

# Cost Report 2019

## MANAGEMENT INDICATORS REPORT



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# MANAGEMENT INDICATORS PER ACTIVITY

# URBAN PLANNING (01)

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Architecture and contemporary urban planning (0117)</b>			
Conferences and debates (011702)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	202.217,00	10 conferences / debates	20.221,70 per conference / debate
Exhibitions (011701)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	116.011,45	7 exhiitions	16.573,06 per exhibition
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	93.295,37	9 interventions	10.366,15 per intervention
Publications (011703)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	91.088,88	3 publications	30.362,96 per publication
Ticket and shop sales (011707)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	1.031.899,24	94.731 visitors	10,89 per visitor
<b>Campaigns (0110)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	5.637.404,06	377 actions	14.953,33 per action
<b>Itineraries (0114)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	906.156,68	2 route / publication	453.078,34 per route / publication
Coup De Fouet Congress: Modernism and Art Nouveau (011403)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	313,35	2 publications	156,67 per publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	404.813,77	310 guided tours	1.305,85 per tour
<b>Planning (0101)</b>			
Orientation and processing of administrative reports for private urban planning (010101)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	390.323,47	58 resources and studies	6.729,71 per resource/study
<b>Projects (0111)</b>			

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	1.260.358,10	27 restoration	46.679,93 per restoration
Public road licenses (0104)			
Activity inspections in public areas (010406)			
cost accrued throughout the organization	4.123.791,64	24.783 inspections	166,40 per inspection
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	496.461,08	4.425 authorized procedures initiated	112,19 per procedure
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	231.837,39	4.004 authorized procedures initiated	57,90 per procedure
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	299.485,82	1.694 authorized procedures initiated	176,79 per procedure
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	482.176,87	1.787 authorized procedures initiated	269,82 per procedure
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	717.416,19	2.289 authorized procedures initiated	313,42 per procedure
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	387.134,46	1.566 authorized procedures initiated	247,21 per procedure
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	646.818,36	1.415 authorized procedures initiated	457,12 per procedure
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	202.407,87	1.890 authorized procedures initiated	107,09 per procedure
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	425.358,74	2.260 authorized procedures initiated	188,21 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued throughout the organization	1.844.632,11	26.062 permission/permits/licenses	70,78 per permission/permit/license
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	42.368,47	6.523 licenses for occupation of public roads resolved	6,50 per employment license
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	288.401,84	5.439 licenses for occupation of public roads resolved	53,02 per employment license
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	89.887,04	2.256 licenses for occupation of public roads resolved	39,84 per employment license
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	81.244,66	1.170 licenses for occupation of public roads resolved	69,44 per employment license

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	155.219,28	1.660 licenses for occupation of public roads resolved	93,51 per employment license
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	387.134,46	1.389 licenses for occupation of public roads resolved	278,71 per employment license
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	276.244,26	1.716 licenses for occupation of public roads resolved	160,98 per employment license
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	29.408,74	1.229 licenses for occupation of public roads resolved	23,93 per employment license
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	260.028,51	3.097 licenses for occupation of public roads resolved	83,96 per employment license
Minor construction work licenses (010407)			
cost accrued throughout the organization	1.915.846,92	50.557 permission/permits/licenses	37,89 per permission/permit/license
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	224.657,83	3.862 authorizations for minor work	58,17 per authorization
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	211.796,03	11.057 authorizations for minor work	19,15 per authorization
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	185.734,84	5.184 authorizations for minor work	35,83 per authorization
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	170.768,48	2.752 authorizations for minor work	62,05 per authorization
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	80.725,33	4.471 authorizations for minor work	18,06 per authorization
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	387.134,46	4.319 authorizations for minor work	89,64 per authorization
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	205.325,22	3.288 authorizations for minor work	62,45 per authorization
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	38.218,87	3.522 authorizations for minor work	10,85 per authorization
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	176.791,00	6.277 authorizations for minor work	28,16 per authorization
Private events in public area licenses (010404)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	234.694,86	4.540 event authorizations	51,69 per authorization

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Urban planning document resources and databases (0108)</b>			
Digitalisation of the document archive (010801)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	456.832,98	4.107 digitized documents	111,23 per document
Maintenance of urban databases (alphanumeric and graphical) (010802)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	456.832,98	308 transcriptions	1.483,22 per transcription
<b>Urban Planning Initiatives (0118)</b>			
Processing licenses for major works (011803)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	112.990,02	1.337 resolved major work licenses	84,51 per license
Subsidiary implementation file (011802)			
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	182.007,51	52 files	3.500,14 per file
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	1.953,70	30 files	65,12 per file
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	13.353,88	1 files	13.353,88 per file
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	17.030,80	6 files	2.838,47 per file
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	142.526,67	3 files	47.508,89 per file
Urban planning files and reports (011801)			
cost accrued throughout the organization	1.359.505,97	2.822 files	481,75 per file
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	56.642,99	359 resolved town planning reports	157,78 per report
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	75.578,89	811 resolved town planning reports	93,19 per report
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	196.118,67	408 resolved town planning reports	480,68 per report
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	35.935,67	110 resolved town planning reports	326,69 per report
Manager's Office for District 06 Gràcia (6006)			



## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	162.878,88	83 resolved town planning reports	1.962,40 per report
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	70.964,99	18 resolved town planning reports	3.942,50 per report
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	629.662,71	124 resolved town planning reports	5.077,93 per report
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	18.733,15	379 resolved town planning reports	49,43 per report
<b>Urban planning inspection (0105)</b>			
Inspections and monitoring (010502)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	1.160.442,68	20.009 inspections	58,00 per inspection
Planning discipline records (010501)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	1.160.442,68	33.990 files	34,14 per file
<b>Urban planning licenses (0103)</b>			
Processing operations dossiers (010307)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	214.694,12	4.529 permission/permits/licenses	47,40 per permission/permit/license
Processing works dossiers (010303)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	214.694,12	52.258 permission/permits/licenses	4,11 per permission/permit/license

# ENVIRONMENT AND URBAN SERVICES (02)

## ENVIRONMENT AND URBAN SERVICES (02)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Animals (0203)</b>			
Deceased animal collection (020301)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	316.331,24	2.686 animals	117,77 per animal
<b>City trees (0214)</b>			
Managing Road-Lining Trees (021401)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	10.529.972,64	204.587 trees and park	51,47 per tree
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	180.052.505,36	1.884 green areas and parks	95.569,27 per green area / parc
cost accrued up to this point in the organization	180.052.505,36	9.876.060 square meters	18,23 per square meter
Graffiti removal (020202)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	5.103.967,23	394.471 square meters	12,94 per square meter
<b>Collection and waste management (0201)</b>			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	114.134.351,14	40.549 collection points	2.814,73 per point
cost accrued up to this point in the organization	114.134.351,14	26.567 containers	4.296,09 per container
Commercial waste (020103)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	17.875.754,34	56.987 tons of furniture and junk	313,68 per ton
Furniture and junk collection (020104)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	12.510.754,47	37.370 tons of furniture and junk	334,78 per ton
Green points for waste treatment and selection (TERSA) (020101)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	5.019.427,22	17.759 tons of furniture and junk	282,64 per ton
Municipal market waste (020102)			
cost accrued throughout the organization	7.433.074,19	11.723 tons of furniture and junk	634,06 per ton
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	3.889.270,14	11.723 tons of furniture and junk	331,76 per ton

## ENVIRONMENT AND URBAN SERVICES (02)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Environmental protection (0211)</b>			
Other environmental initiatives (021104)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	33.568,21	243 interventions	138,14 per intervention
Surveillance and incidents in woodland areas (021101)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.245.434,36	5 complaints	249.086,87 per complaint
<b>Environmental quality (0207)</b>			
Monitoring and vigilance regarding noise awareness (020703)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	448.585,80	209 measurements	2.146,34 per measurements
<b>Initiatives (0210)</b>			
Fountains (021001)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	9.877.810,23	2.026 fountains	4.875,52 per fountain
Hydrological warning: System for El Besòs River Park (021002)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	338.369,20	3.545 opening hours	95,45 per opening hour
Management and maintenance of the coastline (021003)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	444.996,03	278.090 square meters of beach	1,60 per square meter
<b>Maintenance and refurbishment of urban furniture (0212)</b>			
Children's games (021202)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	3.754.692,62	890 children's play areas	4.218,76 per children's play area
<b>Management of green areas (0213)</b>			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	38.792.396,53	5.219 flower beds	7.432,92 per flower bed
Maintenance of green urban spaces (021301)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	35.315.347,63	9.715.872 square meters of green spaces	3,63 per square meter
<b>Networks (0209)</b>			
Urban drainage network (020901)			

