipal Emergency Plan (PEM) (070202)			
cost accrued throughout the organization	818.136,73	59 activations	13.866,72 per activation
Drills (070203)			
cost accrued throughout the organization	1.991.138,20	24 simulations	82.964,09 per simulation
Emergency operations and measures (0704)			
Extinguishing fires in buildings (070401)			
cost accrued throughout the organization	4.628.883,30	1.766 expiry	2.621,11 per expiry
Extinguishing fires on the public roads (070402)			
cost accrued throughout the organization	4.560.026,96	1.757 expiry	2.595,35 per expiry
False alarms (070407)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	4.118.347,53	1.590 interventions	2.590,16 per intervention
Operational prevention (070406)			
cost accrued throughout the organization	3.817.291,11	2.464 actions	1.549,23 per action
Rescues (070405)			
cost accrued throughout the organization	5.751.181,58	4.505 interventions	1.276,62 per intervention
Technical assistance (070404)			
cost accrued throughout the organization	5.393.409,85	3.942 interventions	1.368,19 per intervention
Training and quality procedures (0701)			
Internal training (070102)			
cost accrued throughout the organization	73.550,51	3.014 students	24,40 per student participant
Unregulated training (070101)			
cost accrued throughout the organization	20.766,46	224 students	92,71 per student participant

EDUCATION (08)

EDUCATION (08)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Artistic education (0802)			
Municipal Conservatory (080201)			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	4.435.462,31	551 students	8.049,84 per student participant
Music schools (080202)			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	3.205.212,93	4 schools	801.303,23 per school
cost accrued up to this point in the organization	3.205.212,93	2.630 students	1.218,71 per student participant
Education (0801)			
Nursery schools and playgroups (080101)			
cost accrued throughout the organization	65.344.272,97	95 schools	687.834,45 per school
cost accrued throughout the organization	65.344.272,97	7.940 students	8.229,76 per student participant
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	57.333.526,51	95 schools	603.510,81 per school
cost accrued up to this point in the organization	57.333.526,51	7.940 students	7.220,85 per student participant
Barcelona Education Consortium (CEB) (8301)			
cost accrued up to this point in the organization	8.010.746,45	95 schools	84.323,65 per school
cost accrued up to this point in the organization	8.010.746,45	7.940 students	1.008,91 per student participant

CULTURE (09)

CULTURE (09)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Festivals (0903)			
District festivals (090302)			
cost accrued throughout the organization	6.320.246,51	1.673 festive activities	3.777,79 per festive activity
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	359.578,00	455 festive activities	790,28 per festive activity
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	1.425.602,90	25 festive activities	57.024,12 per festive activity
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	692.334,64	24 festive activities	28.847,28 per festive activity
Festivals (0904)			
Performing arts and music festivals (090402)			
cost accrued throughout the organization	9.629.167,05	88.556 public	108,74 per public
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued throughout the organization	24.176.434,54	40 libraries	604.410,86 per library
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	1.049.564,29	4 libraries	262.391,07 per library
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	1.028.737,43	6 libraries	171.456,24 per library
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	601.123,87	3 libraries	200.374,62 per library
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	349.018,20	2 libraries	174.509,10 per library
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	702.344,84	3 libraries	234.114,95 per library
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	946.654,08	3 libraries	315.551,36 per library
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	977.996,45	4 libraries	244.499,11 per library
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	840.766,83	5 libraries	168.153,37 per library
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	1.062.220,73	4 libraries	265.555,18 per library

CULTURE (09)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 10 Sant Martí (6010) cost accrued up to this point in the organization	1.166.312,69	6 libraries	194.385,45 per library

PROMOTING THE ECONOMY (10)

PROMOTING THE ECONOMY (10)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Entrepreneurship, enterprise and training (1005)			
Barcelona Activa, SA (BASA) (9501)			
cost accrued up to this point in the organization	22.000.694,61	143.294 users	153,54 per user
Business (100502)			
cost accrued throughout the organization	8.104.049,54	15.434 companies	525,08 per participating company
Training (100503)			
cost accrued throughout the organization	6.125.083,50	68.657 students	89,21 per student
Outsourced municipal services (1002)			
Zoo (100201)			
Barcelona de Serveis Municipals, SA (BSM) (5501)			
cost accrued up to this point in the organization	17.064.432,61	1.102.280 visitors	15,48 per visitor
Time and quality of life (1009)			
NUST companies network (100902)			
cost accrued throughout the organization	313.855,10	101 companies	3.107,48 per company
Time banks (100904)			
cost accrued throughout the organization	101.025,08	1.987 users	50,84 per user

DISTRICTS (11)

DISTRICTS (11)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District procedures (1104)			
Activity Licenses (110401)			
cost accrued throughout the organization	1.789.473,21	302 reviews	5.925,41 per review
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	145.900,00	23 reviews	6.343,48 per review
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	557.210,21	15 reviews	37.147,35 per review
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	158.585,00	46 reviews	3.447,50 per review
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	85.775,02	48 reviews	1.786,98 per review
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	164.676,21	13 reviews	12.667,40 per review
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	205.245,80	3 reviews	68.415,27 per review
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	28.548,81	6 reviews	4.758,13 per review
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	94.396,65	96 reviews	983,30 per review
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	190.062,31	47 reviews	4.043,88 per review
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued throughout the organization	443.684,78	834 civil marriages	532,00 per civil marriage
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	73.709,75	29 civil marriages	2.541,72 per civil marriage
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	67.856,55	58 civil marriages	1.169,94 per civil marriage
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	41.723,25	81 civil marriages	515,10 per civil marriage
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	11.272,59	52 civil marriages	216,78 per civil marriage
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			