## ENVIRONMENT AND URBAN SERVICES (02)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	4.348.048,52	1.633 Kms network	2.662,61 per Km network
Operation and maintenance of public street lighting (0208)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	23.750.353,30	162.538 points of light controlled	146,12 per point

# **SOCIAL RIGHTS (03)**

## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued throughout the organization	6.749.689,43	26 community centres	259.603,44 per community centre
Information services and resources for organisations (030803)			
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	1.058.140,63	371 users	2.852,13 per user
Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)			
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	908.572,11	10.632 queries	85,46 per query
Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)			
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	893.826,35	10.323 queries	86,59 per query
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	410.839,92	91.841 users	4,47 per user
Home Care Service (SAD) (031302)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	100.352.716,17	24.499 users	4.096,20 per user
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	11.728.098,83	479.731 served meals	24,45 per served meal
Daycare (030104)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	26.049.382,38	3.328 people attended to	7.827,34 per person
Support in gaining access to housing (030103)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	7.233.077,08	202 awarded flats	35.807,31 per awarded flat
Temporary residential care (030101)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	6.823.295,56	731 users	9.334,19 per user
<b>Elderly people (0303)</b>			

## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued throughout the organization	4.849.160,94	56 community centres	86.592,16 per community centre
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	170.802,46	1.640 users	104,15 per user
Daycare for senior citizens (030302)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	170.802,46	16.147 stays	10,58 per Stay
Emergency care for senior citizens (030305)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	6.943.147,65	143.904 users	48,25 per user
Residential care for senior citizens (030303)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	9.858.320,83	106.959 users	92,17 per user
Telephone helpline (030307)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	9.313.401,21	102.122 users	91,20 per user
Temporary stays in homes (030306)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	172.598,78	118 users	1.462,70 per user
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	1.434.444,03	6.082 users	235,85 per user
Activities and coordination of open centres (030202)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	5.064.237,75	2.997 users	1.689,77 per user
Care Team for Infants and Adolescents (EAIA) (030201)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	7.306.745,47	4.016 children and teenagers attended to	1.819,41 per child / teenager
Promoting childhood and adolescence (030206)			
Manager's Office for Social Rights (2000)			
cost accrued up to this point in the organization	216.506,72	1.006 children and teenagers attended to	215,22 per child / teenager
<b>Multiculturalism and immigration (0306)</b>			



## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Manager's Office for Citizens' Rights, Participation and Transparency (2001)</b>			
cost accrued up to this point in the organization	15.933.025,05	20.620 people attended to	772,70 per person
<b>People with disabilities: service to support to lead an independent life (0316)</b>			
<b>Municipal Institute for People with Disabilities (IMPD) (2202)</b>			
cost accrued up to this point in the organization	4.910.666,58	57 users	86.152,05 per user
<b>People with disabilities: specialised care and counselling services (0315)</b>			
<b>Management of transport cards and parking (031501)</b>			
<b>Municipal Institute for People with Disabilities (IMPD) (2202)</b>			
cost accrued up to this point in the organization	121.408,43	9.606 permission/permits/licenses	12,64 per permission/permit/license

# SPORT (04)

## SPORT (04)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Encouragement and promotion of practising sports (0401)</b>			
Sport for school-age children (040101)			
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	4.354.001,44	163.507 participants	26,63 per participant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued throughout the organization	11.889.691,86	60 centres	198.161,53 per centre
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	10.477.963,49	197.645 subscribers	53,01 per subscriber
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	332.927,52	5 centres	66.585,50 per centre
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	22.428,38	6 centres	3.738,06 per centre
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	341.971,67	6 centres	56.995,28 per centre
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	133.419,23	3 centres	44.473,08 per centre
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	132.188,93	1 centres	132.188,93 per centre
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	30.970,24	4 centres	7.742,56 per centre
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	57.548,77	6 centres	9.591,46 per centre
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	63.127,46	10 centres	6.312,75 per centre
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	46.606,43	5 centres	9.321,29 per centre
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	119.844,34	14 centres	8.560,31 per centre
<b>Sporting Events (0402)</b>			
City events (040203)			
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	3.387.961,28	296.376 participants	11,43 per participant

**SPORT (04)**

**MANAGEMENT INDICATORS BY ACTIVITY**

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
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# MOBILITY (05)

## MOBILITY (05)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Municipal mobility services (0505)</b>			
Bicing (050503)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	14.530.095,10	111.772 users	130,00 per user
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	3.523.977,81	111.772 users	31,53 per user
Station (050505)			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	2.750.226,45	2.233.206 travellers	1,23 per travellers
Tow truck service (050504)			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	24.041.663,90	102.605 effective services	234,31 per service

# GUÀRDIA URBANA CITY POLICE (06)

## GUÀRDIA URBANA CITY POLICE (06)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Administrative police (0607)</b>			
Ensuring coexistence among neighbourhood residents (060701)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	28.052.719,76	35.474 interventions	790,80 per intervention
Irregular activities in public spaces. (060703)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	427.679,22	92.012 complaints	4,65 per complaint
Measures for alerts (060712)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	199.244,94	2.656 interventions	75,02 per intervention
Public disturbances in public areas (060702)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.521.237,23	26.023 interventions	58,46 per intervention
Public establishments (060705)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	4.380.255,75	2.644 inspection reports	1.656,68 per inspections
Shows and others (060706)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	55.874,38	10.354 interventions	5,40 per intervention
Violation of other municipal byelaws (060710)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	294.775,17	4.709 interventions	62,60 per intervention
<b>Traffic (0601)</b>			
Accident assistance (060105)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	15.161.727,74	9.251 accidents	1.638,93 per accident
Management of other offences (060108)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.441.307,68	747.747 complaints	1,93 per complaint
Management of vehicles, storage procedures and escorts (060109)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	669.708,31	2.864 interventions	233,84 per intervention
Other traffic incidents (060114)			



**GUÀRDIA URBANA CITY POLICE (06)****MANAGEMENT INDICATORS BY ACTIVITY**

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for Security and Prevention (4000) cost accrued up to this point in the organization	953.793,48	4.610 interventions	206,90 per intervention

# **PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)**

## PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Counseling and Training (0701)</b>			
External training given by firefighters (070101)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	872.318,10	845 students	1.032,33 per student participant
<b>Fires (0704)</b>			
Fires in buildings (070401)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.767.755,96	2.418 expiry	731,08 per expiry
Fires on public roads (070402)			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	976.543,07	2.356 expiry	414,49 per expiry
<b>Operational prevention (0708)</b>			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	4.102.103,34	1.976 actions	2.075,96 per action
<b>Drills (070803)</b>			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.169.783,49	40 simulations	29.244,59 per simulation
<b>Rescue (0707)</b>			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	3.444.744,22	7.098 interventions	485,31 per intervention
<b>False alarms (070705)</b>			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	407.854,44	1.956 interventions	208,51 per intervention
<b>Technical assistance (0706)</b>			
Manager's Office for Security and Prevention (4000)			
cost accrued up to this point in the organization	1.892.891,97	4.987 interventions	379,57 per intervention

# EDUCATION (08)

## EDUCATION (08)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Artistic education (0802)</b>			
Municipal Conservatory (080201)			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	5.045.463,30	534 students	9.448,43 per student participant
<b>Music schools (080202)</b>			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	4.270.160,37	5 schools	854.032,07 per school
cost accrued up to this point in the organization	4.270.160,37	2.290 students	1.864,70 per student participant
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued throughout the organization	84.252.760,83	101 schools	834.185,75 per school
cost accrued throughout the organization	84.252.760,83	8.411 students	10.016,97 per student participant
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	73.414.330,25	101 schools	726.874,56 per school
cost accrued up to this point in the organization	73.414.330,25	8.411 students	8.728,37 per student participant
Barcelona Education Consortium (CEB) (8301)			
cost accrued up to this point in the organization	10.536.234,70	101 schools	104.319,16 per school
cost accrued up to this point in the organization	10.536.234,70	8.411 students	1.252,67 per student participant

# CULTURE (09)

## CULTURE (09)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Festivals (0903)</b>			
Barcelona Institute of Culture (ICUB). (9400)			
cost accrued up to this point in the organization	17.496.173,57	2.403.293 for attendees of festive events	7,28 per attendee
District festivals (090302)			
cost accrued throughout the organization	11.918.371,25	2.016 festive activities	5.911,89 per festive activity
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	297.504,51	140 festive activities	2.125,03 per festive activity
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	253.208,72	440 festive activities	575,47 per festive activity
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	1.497.772,82	618 festive activities	2.423,58 per festive activity
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	469.456,66	13 festive activities	36.112,05 per festive activity
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	11.408,10	13 festive activities	877,55 per festive activity
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	458.273,71	25 festive activities	18.330,95 per festive activity
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	1.822.712,43	12 festive activities	151.892,70 per festive activity
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	2.013.348,37	673 festive activities	2.991,60 per festive activity
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	3.156.227,00	50 festive activities	63.124,54 per festive activity
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	1.452.620,91	32 festive activities	45.394,40 per festive activity
<b>Festivals (0904)</b>			
Performing arts and music festivals (090402)			
Barcelona Institute of Culture (ICUB). (9400)			
cost accrued up to this point in the organization	9.925.583,51	124.594 public	79,66 per public
<b>Libraries (0908)</b>			
cost accrued throughout the organization	19.696.271,62	6.729.005 visitors	2,93 per visitor
Activities and coordination of libraries (090801)			
cost accrued throughout the organization	19.696.271,62	40 libraries	492.406,79 per library

## CULTURE (09)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	85.168,32	4 libraries	21.292,08 per library
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	22.241,62	6 libraries	3.706,94 per library
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	26.022,63	3 libraries	8.674,21 per library
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	15.579,42	2 libraries	7.789,71 per library
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	19.920,99	3 libraries	6.640,33 per library
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	43.928,28	3 libraries	14.642,76 per library
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	75.845,80	4 libraries	18.961,45 per library
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	66.713,83	6 libraries	11.118,97 per library



# PROMOTING THE ECONOMY (10)

## PROMOTING THE ECONOMY (10)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Entrepreneurship, enterprise and training (1005)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	20.063.915,98	114.066 users	175,90 per user
<b>Business (100502)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	8.188.289,86	17.339 companies	472,25 per participating company
<b>Entrepreneurship (100501)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	7.841.232,48	34.326 users	228,43 per user
<b>Training (100503)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	4.034.393,64	62.401 students	64,65 per student
<b>Outsourced municipal services (1002)</b>			
<b>Zoo (100201)</b>			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	18.688.659,69	710.000 visitors	26,32 per visitor
<b>Promoting employment strategies (1004)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	35.804.408,98	132.406 users	270,41 per user
<b>Promoting the city's economy (1006)</b>			
<b>Tourism and events (100604)</b>			
Manager's Office for Enterprise and Tourism (7002)			
cost accrued up to this point in the organization	8.619.118,88	16.487.361 tourists	0,52 per tourist

# DISTRICTS (11)

## DISTRICTS (11)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued throughout the organization	2.623.438,35	268 reviews	9.788,95 per review
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	104.046,53	41 resolved activity licenses	2.537,72 per license
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	1.175.472,01	47 resolved activity licenses	25.010,04 per license
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	364.751,47	39 resolved activity licenses	9.352,60 per license
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	108.149,59	62 resolved activity licenses	1.744,35 per license
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	227.206,12	2 resolved activity licenses	113.603,06 per license
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	116.492,49	3 resolved activity licenses	38.830,83 per license
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	255.707,91	15 resolved activity licenses	17.047,19 per license
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	271.612,22	38 resolved activity licenses	7.147,69 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued throughout the organization	389.295,77	585 civil marriages	665,46 per civil marriage
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	9.029,41	34 civil marriages	265,57 per civil marriage
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	23.885,12	48 civil marriages	497,61 per civil marriage
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	73.558,12	71 civil marriages	1.036,03 per civil marriage
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	8.543,04	43 civil marriages	198,68 per civil marriage
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	11.142,47	51 civil marriages	218,48 per civil marriage
Manager's Office for District 07 Horta-Guinardó (6007)			

## DISTRICTS (11)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	73.037,81	44 civil marriages	1.659,95 per civil marriage
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	94.084,27	92 civil marriages	1.022,66 per civil marriage
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	67.021,13	69 civil marriages	971,32 per civil marriage
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	28.994,40	84 civil marriages	345,17 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	145.907,19	5.757 complaints and grievances	25,34 per complaint or grievance
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	218.339,56	5.343 complaints and grievances	40,86 per complaint or grievance
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	572.334,35	372 complaints and grievances	1.538,53 per complaint or grievance
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	214.133,20	2.038 complaints and grievances	105,07 per complaint or grievance
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	340.187,76	1.666 complaints and grievances	204,19 per complaint or grievance
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	306.266,01	3.484 complaints and grievances	87,91 per complaint or grievance
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	124.215,09	1.483 complaints and grievances	83,76 per complaint or grievance
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	439.154,57	5.236 complaints and grievances	83,87 per complaint or grievance

# INFRASTRUCTURE AND URBAN COORDINATION (12)

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Urban Spaces (1204)</b>			
Elevator and escalator apparatus (120406)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	2.600.019,61	130 control devices	20.000,15 per device
Maintenance of service galleries (120408)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	211.642,58	36.000 linear metres	5,88 per linear metre
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued throughout the organization	5.456.906,83	107.142 events	50,93 per event
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	383.579,14	101.664 closures used	3,77 per closure
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	1.028.918,67	716 events	1.437,04 per event
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	833.764,93	569 events	1.465,32 per event
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	242.953,06	480 events	506,15 per event
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	712.694,58	158 events	4.510,73 per event
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	426.308,57	310 events	1.375,19 per event
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	1.002.111,82	695 events	1.441,89 per event
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	310.604,68	469 events	662,27 per event
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	178.431,08	375 events	475,82 per event
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	337.540,30	757 events	445,89 per event
Pavement (120411)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	4.588.558,10	144.505 square meters of pavement	31,75 per square mete
Road structures (120402)			

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	2.872.948,65	915 structures	3.139,83 per structure
Urban furniture (120401)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	125.510,53	100.746 signals	1,25 per signal
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	127.673,73	68 of projects	1.877,55 per project
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	222.963,04	98 of projects	2.275,13 per project
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	106.367,29	92 of projects	1.156,17 per project
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	16.334,33	9 of projects	1.814,93 per project
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	28.858,01	15 of projects	1.923,87 per project
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	250.507,51	10 of projects	25.050,75 per project
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	125.443,77	95 of projects	1.320,46 per project
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	215.294,73	36 of projects	5.980,41 per project
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	377.136,46	10 of projects	37.713,65 per project
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	140.051,26	12 of projects	11.670,94 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued throughout the organization	8.149.267,71	608 buildings	13.403,40 per building
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	1.636.021,56	54 buildings	30.296,70 per building
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	1.113.865,89	58 buildings	19.204,58 per building



## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	915.994,00	81 buildings	11.308,57 per building
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	526.477,93	28 buildings	18.802,78 per building
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	5.461,98	28 buildings	195,07 per building
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	477.190,18	27 buildings	17.673,71 per building
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	803.866,88	56 buildings	14.354,77 per building
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	676.231,83	75 buildings	9.016,42 per building
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	1.022.835,49	132 buildings	7.748,75 per building
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	829.316,69	69 buildings	12.019,08 per building