DISTRICTS (11)
MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued up to this point in the organization	14.516,28	103 civil marriages	140,93 per civil marriage
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	23.895,81	88 civil marriages	271,54 per civil marriage
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	45.778,58	101 civil marriages	453,25 per civil marriage
District Manager's Office 08 Nou Barris (6008)			
cost accrued up to this point in the organization	68.742,22	93 civil marriages	739,16 per civil marriage
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	27.317,51	132 civil marriages	206,95 per civil marriage
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	68.872,25	97 civil marriages	710,02 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	237.646,21	8.617 complaints and grievances	27,58 per complaint or grievance
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	324.078,60	230 complaints and grievances	1.409,04 per complaint or grievance
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	263.135,17	1.541 complaints and grievances	170,76 per complaint or grievance
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	274.256,44	2.298 complaints and grievances	119,35 per complaint or grievance
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	201.475,42	817 complaints and grievances	246,60 per complaint or grievance
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	352.849,20	262 complaints and grievances	1.346,75 per complaint or grievance

INFRASTRUCTURE AND URBAN COORDINATION (12)

INFRASTRUCTURE AND URBAN COORDINATION (12)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Large infrastructures (1205)			
Urban tunnels (120504)			
cost accrued throughout the organization	78.013,50	14 tunnels	5.572,39 per tunnel
Urban Spaces (1204)			
Elevator and escalator apparatus (120406)			
cost accrued throughout the organization	1.247.366,32	117 lifting devices	10.661,25 per device
Maintenance of service galleries (120408)			
cost accrued throughout the organization	163.237,13	36.000 linear metres	4,53 per linear metre
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued throughout the organization	5.088.775,79	4.124 events	1.233,94 per event
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	321.801,14	571 events	563,57 per event
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	397.513,31	528 events	752,87 per event
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	343.259,81	484 events	709,21 per event
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	791.199,27	278 events	2.846,04 per event
Road structures (120402)			
cost accrued throughout the organization	1.733.483,80	296 structures	5.856,36 per structure
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	66.603,46	30 projects	2.220,12 per project
District Manager's Office 02 Eixample (6002)			
cost accrued up to this point in the organization	90.241,75	19 projects	4.749,57 per project
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	148.167,61	8 projects	18.520,95 per project
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	79.058,54	1 projects	79.058,54 per project
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	130.578,27	9 projects	14.508,70 per project
Preventative maintenance and repairs to municipal buildings (120104)			

INFRASTRUCTURE AND URBAN COORDINATION (12)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
cost accrued throughout the organization	4.178.644,61	453 buildings	9.224,38 per building
District Manager's Office 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	346.860,46	38 buildings	9.127,91 per building
District Manager's Office 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	209.737,77	59 buildings	3.554,88 per building
District Manager's Office 04 Les Corts (6004)			
cost accrued up to this point in the organization	840.818,59	25 buildings	33.632,74 per building
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	475.379,37	28 buildings	16.977,83 per building
District Manager's Office 06 Gràcia (6006)			
cost accrued up to this point in the organization	241.578,26	27 buildings	8.947,34 per building
District Manager's Office 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	403.337,59	51 buildings	7.908,58 per building
District Manager's Office 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	395.706,11	107 buildings	3.698,19 per building
District Manager's Office 10 Sant Martí (6010)			
cost accrued up to this point in the organization	594.308,27	67 buildings	8.870,27 per building

HOUSING (13)

HOUSING (13)

MANAGEMENT INDICATORS PER ACTIVITY

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Property management (1301)			
Advice and management for strategic projects (130104)			
Foment de Ciutat Vella, SA (FOCIVESA) (5504)			
cost accrued up to this point in the organization	1.768.730,64	12 projects	147.394,22 per project
Property and legal management (130102)			
cost accrued throughout the organization			
	37.392.830,64	6.865 renting units	5.446,88 per unit
Municipal Housing Trust (PMH) (2401)			
cost accrued up to this point in the organization			
	34.379.539,01	6.865 renting units	5.007,94 per unit
Foment de Ciutat Vella, SA (FOCIVESA) (5504)			
cost accrued up to this point in the organization			
	3.013.291,63	453 flats and commercial premises	6.651,86 per flat or commercial premises
Technical and administrative support for other operators (130105)			
Foment de Ciutat Vella, SA (FOCIVESA) (5504)			
cost accrued up to this point in the organization			
	896.921,11	8 of projects	112.115,14 per project