# HOUSING (13)

## HOUSING (13)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Property management (1301)</b>			
Property and legal management (130102)			
Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)			
cost accrued up to this point in the organization	32.621.715,03	7.607 renting units	4.288,38 per unit
Fomento de Ciudad (FOCISA) (5504)			
cost accrued up to this point in the organization	98.479,97	23 flats and commercial premises	4.281,74 per flat or commercial premises

# MANAGEMENT INDICATORS PER ORGANISATION

# SOCIAL (2)

## SOCIAL (2)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Manager's Office for Social Rights (2000)</b>			
<b>Adolescence/Early adulthood (0308)</b>			
Information services and resources for organisations (030803)			
cost accrued up to this point in the organization	1.058.140,63	371 users	2.852,13 per user
Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)			
cost accrued up to this point in the organization	908.572,11	10.632 queries	85,46 per query
Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)			
cost accrued up to this point in the organization	893.826,35	10.323 queries	86,59 per query
<b>Family and children (0302)</b>			
Promoting childhood and adolescence (030206)			
cost accrued up to this point in the organization	216.506,72	1.006 children and teenagers attended to	215,22 per child / teenager
<b>Manager's Office for Citizens' Rights, Participation and Transparency (2001)</b>			
<b>Multiculturalism and immigration (0306)</b>			
cost accrued up to this point in the organization	15.933.025,05	20.620 people attended to	772,70 per person
<b>Municipal Institute of Social Services (IMSS). (2201)</b>			
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
cost accrued up to this point in the organization	410.839,92	91.841 users	4,47 per user
Home Care Service (SAD) (031302)			
cost accrued up to this point in the organization	100.352.716,17	24.499 users	4.096,20 per user
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)			
cost accrued up to this point in the organization	11.728.098,83	479.731 served meals	24,45 per served meal
Daycare (030104)			
cost accrued up to this point in the organization	26.049.382,38	3.328 people attended to	7.827,34 per person
Support in gaining access to housing (030103)			
cost accrued up to this point in the organization	7.233.077,08	202 awarded flats	35.807,31 per awarded flat
Temporary residential care (030101)			
cost accrued up to this point in the organization	6.823.295,56	731 users	9.334,19 per user
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)			

## SOCIAL (2)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	170.802,46	1.640 users	104,15 per user
Daycare for senior citizens (030302)			
cost accrued up to this point in the organization	170.802,46	16.147 stays	10,58 per Stay
Emergency care for senior citizens (030305)			
cost accrued up to this point in the organization	6.943.147,65	143.904 users	48,25 per user
Residential care for senior citizens (030303)			
cost accrued up to this point in the organization	9.858.320,83	106.959 users	92,17 per user
Telephone helpline (030307)			
cost accrued up to this point in the organization	9.313.401,21	102.122 users	91,20 per user
Temporary stays in homes (030306)			
cost accrued up to this point in the organization	172.598,78	118 users	1.462,70 per user
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)			
cost accrued up to this point in the organization	1.434.444,03	6.082 users	235,85 per user
Activities and coordination of open centres (030202)			
cost accrued up to this point in the organization	5.064.237,75	2.997 users	1.689,77 per user
Care Team for Infants and Adolescents (EAIA) (030201)			
cost accrued up to this point in the organization	7.306.745,47	4.016 children and teenagers attended to	1.819,41 per child / teenager
<b>Municipal Institute for People with Disabilities (IMPD) (2202)</b>			
People with disabilities: service to support to lead an independent life (0316)			
cost accrued up to this point in the organization	4.910.666,58	57 users	86.152,05 per user
People with disabilities: specialised care and counselling services (0315)			
Management of transport cards and parking (031501)			
cost accrued up to this point in the organization	121.408,43	9.606 permission/permits/licenses	12,64 per permission/permit/license
<b>Barcelona Sports Institute (IBE) (2203)</b>			
Encouragement and promotion of practising sports (0401)			
Sport for school-age children (040101)			
cost accrued up to this point in the organization	4.354.001,44	163.507 participants	26,63 per participant
Sport Facilities Management (0403)			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	10.477.963,49	197.645 subscribers	53,01 per subscriber

## SOCIAL (2)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Sporting Events (0402)</b>			
City events (040203)			
cost accrued up to this point in the organization	3.387.961,28	296.376 participants	11,43 per participant
<b>Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)</b>			
<b>Property management (1301)</b>			
Property and legal management (130102)			
cost accrued up to this point in the organization	32.621.715,03	7.607 renting units	4.288,38 per unit



# SECURITY AND PREVENTION (4)

## SECURITY AND PREVENTION (4)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Manager's Office for Security and Prevention (4000)</b>			
<b>Environmental protection (0211)</b>			
Other environmental initiatives (021104)			
cost accrued up to this point in the organization	33.568,21	243 interventions	138,14 per intervention
Surveillance and incidents in woodland areas (021101)			
cost accrued up to this point in the organization	1.245.434,36	5 complaints	249.086,87 per complaint
<b>Administrative police (0607)</b>			
Ensuring coexistence among neighbourhood residents (060701)			
cost accrued up to this point in the organization	28.052.719,76	35.474 interventions	790,80 per intervention
Irregular activities in public spaces. (060703)			
cost accrued up to this point in the organization	427.679,22	92.012 complaints	4,65 per complaint
Measures for alerts (060712)			
cost accrued up to this point in the organization	199.244,94	2.656 interventions	75,02 per intervention
Public disturbances in public areas (060702)			
cost accrued up to this point in the organization	1.521.237,23	26.023 interventions	58,46 per intervention
Public establishments (060705)			
cost accrued up to this point in the organization	4.380.255,75	2.644 inspection reports	1.656,68 per inspections
Shows and others (060706)			
cost accrued up to this point in the organization	55.874,38	10.354 interventions	5,40 per intervention
Violation of other municipal byelaws (060710)			
cost accrued up to this point in the organization	294.775,17	4.709 interventions	62,60 per intervention
<b>Traffic (0601)</b>			
Accident assistance (060105)			
cost accrued up to this point in the organization	15.161.727,74	9.251 accidents	1.638,93 per accident
Management of other offences (060108)			
cost accrued up to this point in the organization	1.441.307,68	747.747 complaints	1,93 per complaint
Management of vehicles, storage procedures and escorts (060109)			
cost accrued up to this point in the organization	669.708,31	2.864 interventions	233,84 per intervention
Other traffic incidents (060114)			
cost accrued up to this point in the organization	953.793,48	4.610 interventions	206,90 per intervention
<b>Counseling and Training (0701)</b>			
External training given by firefighters (070101)			
cost accrued up to this point in the organization	872.318,10	845 students	1.032,33 per student participant

## SECURITY AND PREVENTION (4)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Fires (0704)</b>			
Fires in buildings (070401)			
cost accrued up to this point in the organization	1.767.755,96	2.418 expiry	731,08 per expiry
Fires on public roads (070402)			
cost accrued up to this point in the organization	976.543,07	2.356 expiry	414,49 per expiry
<b>Operational prevention (0708)</b>			
cost accrued up to this point in the organization	4.102.103,34	1.976 actions	2.075,96 per action
Drills (070803)			
cost accrued up to this point in the organization	1.169.783,49	40 simulations	29.244,59 per simulation
<b>Rescue (0707)</b>			
cost accrued up to this point in the organization	3.444.744,22	7.098 interventions	485,31 per intervention
False alarms (070705)			
cost accrued up to this point in the organization	407.854,44	1.956 interventions	208,51 per intervention
<b>Technical assistance (0706)</b>			
cost accrued up to this point in the organization	1.892.891,97	4.987 interventions	379,57 per intervention
<b>Headquarters of the Urban Guard (4000.04)</b>			
<b>Security and Investigation Division (4000.0403)</b>			
Police Support Unit / Canine Section (4000.040302)			
cost accrued throughout the organization	18.201.561,12	1.069 complaints	17.026,72 per complaint
<b>Traffic Division (4000.0404)</b>			
Central Traffic Unit (4000.040401)			
cost accrued throughout the organization	11.795.253,07	22.713 complaints	519,32 per complaint
Recorded Images Report Unit (4000.040403)			
cost accrued throughout the organization	2.833.834,37	508.415 complaints	5,57 per complaint

# URBAN SPACE (5)

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Deputy Manager's Office for Environment and Urban Services (5001)</b>			
<b>Animals (0203)</b>			
Deceased animal collection (020301)			
cost accrued up to this point in the organization	316.331,24	2.686 animals	117,77 per animal
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
cost accrued up to this point in the organization	180.052.505,36	1.884 green areas and parks	95.569,27 per green area / parc
cost accrued up to this point in the organization	180.052.505,36	9.876.060 square meters	18,23 per square meter
Graffiti removal (020202)			
cost accrued up to this point in the organization	5.103.967,23	394.471 square meters	12,94 per square meter
<b>Collection and waste management (0201)</b>			
cost accrued up to this point in the organization	114.134.351,14	40.549 collection points	2.814,73 per point
cost accrued up to this point in the organization	114.134.351,14	26.567 containers	4.296,09 per container
Commercial waste (020103)			
cost accrued up to this point in the organization	17.875.754,34	56.987 tons of furniture and junk	313,68 per ton
Furniture and junk collection (020104)			
cost accrued up to this point in the organization	12.510.754,47	37.370 tons of furniture and junk	334,78 per ton
Green points for waste treatment and selection (TERSA) (020101)			
cost accrued up to this point in the organization	5.019.427,22	17.759 tons of furniture and junk	282,64 per ton
Municipal market waste (020102)			
cost accrued up to this point in the organization	3.889.270,14	11.723 tons of furniture and junk	331,76 per ton
<b>Environmental quality (0207)</b>			
Monitoring and vigilance regarding noise awareness (020703)			
cost accrued up to this point in the organization	448.585,80	209 measurements	2.146,34 per measurements
<b>Operation and maintenance of public street lighting (0208)</b>			
cost accrued up to this point in the organization	23.750.353,30	162.538 points of light controlled	146,12 per point
<b>Deputy Manager's Office for Mobility and Infrastructures (5002)</b>			
<b>Urban Spaces (1204)</b>			
Elevator and escalator apparatus (120406)			
cost accrued up to this point in the organization	2.600.019,61	130 control devices	20.000,15 per device
Maintenance of service galleries (120408)			
cost accrued up to this point in the organization	211.642,58	36.000 linear metres	5,88 per linear metre

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	383.579,14	101.664	closures used 3,77 per closure
Pavement (120411)			
cost accrued up to this point in the organization	4.588.558,10	144.505	square meters of pavement 31,75 per square mete
Road structures (120402)			
cost accrued up to this point in the organization	2.872.948,65	915	structures 3.139,83 per structure
Urban furniture (120401)			
cost accrued up to this point in the organization	125.510,53	100.746	signals 1,25 per signal
<b>Municipal mobility services (0505)</b>			
Bicing (050503)			
cost accrued up to this point in the organization	14.530.095,10	111.772	users 130,00 per user

#### Deputy Manager's Office for Urban Planning (5003)

##### Planning (0101)

Orientation and processing of administrative reports for private urban planning (010101)

cost accrued up to this point in the organization	390.323,47	58	resources and studies 6.729,71 per resource/study
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##### Public road licenses (0104)

Private events in public area licenses (010404)

cost accrued up to this point in the organization	234.694,86	4.540	event authorizations 51,69 per authorization
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##### Urban planning document resources and databases (0108)

Digitalisation of the document archive (010801)

cost accrued up to this point in the organization	456.832,98	4.107	digitized documents 111,23 per document
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Maintenance of urban databases (alphanumerical and graphical) (010802)

cost accrued up to this point in the organization	456.832,98	308	transcriptions 1.483,22 per transcription
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##### Urban Planning Initiatives (0118)

Processing licenses for major works (011803)

cost accrued up to this point in the organization	112.990,02	1.337	resolved major work licenses 84,51 per license
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##### Urban planning inspection (0105)

Inspections and monitoring (010502)

cost accrued up to this point in the organization	1.160.442,68	20.009	inspections 58,00 per inspection
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Planning discipline records (010501)

cost accrued up to this point in the organization	1.160.442,68	33.990	files 34,14 per file
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##### Urban planning licenses (0103)

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Processing operations dossiers (010307)			
cost accrued up to this point in the organization	214.694,12	4.529	permission/permits/licenses 47,40 per permission/permit/license
Processing works dossiers (010303)			
cost accrued up to this point in the organization	214.694,12	52.258	permission/permits/licenses 4,11 per permission/permit/license
<b>Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)</b>			
Campaigns (0110)			
cost accrued up to this point in the organization	5.637.404,06	377	actions 14.953,33 per action
Itineraries (0114)			
cost accrued up to this point in the organization	906.156,68	2	route / publication 453.078,34 per route / publication
Coup De Fouet Congress: Modernism and Art Nouveau (011403)			
cost accrued up to this point in the organization	313,35	2	publications 156,67 per publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
cost accrued up to this point in the organization	404.813,77	310	guided tours 1.305,85 per tour
Projects (0111)			
cost accrued up to this point in the organization	1.260.358,10	27	restoration 46.679,93 per restoration
<b>Municipal Institute of Parks and Gardens (IMPJ) (5401)</b>			
City trees (0214)			
Managing Road-Lining Trees (021401)			
cost accrued up to this point in the organization	10.529.972,64	204.587	trees and park 51,47 per tree
Maintenance and refurbishment of urban furniture (0212)			
Children's games (021202)			
cost accrued up to this point in the organization	3.754.692,62	890	children's play areas 4.218,76 per children's play area
Management of green areas (0213)			
cost accrued up to this point in the organization	38.792.396,53	5.219	flower beds 7.432,92 per flower bed
Maintenance of green urban spaces (021301)			
cost accrued up to this point in the organization	35.315.347,63	9.715.872	square meters of green spaces 3,63 per square meter
<b>Mies Van der Rohe Foundation (FMVR) (5402)</b>			
Architecture and contemporary urban planning (0117)			
Conferences and debates (011702)			
cost accrued up to this point in the organization	202.217,00	10	conferences / debates 20.221,70 per conference / debate

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Exhibitions (011701)			
cost accrued up to this point in the organization	116.011,45	7	exhiitions
			16.573,06 per exhibition
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)			
cost accrued up to this point in the organization	93.295,37	9	interventions
			10.366,15 per intervention
Publications (011703)			
cost accrued up to this point in the organization	91.088,88	3	publications
			30.362,96 per publication
Ticket and shop sales (011707)			
cost accrued up to this point in the organization	1.031.899,24	94.731	visitors
			10,89 per visitor
<b>Barcelona Municipal Services (BSM) (5501)</b>			
<b>Municipal mobility services (0505)</b>			
Bicing (050503)			
cost accrued up to this point in the organization	3.523.977,81	111.772	users
			31,53 per user
Station (050505)			
cost accrued up to this point in the organization	2.750.226,45	2.233.206	travellers
			1,23 per travellers
Tow truck service (050504)			
cost accrued up to this point in the organization	24.041.663,90	102.605	effective services
			234,31 per service
<b>Outsourced municipal services (1002)</b>			
Zoo (100201)			
cost accrued up to this point in the organization	18.688.659,69	710.000	visitors
			26,32 per visitor
<b>Fomento de Ciudad (FOCISA) (5504)</b>			
<b>Property management (1301)</b>			
Property and legal management (130102)			
cost accrued up to this point in the organization	98.479,97	23	flats and commercial premises
			4.281,74 per flat or commercial premises
<b>Barcelona Water-Cycle (BCASA) (5505)</b>			
<b>Initiatives (0210)</b>			
Fountains (021001)			
cost accrued up to this point in the organization	9.877.810,23	2.026	fountains
			4.875,52 per fountain
Hydrological warning: System for El Besòs River Park (021002)			
cost accrued up to this point in the organization	338.369,20	3.545	opening hours
			95,45 per opening hour
Management and maintenance of the coastline (021003)			



## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	444.996,03	278.090	square meters of beach
<b>Networks (0209)</b>			
Urban drainage network (020901)			
cost accrued up to this point in the organization	4.348.048,52	1.633	Kms network
			2.662,61 per Km network