CODE TABLES

CODE TABLES OF THE ORGANISATION

Area / Type / Management Office / Subdirectorate / Directorate / Unit

Social (2)	
City Council (0)	
Manager's Office for Social Rights (2000)	
Health Services Directorate (2000.04)	Community Action Department (2001.000701)
Health Department (2000.040001)	Local Facilities Network Department (2001.000703)
Planning and Innovation Directorate (2000.03)	Feminism and LGTBI Services Directorate (2001.0001)
Administration and Personnel Department (2000.030001)	Care and Reception for Gender Violence Department (2001.000102)
Infrastructure and Facilities Department (2000.030003)	Department for the Promotion of Women and LGBTI Rights (2001.000103)
Legal Services Department (2000.030002)	Information and Care for Women Department (2001.000101)
Technical Secretariat / Quality Programme (2000.030004)	Immigration Reception and Support Services Directorate (2001.0002)
Strategy and Innovation Services Directorate (2000.0301)	Information and Citizen Support Services Directorate (2001.0005)
Communications Department (2000.030101)	Incident Assessment and Quality Department (2001.000504)
IT Systems Management Department (2000.030102)	In-Person Services Department (2001.000502)
Planning and Processes Department (2000.030104)	Projects and Information Management Department (2001.000501)
Research and Knowledge Department (2000.030105)	Specialised Care Operations and Processes Department (2001.000503)
Social Participation Department (2000.030103)	Planning and Control Services Directorate (2001.0003)
Social Action Directorate (2000.01)	Research, Development and Innovation Services Directorate (2001.0008)
Accident and Emergency and Social Emergency Services Directorate (2000.0103)	Manager's Office for Social Housing (2002)
Services for Children, Young People and Senior Citizens Directorate (2000.0102)	Local Independent Bodies (2)
Department for the Promotion of Children (2000.010203)	Municipal Institute of Social Services (IMSS). (2201)
Department for the Promotion of Senior Citizens (2000.010202)	Basic Territorial Social Services Directorate (2201.02)
Youth and Adolescence Department (2000.010201)	Basic Social Services Department (2201.0202)
Social Intervention Services Directorate (2000.0101)	Dependent Care Programme (2201.020201)
Care for Vulnerable People Department (2000.010101)	Territorial and Sectoral Directorates (2201.0201)
Family and Children Department (2000.010102)	Executive Directorate of Planning, Resource Management and Assessment (2201.01)
Senior Citizens Department (2000.010103)	Economic Management and IT Systems Department (2201.0103)
Social Intervention in Public Areas Department (2000.010104)	Human Resources Department (2201.0102)
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	Legal Services (2201.0101)
Active Democracy and Decentralisation Services Directorate (2001.0006)	Municipal Institute for People with Disabilities (IMPD) (2202)
Promoting Public Works Department (2001.000601)	Barcelona Sports Institute (IBE) (2203)
Citizen Rights and Diversity Services Directorate (2001.0004)	Facilities and Works Services Directorate (2203.0002)
Citizen Rights Department (2001.000401)	Installations Department (2203.000201)
Community Action Services Directorate (2001.0007)	Public Works Department (2203.000202)
Associationism and Citizens Initiative Department (2001.000702)	Planning and General Services Directorate (2203.0001)
Citizens Relations Department (2001.000704)	Administration Department (2203.000102)
	Communications Department (2203.000103)
	Legal Secretariat (2203.000101)
	Sports Events and Sports Promotion Directorate (2203.0003)

Promotion Department (2203.000301)
Sporting Events Department (2203.000302)

Publicly Owned Business Organisations (4)

Municipal Housing Trust (PMH) (2401)

Security and Prevention (4)

City Council (0)

Manager's Office for Security and Prevention (4000)

Communications Department (4000.000001)

Financial-Management and Resource-Monitoring Services Directorate (4000.03)

Administrative Processes and Procedures Management Department (4000.030002)

Economic Administration and Procurement Department (4000.030001)

Human Resources Department (4000.030004)

Logistics and Infrastructure Department (4000.030003)

Fire-Prevention, Extinction and Rescue Service Directorate (4000.05)

Civil Protection and Prevention Division (4000.0502)

Civil Protection Unit (4000.050201)

Regulations Unit (4000.050202)

Operations Division (4000.0503)

Operational Development Unit (4000.050302)

Operational Territorial Unit (Parks) (4000.050301)

Planning Division (4000.0501)

Procedures Unit (4000.050101)

Technical Support Unit (4000.050102)

Legal-Advice Services Directorate (4000.01)

Prefecture of City Police (4000.04)

External Relations and Communications Office (4000.040001)

Internal Procedures Unit (4000.040003)

Prefecture of the Technical Office (4000.040002)

Coordination Division (4000.0401)

Analysis and Technical Support Unit (4000.040102)

Device Planning Unit (4000.040103)

Joint Command Room (4000.040101)

Public Works Unit (4000.040104)

Security and Investigation Division (4000.0403)

Information and Documentation Unit (4000.040303)

Investigation Unit (4000.040304)

Mounted Unit (4000.040305)

Police Support Unit / Canine Section (4000.040302)

Protection Unit (4000.040301)

Territorial Division (4000.0402)

Children's Traffic Park (4000.040201)

Daytime Support Unit (4000.040202)

Operational Night Unit 1 (4000.040203)

Operational Night Unit 2 (4000.040204)

Operational Night Unit 3 (4000.040205)

Operational Night Unit 4 (4000.040206)

Territorial Unit 01 Ciutat Vella (4000.040207)

Territorial Unit 02 Eixample (4000.040208)

Territorial Unit 03 Sants-Montjuïc (4000.040209)