# DISTRICTS (6)

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Manager's Office for District 01 Ciutat Vella (6001)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	297.504,51	140 festive activities	2.125,03 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	85.168,32	4 libraries	21.292,08 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	104.046,53	41 resolved activity licenses	2.537,72 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	9.029,41	34 civil marriages	265,57 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	145.907,19	5.757 complaints and grievances	25,34 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	1.028.918,67	716 events	1.437,04 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	127.673,73	68 of projects	1.877,55 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	1.636.021,56	54 buildings	30.296,70 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	332.927,52	5 centres	66.585,50 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	496.461,08	4.425 authorized procedures initiated	112,19 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	42.368,47	6.523 licenses for occupation of public roads resolved	6,50 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	224.657,83	3.862 authorizations for minor work	58,17 per authorization

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	182.007,51	52 files	3.500,14 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	56.642,99	359 resolved town planning reports	157,78 per report
<b>Manager's Office for District 02 Eixample (6002)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	253.208,72	440 festive activities	575,47 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	22.241,62	6 libraries	3.706,94 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	1.175.472,01	47 resolved activity licenses	25.010,04 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	23.885,12	48 civil marriages	497,61 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	218.339,56	5.343 complaints and grievances	40,86 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	833.764,93	569 events	1.465,32 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	222.963,04	98 of projects	2.275,13 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	1.113.865,89	58 buildings	19.204,58 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	22.428,38	6 centres	3.738,06 per centre
<b>Public road licenses (0104)</b>			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	231.837,39	4.004	authorized procedures initiated
			57,90 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	288.401,84	5.439	licenses for occupation of public roads resolved
			53,02 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	211.796,03	11.057	authorizations for minor work
			19,15 per authorization
Urban Planning Initiatives (0118)			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	1.953,70	30	files
			65,12 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	75.578,89	811	resolved town planning reports
			93,19 per report
<b>Manager's Office for District 03 Sants-Monjuïc (6003)</b>			
Festivals (0903)			
District festivals (090302)			
cost accrued up to this point in the organization	1.497.772,82	618	festive activities
			2.423,58 per festive activity
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	26.022,63	3	libraries
			8.674,21 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	364.751,47	39	resolved activity licenses
			9.352,60 per license
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	73.558,12	71	civil marriages
			1.036,03 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	572.334,35	372	complaints and grievances
			1.538,53 per complaint or grievance
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	242.953,06	480	events
			506,15 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	106.367,29	92	of projects
			1.156,17 per project

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	915.994,00	81 buildings	11.308,57 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	341.971,67	6 centres	56.995,28 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	299.485,82	1.694 authorized procedures initiated	176,79 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	89.887,04	2.256 licenses for occupation of public roads resolved	39,84 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	185.734,84	5.184 authorizations for minor work	35,83 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	196.118,67	408 resolved town planning reports	480,68 per report
<b>Manager's Office for District 04 Les Corts (6004)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	469.456,66	13 festive activities	36.112,05 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	15.579,42	2 libraries	7.789,71 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	108.149,59	62 resolved activity licenses	1.744,35 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	8.543,04	43 civil marriages	198,68 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	214.133,20	2.038 complaints and grievances	105,07 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	712.694,58	158 events	4.510,73 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	16.334,33	9 of projects	1.814,93 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	526.477,93	28 buildings	18.802,78 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	133.419,23	3 centres	44.473,08 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	482.176,87	1.787 authorized procedures initiated	269,82 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	81.244,66	1.170 licenses for occupation of public roads resolved	69,44 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	170.768,48	2.752 authorizations for minor work	62,05 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	13.353,88	1 files	13.353,88 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	35.935,67	110 resolved town planning reports	326,69 per report
<b>Manager's Office for District 05 Sarrià-Sant Gervasi (6005)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	11.408,10	13 festive activities	877,55 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	19.920,99	3 libraries	6.640,33 per library
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	426.308,57	310 events	1.375,19 per event
<b>Work Coordination in Public Areas (1201)</b>			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	28.858,01	15 of projects	1.923,87 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	5.461,98	28 buildings	195,07 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	132.188,93	1 centres	132.188,93 per centre
<b>Manager's Office for District 06 Gràcia (6006)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	458.273,71	25 festive activities	18.330,95 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	43.928,28	3 libraries	14.642,76 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	227.206,12	2 resolved activity licenses	113.603,06 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	11.142,47	51 civil marriages	218,48 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	340.187,76	1.666 complaints and grievances	204,19 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	1.002.111,82	695 events	1.441,89 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	250.507,51	10 of projects	25.050,75 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	477.190,18	27 buildings	17.673,71 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			



## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	30.970,24	4 centres	7.742,56 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	717.416,19	2.289 authorized procedures initiated	313,42 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	155.219,28	1.660 licenses for occupation of public roads resolved	93,51 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	80.725,33	4.471 authorizations for minor work	18,06 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	162.878,88	83 resolved town planning reports	1.962,40 per report
<b>Manager's Office for District 07 Horta-Guinardó (6007)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.822.712,43	12 festive activities	151.892,70 per festive activity
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	73.037,81	44 civil marriages	1.659,95 per civil marriage
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	310.604,68	469 events	662,27 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	125.443,77	95 of projects	1.320,46 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	803.866,88	56 buildings	14.354,77 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	57.548,77	6 centres	9.591,46 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	387.134,46	1.566 authorized procedures initiated	247,21 per procedure

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	387.134,46	1.389	licenses for occupation of public roads resolved
			278,71 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	387.134,46	4.319	authorizations for minor work
			89,64 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	17.030,80	6 files	
			2.838,47 per file
<b>Manager's Office for District 08 Nou Barris (6008)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	2.013.348,37	673	festive activities
			2.991,60 per festive activity
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	116.492,49	3	resolved activity licenses
			38.830,83 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	94.084,27	92	civil marriages
			1.022,66 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	306.266,01	3.484	complaints and grievances
			87,91 per complaint or grievance
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	215.294,73	36	of projects
			5.980,41 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	676.231,83	75	buildings
			9.016,42 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	63.127,46	10	centres
			6.312,75 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	646.818,36	1.415	authorized procedures initiated
			457,12 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	276.244,26	1.716	licenses for occupation of public roads resolved
			160,98 per employment license

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	205.325,22	3.288	authorizations for minor work
Urban Planning Initiatives (0118)			62,45 per authorization
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	70.964,99	18	resolved town planning reports
			3.942,50 per report
Manager's Office for District 09 Sant Andreu (6009)			
Festivals (0903)			
District festivals (090302)			
cost accrued up to this point in the organization	3.156.227,00	50	festive activities
			63.124,54 per festive activity
Libraries (0908)			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	75.845,80	4	libraries
			18.961,45 per library
District procedures (1104)			
Activity Licenses (110401)			
cost accrued up to this point in the organization	255.707,91	15	resolved activity licenses
			17.047,19 per license
Public assistance and Communication (1101)			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	67.021,13	69	civil marriages
			971,32 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	124.215,09	1.483	complaints and grievances
			83,76 per complaint or grievance
Urban Spaces (1204)			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	178.431,08	375	events
			475,82 per event
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	377.136,46	10	of projects
			37.713,65 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	1.022.835,49	132	buildings
			7.748,75 per building
Sport Facilities Management (0403)			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	46.606,43	5	centres
			9.321,29 per centre
Public road licenses (0104)			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	202.407,87	1.890	authorized procedures initiated
			107,09 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	29.408,74	1.229	licenses for occupation of public roads resolved
			23,93 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	38.218,87	3.522	authorizations for minor work
			10,85 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	142.526,67	3 files	47.508,89 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	629.662,71	124	resolved town planning reports
			5.077,93 per report
<b>Manager's Office for District 10 Sant Martí (6010)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.452.620,91	32	festive activities
			45.394,40 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	66.713,83	6	libraries
			11.118,97 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	271.612,22	38	resolved activity licenses
			7.147,69 per license
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	28.994,40	84	civil marriages
			345,17 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	439.154,57	5.236	complaints and grievances
			83,87 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	337.540,30	757	events
			445,89 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	140.051,26	12	of projects
			11.670,94 per project

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count		Unit Cost
Preventative maintenance and repairs to municipal buildings (120104)				
cost accrued up to this point in the organization	829.316,69	69	buildings	12.019,08 per building
<b>Sport Facilities Management (0403)</b>				
Municipal sportive installations (040301)				
cost accrued up to this point in the organization	119.844,34	14	centres	8.560,31 per centre
<b>Public road licenses (0104)</b>				
Activity inspections in public areas (010406)				
cost accrued up to this point in the organization	425.358,74	2.260	authorized procedures initiated	188,21 per procedure
Commercial occupancy licenses for pavements and public areas (010403)				
cost accrued up to this point in the organization	260.028,51	3.097	licenses for occupation of public roads resolved	83,96 per employment license
Minor construction work licenses (010407)				
cost accrued up to this point in the organization	176.791,00	6.277	authorizations for minor work	28,16 per authorization
<b>Urban Planning Initiatives (0118)</b>				
Urban planning files and reports (011801)				
cost accrued up to this point in the organization	18.733,15	379	resolved town planning reports	49,43 per report

# EDUCATION (8)

## EDUCATION (8)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Barcelona Municipal Institute of Education (IMEB) (8200)</b>			
<b>Artistic education (0802)</b>			
Municipal Conservatory (080201)			
cost accrued up to this point in the organization	5.045.463,30	534 students	9.448,43 per student participant
Music schools (080202)			
cost accrued up to this point in the organization	4.270.160,37	5 schools	854.032,07 per school
cost accrued up to this point in the organization	4.270.160,37	2.290 students	1.864,70 per student participant
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	73.414.330,25	101 schools	726.874,56 per school
cost accrued up to this point in the organization	73.414.330,25	8.411 students	8.728,37 per student participant
<b>Barcelona Education Consortium (CEB) (8301)</b>			
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	10.536.234,70	101 schools	104.319,16 per school
cost accrued up to this point in the organization	10.536.234,70	8.411 students	1.252,67 per student participant

# CULTURE (9)



## CULTURE (9)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Barcelona Libraries Consortium (CBB) (9301)</b>			
cost accrued throughout the organization	19.340.850,73	6.729.005 visitors	2,87 per visitor
<b>Barcelona Institute of Culture (ICUB). (9400)</b>			
<b>Festivals (0903)</b>			
cost accrued up to this point in the organization	17.496.173,57	2.403.293 for attendees of festive events	7,28 per attendee
<b>Festivals (0904)</b>			
Performing arts and music festivals (090402)			
cost accrued up to this point in the organization	9.925.583,51	124.594 public	79,66 per public
<b>Directorate of Memory, History and Heritage (9400.02)</b>			
Department of Management of the Design Museum of Barcelona (DHUB) (9400.020002)			
cost accrued throughout the organization	12.789.373,08	146.139 visitors	87,52 per visitor
<b>Barcelona History Museum Directorate (MUHBA) (9400.0202)</b>			
cost accrued throughout the organization	6.422.161,09	926.235 visitors	6,93 per visitor
<b>Directorate of Castell de Montjuïc (9400.0204)</b>			
cost accrued throughout the organization	3.619.387,48	881.215 visitors	4,11 per visitor
<b>Directorate of Frederic Marès Museum (9400.0207)</b>			
cost accrued throughout the organization	3.253.880,56	50.723 visitors	64,15 per visitor
<b>Directorate of Historic Archive (9400.0205)</b>			
cost accrued throughout the organization	1.773.264,31	4.596 users face	385,83 per users
<b>Directorate of Monastery of Pedralbes (9400.0201)</b>			
cost accrued throughout the organization	3.077.375,83	83.552 visitors	36,83 per visitor
<b>Directorate of Photographic Archive (9400.0209)</b>			
cost accrued throughout the organization	1.453.093,17	1.127 users face	1.289,35 per users

# CODE TABLES

## CODE TABLES OF THE ORGANISATION

### Area / Type / Management Office / Subdirectorate / Directorate / Unit

Social (2)	Department of Projects and Information Management (2001.000501)
City Council (0)	Department of Specialised Care Operations and Processes (2001.000503)
Manager's Office for Social Rights (2000)	Directorate of Planning and Control Services (2001.0003)
Directorate of Health Services (2000.04)	Department of Citizens Relations (2001.000301)
Department of Health (2000.040001)	Directorate of Research, Development and Innovation Services (2001.0008)
Directorate of Planning and Innovation (2000.03)	Department of Promoting Public Works (2001.000801)
Department of Administration and Personnel (2000.030001)	Manager's Office for Housing (2002)
Department of Infrastructure and Facilities (2000.030003)	Local Independent Bodies (2)
Department of Legal Services (2000.030002)	Municipal Institute of Social Services (IMSS). (2201)
Directorate of Strategy and Innovation Services (2000.0301)	Directorate of Emergency and Social Emergencies and Public Space Intervention (2201.04)
Department of Communications (2000.030101)	Department of Social Intervention in Public Areas (2201.0401)
Department of IT Systems Management (2000.030102)	Conflict Management from the Social Scope to the Urban Space (2201.040101)
Department of Planning and Processes (2000.030104)	Emergency and Social Emergencies Department (CUESB) (2201.0402)
Department of Research and Knowledge (2000.030105)	Directorate of Social Intervention to Vulnerable Population Groups Services (2201.03)
Department of Social Participation (2000.030103)	Department of Senior Citizens and for the Promotion of Personal Autonomy (2201.0302)
Directorate of Social Action (2000.01)	Department of Social Assistance to Family and Children (2201.0301)
Directorate of Children, Young People and Senior Citizens Services (2000.0102)	Child and Adolescent Care Teams (2201.030101)
Department of Promotion of Children (2000.010203)	Department of Social Care for Homeless or at Risk of Exclusion (2201.0303)
Department of Promotion of the Senior Citizens (2000.010202)	Directorate of Territorial and Community Social Services (2201.02)
Department of Youth (2000.010201)	Department for Coverage of Basic Needs (2201.020001)
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	Dependency Service (SADEP) (2201.020002)
Directorate of Active Democracy and Decentralisation Services (2001.0006)	Territorial Directorates (CSS, EV, EDEE, SEIS, etc.) (2201.0201)
Directorate of Citizen Rights and Diversity Services (2001.0004)	Executive Directorate of Resource Management, Service Provision and Quality (2201.01)
Department of Citizen Rights (2001.000401)	Department of Economic and Administrative Services (2201.010003)
Directorate of Community Action Services (2001.0007)	Department of Human Resources (2201.010002)
Department of Associationism and Citizens Initiative (2001.000702)	Department of Legal Services (2201.010001)
Department of Local Facilities Network (2001.000703)	Department of Service Provision, Quality and Inspection (2201.010004)
Directorate of Feminism and LGTBI Services (2001.0001)	Office of Economic Benefits (2201.010005)
Department of Care and Reception for Gender Violence (2001.000102)	Municipal Institute for People with Disabilities (IMPDI) (2202)
Department of Information and Care for Women (2001.000101)	Department of Communications (2202.000001)
Department of Promotion of Women and LGBTI Rights (2001.000103)	Department of Administration and Personnel (2202.0002)
Directorate of Immigration Reception and Support Services (2001.0002)	Department of Promotion and Support (2202.0003)
Directorate of Information and Citizen Support Services (2001.0005)	Department of Strategy and Coordination (2202.0001)
Department of Incident Assessment and Quality (2001.000504)	Department of Care and Advice (2202.000102)
Department of In-Person Services (2001.000502)	Department of Independent Living Services (2202.000101)

Section 1 of Planning and Evaluation (2202.000103)

Barcelona Sports Institute (IBE) (2203)

Directorate of Facilities and Works Services (2203.0002)

Department of Facilities (2203.000201)

Department of Public Works (2203.000202)

Directorate of Planning and General Services (2203.0001)

Department of Administration (2203.000102)

Department of Communication and Press (2203.000103)

Legal Secretariat (2203.000101)

Directorate of Sports Events and Sports Promotion (2203.0003)

Department of Promotion (2203.000301)

Department of Sporting Events (2203.000302)

Consortiums (3)

Housing Consortium (CH) (2301)

Publicly Owned Business Organisations (4)

Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)