Territorial Unit 04 Les Corts (4000.040210)

Territorial Unit 05 Sarrià-Sant Gervasi (4000.040211)

Territorial Unit 06 Gràcia (4000.040212)

Territorial Unit 07 Horta-Guinardó (4000.040213)

Territorial Unit 08 Nou Barris (4000.040214)

Territorial Unit 09 Sant Andreu (4000.040215)

Territorial Unit 10 Sant Martí (4000.040216)

Traffic Division (4000.0404)

Accident Investigation and Prevention Unit (4000.040402)

Central Traffic Unit (4000.040401)

Recorded Images Report Unit (4000.040403)

Prevention Services Directorate (4000.02)

Urban space (5)

City Council (0)

Manager's Office for Urban Ecology (5000)

Communication and Participation Services Directorate (5000.0001)

Communications Department (5000.000101)

Resources and Management Control Directorate (5000.02)

Continuous Improvement Department (5000.020001)

Economic Coordination Services Directorate (5000.0203)

Administration Department (5000.020301)

Strategic Services and Sustainability Culture Directorate (5000.0202)

Educational Facilities and Programmes Department (5000.020201)

Technical and Legal Services Directorate (5000.0201)

Legal Procedures Department (5000.020101)

Urban Model Directorate (5000.01)

Urban Ecology Project Services Directorate (5000.0101)

Foresight Department (5000.010101)

Urban Projects Department (5000.010102)

Deputy Manager's Office of Environment and Urban Services (5001)

Water-Cycle Department (5001.000001)

Animal Rights Services Directorate (5001.0003)

Animal Protection and Management Department (5001.000301)

Cleaning and Waste Management Services Directorate (5001.0002)

Operational Management Department (5001.000201)

Service Evaluation Programme and Economic Control Group (5001.000203)

Waste Management Department (5001.000202)

Energy Services and Environmental Quality Directorate (5001.0001)

Environmental Intervention Department (5001.000101)

Noise Pollution Reduction Department (5001.000103)

Street Lighting Department (5001.000102)

Deputy Manager's Office for Mobility and Infrastructures (5002)

Urban Resilience Department (5002.000001)

Work Coordination in Public Areas Department (5002.000002)

Infrastructure and Urban Space Services Directorate (5002.0001)

Public Work Projects Department (5002.000103)

Railways and Ports Coordination Department (5002.000102)

Street-Network Department (5002.000101)

Mobility Services Directorate (5002.0002)

Mobility Planning Department (5002.000202)

Mobility Processes Coordination Department (5002.000201)

Regulation Department (5002.000204)

Road Signs and Markings Department (5002.000203)

Deputy Manager's Office for Urban Planning (5003)

Information and Documentation Department (5003.000001)

Inspection Services Directorate (5003.0003)

Licensing Services Directorate (5003.0005)

Operating Licenses Department (5003.000501)

Public Work Licenses Department (5003.000502)

Planning Services Directorate (5003.0004)

Urban Architecture and Heritage Services Directorate (5003.0006)

Architectural, Historical and Artistic Heritage Department (5003.000601)

Urban Management Services Directorate (5003.0002)

Urban Management Projects Department (5003.000201)

Urban-Planning Action Services Directorate (5003.0001)

Local Independent Bodies (2)

Municipal Institute of Urban Planning (IMU) (5201)

Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)

Publicly Owned Business Organisations (4)

Municipal Institute of Parks and Gardens (IMPJ) (5401)

Administration (5401.0001)

Communication (5401.0002)

Legal Services (5401.0004)

Personal (5401.0003)

Green Spaces and Biodiversity Directorate (5401.01)

Assessment and Projects Department (5401.0103)

Investments (5401.010303)

Monitoring and Quality Control (5401.010301)

Projects (5401.010302)

Biodiversity Department (5401.0104)

Sector-specific Projects (5401.010402)

Strategic Monitoring (5401.010401)

Conservation Services Directorate (5401.0101)

City trees (5401.010102)

Phytosanitary treatments (5401.010103)

Territory (5401.010101)

Resources Department (5401.0102)

Children's Play Areas (5401.010203)

Mechanics Workshop (5401.010202)

Plant nurseries (5401.010201)

Protecting Green Spaces (5401.010204)

Territorial Administration (5401.010205)

Mies Van der Rohe Foundation (FMVR) (5402)

Metropolitan Transport Authority (ATM) (5403)

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Barcelona de Serveis Municipals, SA (BSM) (5501)

Barcelona d'Infraestructures Municipals, SA (BIMSA) (5502)

Barcelona Gestió Urbanística SA (BAGURSA-IMU) (5503)

Foment de Ciutat Vella, SA (FOCIVESA) (5504)

Barcelona Cicle de l'Aigua, SA (BCASA) (5505)



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City Council (0)

District Manager's Office 01 Ciutat Vella (6001)

Communication (6001.000002)

Internal Resources Department (6001.000001)

Legal Services and Delegate Secretariat Directorate (6001.0001)

Legal Services Department (6001.000101)

Licenses and Public Areas Services Directorate (6001.0004)

Licenses and Inspections Department (6001.000402)

Public Works and Maintenance Department (6001.000401)

Services to People and the Territory Directorate (6001.0003)