Security and Prevention (4)

City Council (0)

Manager's Office for Security and Prevention (4000)

Department of Communications (4000.000001)

Directorate of Financial-Management and Resource-Monitoring Services (4000.03)

Department of Economic Administration and Procurement (4000.030001)

Department of Human Resources (4000.030004)

Department of Logistics and Infrastructure (4000.030003)

Directorate of Fire-Prevention, Extinction and Rescue Service (4000.05)

Civil Protection and Prevention Division (4000.0502)

Civil Protection Unit (4000.050201)

Regulations Unit (4000.050202)

Operations Division (4000.0503)

Emergency Management Center Group (4000.050303)

Operational Development Unit (4000.050302)

Operational Territorial Unit (Parks) (4000.050301)

Sanitary Group (4000.050304)

Planning Division (4000.0501)

Procedures Unit (4000.050101)

Technical Support Unit / Technical-Operational Material Group (4000.050102)

Directorate of Legal-Advice Services (4000.01)

Directorate of Prevention Services (4000.02)

Headquarters of the Urban Guard (4000.04)

External Relations and Communications Cabinet (4000.040001)

Information and Procedures Office (ILO) (4000.040004)

Internal Procedures Unit (4000.040003)

Prefecture of the Technical Cabinet (4000.040002)

Coordination Division (4000.0401)

Analysis and Technical Support Unit (4000.040102)

Device Planning Unit (4000.040103)

Joint Command Room (4000.040101)

Public Works Unit (4000.040104)

Security and Investigation Division (4000.0403)

Information and Documentation Unit (4000.040303)

Investigation Unit (4000.040304)

Mounted Unit (4000.040305)

Police Support Unit / Canine Section (4000.040302)

Protection Unit (4000.040301)

Territorial Division (4000.0402)

Children's Traffic Park (4000.040201)

Daytime Support Unit (4000.040202)

Operational Night Unit 1 (4000.040203)

Operational Night Unit 2 (4000.040204)

Operational Night Unit 3 (4000.040205)

Operational Night Unit 4 (4000.040206)

Territorial Unit 01 Ciutat Vella (4000.040207)

Territorial Unit 02 Eixample (4000.040208)

Territorial Unit 03 Sants-Montjuïc (4000.040209)

Territorial Unit 04 Les Corts (4000.040210)

Territorial Unit 05 Sarrià-Sant Gervasi (4000.040211)

Territorial Unit 06 Gràcia (4000.040212)

Territorial Unit 07 Horta-Guinardó (4000.040213)

Territorial Unit 08 Nou Barris (4000.040214)

Territorial Unit 09 Sant Andreu (4000.040215)

Territorial Unit 10 Sant Martí (4000.040216)

Traffic Division (4000.0404)

Accident Investigation and Prevention Unit (4000.040402)

Central Traffic Unit (4000.040401)

Recorded Images Report Unit (4000.040403)

Urban space (5)

City Council (0)

Manager's Office for Urban Ecology (5000)

Directorate of Communication and Participation Services (5000.0001)

Department of Communications (5000.000101)

Directorate of Resources and Management Control (5000.02)

Department of Continuous Improvement (5000.020001)

Directorate of Economic Coordination Services (5000.0203)

Department of Administration (5000.020301)

Directorate of Strategic and Sustainability Culture Services (5000.0202)

Department of Educational Facilities and Programmes (5000.020201)

Directorate of Technical and Legal Services (5000.0201)

Department of Legal Procedures (5000.020101)

Directorate of Urban Model (5000.01)

Department of Foresight (5000.010001)

Department of Urban Projects (5000.010002)

Deputy Manager's Office for Environment and Urban Services (5001)

Department of Water-Cycle (5001.000001)

Directorate of Animal Rights Services (5001.0003)

Department of Animal Protection and Management (5001.000301)

Directorate of Cleaning and Waste Management Services (5001.0002)

Department of Cleaning Control and Evaluation (5001.000203)

Department of Operational Management (5001.000201)

Department of Waste Management (5001.000202)

Directorate of Energy and Environmental Quality Services (5001.0001)

Department of Environment Quality (5001.000104)

Department of Street Lighting (5001.000102)

Deputy Manager's Office for Mobility and Infrastructures (5002)

Department of Mobility Processes Coordination (5002.000003)

Department of Urban Resilience (5002.000001)

Department of Work Coordination in Public Areas (5002.000002)

Directorate of Infrastructure and Urban Space Services (5002.0001)

Department of Large Infrastructures (5002.000105)

Department of Projects and Works (5002.000103)

Department of Urban Space (5002.000104)

Directorate of Mobility Services (5002.0002)

Department of Mobility in the Territory (5002.000207)

Department of Mobility Management (5002.000206)

Department of Mobility Strategy (5002.000205)

Deputy Manager's Office for Urban Planning (5003)

Department of Information and Documentation (5003.000001)

Directorate of Inspection Services (5003.0003)

Department of Inspection Technical Coordination (5003.000301)

Directorate of Licensing Services (5003.0005)

Department of Operating Licenses (5003.000501)

Department of Pubic Work Licenses (5003.000502)

Directorate of Planning Services (5003.0004)

Directorate of Urban Architecture and Heritage Services (5003.0006)

Department of Architectural, Historical and Artistic Heritage (5003.000601)

Directorate of Urban Management Services (5003.0002)

Department of Urban Management Projects (5003.000201)

Directorate of Urban-Planning Action Services (5003.0001)

Local Independent Bodies (2)

Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)

Publicly Owned Business Organisations (4)

Municipal Institute of Parks and Gardens (IMPJ) (5401)

Administration (5401.0001)

Communication (5401.0002)

Legal Services (5401.0004)

Personal (5401.0003)

Directorate of Green Spaces and Biodiversity (5401.01)

Department of Assessment and Projects (5401.0103)

Investments (5401.010303)

Monitoring and Quality Control (5401.010301)

Projects (5401.010302)

Department of Biodiversity (5401.0104)

Sectorial Projects (5401.010402)

Strategic Monitoring (5401.010401)

Department of Resources (5401.0102)

Children's Play Areas (5401.010203)

Mechanics Workshop (5401.010202)

Plant nurseries (5401.010201)

Protecting Green Spaces (5401.010204)

Territorial Administration (5401.010205)

Directorate of Conservation Services (5401.0101)

City trees (5401.010102)  
Phytosanitary treatments (5401.010103)  
Territory (5401.010101)

Mies Van der Rohe Foundation (FMVR) (5402)

Metropolitan Transport Authority (ATM) (5403)

Municipal Institute of Urban Planning (IMU) (5404)

Trading Companies (5)

Barcelona Municipal Services (BSM) (5501)

Barcelona Municipal Infrastructures (BIMSA) (5502)

Fomento de Ciudad (FOCISA) (5504)

Barcelona Water-Cycle (BCASA) (5505)

Districts (6)

City Council (0)

Manager's Office for District 01 Ciutat Vella (6001)

Department of Communications (6001.000002)  
Department of Internal Resources (6001.000001)

Directorate of Legal Services and Delegate Secretariat (6001.0001)

Department of Legal Services (6001.000101)

Directorate of Licenses and Public Areas Services (6001.0004)

Department of Licenses and Inspections (6001.000402)

Department of Public Works and Maintenance (6001.000401)

Directorate of Services to People and the Territory (6001.0003)

Municipal District Council (6001.01)

District Councillor's Office (6001.0101)

Manager's Office for District 02 Eixample (6002)

District Economic Promotion Office (6002.000001)

Directorate of General Services (6002.0002)

Department of Communications (6002.000202)

Department of Internal Resources (6002.000201)

Department of Legal Services (6002.000203)

Directorate of Licenses and Public Areas Services (6002.0004)

Department of Licenses and Inspections (6002.000402)

Department of Public Works and Maintenance (6002.000401)

Directorate of Services to People and the Territory (6002.0003)

Municipal District Council (6002.01)

District Councillor's Office (6002.0101)

Manager's Office for District 03 Sants-Monjuïc (6003)

Directorate of General Services (6003.0002)

Department of Communications (6003.000202)

Department of Internal Resources (6003.000201)

Department of Legal