Civic centre (6001.000303)

Cultural Facility (6001.000306)

Educational Facility (6001.000307)

Facilities for associations and other entities (6001.000309)

Facilities for children and adolescents (6001.000311)

Facilities for senior citizens (6001.000310)

Facilities for Women / Information Point and Care Service for Women (PIAD) (6001.000313)

Facilities for Young People / Youth Information Points (PIJ) (6001.000312)

Green points (6001.000314)

Library (6001.000301)

Municipal Building (6001.000305)

Neighbourhood centre (6001.000302)

Others (6001.000315)

Social services centre (6001.000304)

Sports facility (6001.000308)

Municipal District Council (6001.01)

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District Manager's Office 02 Eixample (6002)

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Internal Resources Department (6002.000201)

Legal Services Department (6002.000203)

Licenses and Public Areas Services Directorate (6002.0004)

Licenses and Inspections Department (6002.000402)

Public Works and Maintenance Department (6002.000401)

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District Manager's Office 04 Les Corts (6004)

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District Councillor's Office (6010.0101)

Economy (7)

City Council (0)

Manager's Office for Economic Policy and Local Development (7001)

Department for Cooperative, Social and United Economic Services and Consumption (7001.0001)
Consumption Department (7001.000101)
Time and Care Economics Programmes Department (7001.000102)

Local Independent Bodies (2)

Barcelona Municipal Markets Institute (IMMB) (7201)

Education (8)

Local Independent Bodies (2)

Barcelona Municipal Institute of Education (IMEB) (8200)

Organisation and Information Systems Department (8200.000002)
Publications and Communication Department (8200.000003)
Technical Secretariat (8200.000001)
Municipal Schools' Council (8200.0001)
Professional Training Council (8200.0002)
Education Promotion Directorate (8200.02)
School libraries (8200.020001)
City Educational Programmes Services (8200.0201)
Territorial Action for Education Services (8200.0202)
Educational Centres Directorate (8200.03)
Educational Services: Special Needs (NEE) Support (8200.030001)
Infant Education Services (8200.0301)
Complementary Services (8200.030102)
Nursery Schools (8200.030101)
Municipal Conservatory of Barcelona (8200.0303)
Music Education Services (Music Schools) (8200.0302)
Resources and General Services Directorate (8200.01)
Economic Administration Services (8200.0102)
General Services (8200.0104)
Archive (8200.010403)
Food Services (8200.010401)
Information Point and Reprographics (8200.010402)
Human Resources Services (8200.0103)
Legal Services and Delegate Secretariat (8200.0101)

Consortiums (3)

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Internal Control Body (8301.0002)
Management Office (8301.0001)
Centres Directorate (8301.02)
Programming and Support for Schooling (8301.020001)
Educational Facilities (8301.0203)
Infant and Primary Education (8301.0201)
Secondary Education (8301.0202)
Resources and Organisation Directorate (8301.01)

ICT Coordination (8301.010002)
Legal Services (8301.010001)
Financial Resources (8301.0102)
Human Resources (8301.0101)
Organisation and General Services (8301.0103)

Culture (9)

City Council (0)

Manager's Office for Enterprise, Culture and Innovation (9000)

Manager's Office for Enterprise and Tourism (9001)

Institutional Coordination Department (9001.000001)
Commerce and Consumer Affairs Directorate (9001.0001)
Operational Management of City Promotion (9001.0002)
Operational Management of Tourism and Events (9001.0003)

Local Independent Bodies (2)

Barcelona Institute of Culture (ICUB). (9200)

Cultural Diffusion Programme Directorate (9200.0002)
Communication (9200.000202)
Information Systems (9200.000203)
Sponsorship and Public Relations (9200.000201)

Technical Secretariat (9200.0001)

Cultural Infrastructure, Heritage and Coordination Directorate (9200.04)

Cultural Foundations and Consortiums (9200.040002)
Culture and Strategic Planning Council (9200.040001)
Barcelona Design Museum (DHUB) Directorate (9200.0403)
Collections Department (9200.040301)
DHUB Management Services (Barcelona Design Museum) (9200.040304)
Programmes Department (9200.040302)
Resources Department (9200.040303)

Barcelona Ethnology Museum of World Cultures Directorate (9200.0402)

Collections Department (9200.040201)
Programmes Department (9200.040202)
Resources Department (9200.040203)

Creation Factories (9200.0401)

Fabra i Coats Art Centre Directorate (9200.040101)
Frederic Marès Museum Directorate (9200.0404)
Programmes Department (9200.040401)
Resources Department (9200.040402)

Cultural Sectors and Innovation Directorate (9200.05)

Citizen sciences and innovation (9200.050001)
Exhibition Services (9200.0501)
Festival Grec Directorate (9200.0502)
Photographic Archive Directorate (9200.0503)
Historical Memory Directorate (9200.02)

Archaeological Services (9200.020001)
Born Cultural Centre Directorate (9200.0203)
Programmes Department (9200.020301)
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Castell de Montjuïc Directorate (9200.0204)
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History Museum Directorate (9200.0202)
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Programmes Department (9200.020202)
Resources Department (9200.020203)

Monastery of Pedralbes Directorate (9200.0201)

Local and Community Culture Directorate (9200.01)

Civic Centres and Artistic Education Department (9200.010003)
Festivals and Traditions Department (9200.010001)
Popular Culture Project Department (9200.010002)

Resources Directorate (9200.03)

Architectural Projects (9200.030003)
Economic Administration (9200.030001)
Human Resources (9200.030004)
Legal Services (9200.030005)
Production and Maintenance (9200.030002)

Publicly Owned Business Organisations (4)

Barcelona Libraries Consortium (CBB) (9401)

Trading Companies (5)

Barcelona Activa, SA (BASA) (9501)

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- Activities and coordination of creation factories (090202)
- Activities and coordination of science programmes (090203)
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Cultural and outreach activities (0907)

- Courses and workshops (090703)
- Enhancing culture (090701)
- Hiring areas (090702)

Festivals (0903)

- City festivals (090301)
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Festivals (0904)

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- Promoting dance (090104)
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- Promoting literature (090106)
- Promoting music (090102)
- Promoting scientific and technological innovation (090109)
- Promoting the circus (090103)
- Promoting the cultural sector (090101)

- Promoting the performing arts (090110)
- Promoting the theatre (090105)
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- Support and mediation (110302)

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- Enhancing the economy (110203)
- Initiatives for neighbourhood laws and other community programmes (110202)
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- Center equated to Organization point (119902)

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- Assistance for citizens and companies: licenses, inspections, public areas, etc. (110102)
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- Artistic education (080203)
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Internal training (070102)

Unregulated training (070101)

Guàrdia Urbana city police (06)

Administrative police (0607)

Animal care and collection (060707)
Combating illegal street vending (060704)
Ensuring coexistence among neighbourhood residents (060701)
Irregular activities in public spaces. (060703)
Measures for alerts (060712)
Other administrative police actions (060709)
Public disturbances in public areas (060702)
Public establishments (060705)
Recovery of objects (060711)
Shows and others (060706)
Unauthorised works and activities in public areas (060708)
Violation of other municipal byelaws (060710)

Emergency measures (0608)

Attacks and drills (060805)
Basic supplies (060806)
Fires and explosions (060801)
Hazardous substances (060803)
Public transport (060804)
Seismic movements, transfer of bodies, etc. (060808)
Subsidence and other building damages (060807)
Weather incidents (060802)

Local (0605)

Assistance and complaints (060503)
Detect and analyse problems (060502)
Municipal building protection (060504)
Patrols (060501)

Measures and surveillance for citizen security (0603)

Against individual property (060302)
Against public health (060303)
Against the freedom of people (060304)
Beta points (060308)
Gender violence (060311)
Joint operation (060306)
Legal and police orders (060301)
Metro points (060309)

Other citizen safety initiatives (060313)
People's physical integrity (060312)
School points (060310)
Special measures (060307)
Violations of the alien status act (060305)

Police assistance (0606)

Collaboration with other assistance services (060602)
Public assistance (060601)

Prevention and management of incidents involving minors (0602)

Prevention and management of incidents involving minors (060201)

Prisoners and detainees (0604)

Transfer and custody of people under arrest (060401)

Public order (0609)

Conflict management on public roads (060902)
Demonstrations and rallies (060901)
Occupations (060903)
Offences against public order (060904)

Traffic (0601)

Accident assistance (060105)
Broken down vehicles (060101)
Incidents with signs and traffic lights (060104)
Inconsistent driving (060107)
Management of other offences (060108)
Management of poorly parked vehicles (060106)
Management of vehicles, storage procedures and escorts (060109)
Mobility devices (060112)
Obstacles in the road or paths (060102)
Other traffic incidents (060114)
Road safety education (060111)
Routine traffic monitoring and surveillance (060110)
Specific road safety campaigns (060113)
Traffic surveillance during events (060103)

Housing (13)

Property management (1301)

Advice and management for strategic projects (130104)
Other management assignments (130106)
Property and legal management (130102)
Property promoter (excluding investments) (130101)

Technical and administrative support for other operators (130105)

Urban planning management (1303)

Advice, mediation and social emergencies for the appropriate use of housing (130305)
Citizen advice offices network (130301)
Financial aid for affordable housing (130304)
Financial aid for rehabilitation and habitability certificates (130302)
Registration and allocation of social housing (130303)

Indirect costs of the organisation (00)

Infrastructure and Urban coordination (12)

Contingencies and emergencies (1203)

Resilience (120301)
Switchboard for incident and emergency management (120302)

Large infrastructures (1205)

Barcelona ring roads and Gran Via Nord (120503)
Municipally governed infrastructures (120501)
Non-municipally governed infrastructures (120502)
Urban tunnels (120504)

Strategic and cross-departmental projects (1202)

Studies, projects and follow-up on strategic projects (120201)

Urban Spaces (1204)

Accessibility (120407)
Electric vehicle infrastructures (120410)
Elevator and escalator apparatus (120406)
Maintenance of road and path markings (120403)
Maintenance of service galleries (120408)
Maintenance of vertical sign posts and signals (120404)
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)
Pavement (120411)
Preventative maintenance and repairs to the public roads and pavements (120405)
Road structures (120402)
Urban furniture (120401)

Work Coordination in Public Areas (1201)

Coordination of public service infrastructures (ACEFAT) (120101)
Drafting studies, work projects, preliminary and receiving reports (120103)
Preventative maintenance and repairs to municipal buildings (120104)
Work and Mobility Coordination in Public Areas (COM) (120102)

Mobility (05)

Metropolitan transport (0504)

Metropolitan Transport Authority (ATM) (050401)

Mobility in the territory (0503)

Implementation of changes in mobility in the region (050301)

Mobility management (0501)

Public transport stops (050101)

Road safety initiatives and improvements (050102)

Traffic information (050103)

Traffic light installations (050105)

Traffic management (050104)

Mobility strategy (0502)

Road safety strategy (050202)

Urban Mobility Plan (050201)

Municipal mobility services (0505)

Bicing (050503)

Civic officers (050506)

Comprehensive road parking system (AREA) (050502)

Parking (050501)

Station (050505)

Tow truck service (050504)

Promoting the economy (10)

Consumption (1008)

Promoting consumerism, defending consumers, etc. (100801)

Entrepreneurship, enterprise and training (1005)

Business (100502)

Entrepreneurship (100501)

Training (100503)

Local socioeconomic development (1007)

Local development (100701)

Socioeconomic innovation (100702)

Markets (1001)

Processing files (100103)

Speciality markets (100102)

Zone Markets (100101)

Outsourced municipal services (1002)

Parc Fòrum and Parc Montjuic (100202)

Parc Güell (100204)

The Olympic Ring (100203)

Zoo (100201)

Portfolio companies (1003)

Cementiris, SA (100301)

Mercabarna, SA (100303)

Parc d'Atraccions del Tibidabo, SA (100302)

Tractament i Selecció de Residus, SA (TERSA) (100304)

Promoting employment strategies (1004)

Comprehensive projects (100401)

Cross-departmental programmes (100402)

Orientation and training (100403)

Promoting the city's economy (1006)

Promoting the city's economy (100602)

Support for commerce and tourism (100603)

Tourism and events (100601)

Time and quality of life (1009)

Full-time family programmes (100901)

Full-time youth programmes (100905)

NUST companies network (100902)

Strategic planning, studies and evaluation of programmes (100903)

Time banks (100904)

Social Rights (03)

Adolescence/Early adulthood (0308)

Activities and coordination of youth centres and youth information points (PIJ) (030808)

Information services and resources for organisations (030803)

Night-time study rooms (030805)

Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)

Promoting young people (030809)

Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)

Strategic planning and evaluation of programmes (030807)

Support for alternative leisure and culture and youth creation culture (030806)

Youth employment and job placement programmes (030804)

Assistance for individuals and families (0313)

Basic social care services for individuals and families (031301)

Economic provisions (031303)

Home Care Service (SAD) (031302)

Prevention services for social exclusion (031305)

Services for covering basic needs (031304)
Social action and social integration programmes (031306)

Assistance for organisations (0314)

Group and community-based prevention services (031401)
Support services for groups (031402)
Support services for various groups using the resources of the community environment (031403)

Assistance for vulnerable people (0301)

Coverage of food requirements (030105)
Coverage of hygiene requirements (030106)
Daycare (030104)
Evictions warehouse (030107)
Inclusion housing with socio-educational support (030102)
Organisations for the social inclusion of the homeless (030109)
Support for personal peremptory needs (030108)
Support in gaining access to housing (030103)
Temporary residential care (030101)

Citizens' rights (0310)

Assistance for mediation and consultation of rights (031002)
International networks (031003)
Local strategy for the Gypsy community (031005)
Promoting education and awareness about citizens' rights and duties (031004)
Promoting religious freedom (031001)

Community action (0307)

Community action (030702)
Community development plan (030701)
Office of the Irregular Settlement Plan (OPAI) (030703)

Elderly people (0303)

Activities and coordination of municipal senior citizen centres and areas (030301)
Agreements (030310)
Assistance for mistreated senior citizens (030313)
Assisted-living housing (030304)
Daycare for senior citizens (030302)
Emergency care for senior citizens (030305)
Live and coexist programme (030309)
Organisations for the promotion of senior citizens (030316)
Organisations providing care for senior citizens (030315)
Promoting active ageing (030312)
Promoting senior citizens (030314)
Residential care for senior citizens (030303)
Senior citizen's travel card ("Targeta rosa") (030311)

Subsidised travel (030308)
Telephone helpline (030307)
Temporary stays in homes (030306)

Family and children (0302)

Activities and coordination of children's and adolescents' centres and children's play areas. (030204)
Activities and coordination of open centres (030202)
Care Team for Infants and Adolescents (EAIA) (030201)
Collaborative families (030203)
Holiday campaign (030205)
Organisations for the promotion of children (030211)
Organisations providing psychotherapy assistance to children at risk (030209)
Organisations with open centres and day centres (030208)
Organisations with projects to assist children at risk (030210)
Promoting and getting involved with childhood (030207)
Promoting childhood and adolescence (030206)

Multiculturalism and immigration (0306)

Antirumour strategy (030602)
Assistance for Foreign Expatriates (030607)
Assistance for refugees (030611)
Immigration and education programme (030601)
Immigration and participation programme (030608)
Language courses (030609)
Multicultural coexistence and awareness of migration programmes (030606)
Reception plan (030603)
Reunification programme: new families (030604)
Settlement and housing reports (030605)
Social advancement of immigration (030610)

Promotion services and support for people with disabilities (0317)

Assistance in early care (031703)
Job placement (031702)
Promotion services (031701)
Specialist transport (031704)

Public health (0311)

Care programme and prevention for drug-dependency (031101)
Municipal Staff Health Care Provision (PAMEM) (031107)
Promoting and taking care of health (031102)
Promoting health (031106)
Promoting health and disease prevention (031104)
Public health protection programme (031103)
Research innovation and evaluation (031105)

Service to support people with disabilities to lead an independent life (0316)

Personal assistant (031601)

Social emergencies (0304)

Social emergencies (030401)

Social interventions in public areas (0305)

Assistance and support for homeless people (030501)

Conflict management (030503)

Identification and intervention with foreign minors (030504)

Social assistance for the travelling community (030502)

Specialised care and counselling services for people with disabilities (0315)

Enquiry management (031502)

Management of transport cards and parking (031501)

Women (0312)

Care for women and children against gender violence (031204)

Care services for gender violence (031202)

Care services for women engaged in prostitution and victims of sexual exploitation (031206)

Execution of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Plan (031209)

Information, awareness and prevention campaigns (031201)

Prevention services against gender violence (031203)

Promoting equality between men and women (031205)

Social advancement of women (031208)

Strategic planning, studies and evaluation of programmes (031207)

Sport (04)

Encouragement and promotion of practising sports (0401)

Holiday campaigns (040104)

Programmes for organisations (040102)

Promoting sport (040103)

Sport for school-age children (040101)

Sport, health and society (040105)

Sports Organisations (040106)

Sport Facilities Management (0403)

Municipal sports centres (040301)

Special facilities (040302)

Sporting Events (0402)

City events (040203)

Major ad-hoc sporting events (040201)

Major events in the city's calendar (040202)

Urban Planning (01)

Architectural heritage (0106)

Advice and consultation about the heritage protection of works (010601)

Monitoring work on architectural heritage (010603)

Preliminary report on Architectural, Historic and Artistic Heritage (AHA) for public works (010602)

Architecture and contemporary urban planning (0117)

Collection (011705)

Conferences and debates (011702)

Exhibitions (011701)

Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)

Mies Awards (011704)

Publications (011703)

Ticket and shop sales (011707)

University projects (011708)

Campaigns (0110)

Rehabilitation support (011001)

Communication (0115)

Advertising (011503)

Mobile applications (011501)

Websites (011502)

Information and documentation (0107)

In-person urban planning information (010701)

Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)

Online consultation of town planning information (010703)

Online urban planning information (010702)

Initiatives (0112)

Courtyards (011201)

Emblematic establishments (011202)

Other initiatives: canvases, protocols, etc. (011203)

Investment management (0116)

Coordination of investments in the territory (011602)

Investment management (BIMSA) (011601)

Itineraries (0114)

Books and magazines (CoupDeFouet, etc.) (011402)

Centre del Modernisme - Pavellons Güell (011404)

Coup De Fouet Congress: Modernism and Art Nouveau (011403)

Fairs (011405)

Modernism Route (Réseay Art Nouveau Network, etc.) (011401)

Landscape uses (0113)

Enquiries about municipal Ordinance surveys (011301)

Planning (0101)

Collaboration and support for the Directorate of Citizen Participation (010102)
Drafting and processing of administrative reports for public urban planning (010103)
Orientation and processing of administrative reports for private urban planning (010101)
Urban planning in the city (010104)

Projects (0111)

Dividing walls (011101)
Small landscapes (011102)

Public road licenses (0104)

Activity inspections in public areas (010406)
Commercial occupancy licenses for pavements and public areas (010403)
Dropped curb licenses for public roads (010401)
Individual points of sale and newspaper kiosks in public areas (010408)
Licenses for markets and traditional fairs (010405)
Minor construction work licenses (010407)
Parking reservations in public areas (010402)
Private events in public area licenses (010404)

Urban landscape (0109)

Information and procedures regarding urban landscape (010902)
Information and support regarding urban landscape (010901)

Urban model projects (0119)

Drafting public area projects (011901)
Drafting strategic studies (011903)
Management and refurbishment of urban furniture (011902)

Urban planning document resources and databases (0108)

Digitalisation of the document archive (010801)
Maintenance of urban databases (alphanumerical and graphical) (010802)

Urban Planning Initiatives (0118)

Listed ruin (011804)
Processing licenses for major works (011803)
Subsidiary implementation file (011802)
Urban planning files and reports (011801)

Urban planning inspection (0105)

Inspections and monitoring (010502)
Planning discipline records (010501)

Urban planning licenses (0103)

Assistance and orientation for activity-based projects (010305)
Assistance and orientation for private works projects (010301)
Licenses and certifications related to registry operations (010304)

Preliminary reports to the presentation of works dossiers (010302)

Preliminary reports to the request of activity dossiers (010306)

Processing operations dossiers (010307)

Processing works dossiers (010303)

Urban planning management (0102)

Administrative launches (010205)
Compulsory purchases (010201)
Economic studies and assessments (010204)
Mandatory and elective reports (010203)
Reparcelling (projects and others) (010202)
Road concessions (010206)
Urbanisation and demolition (010207)

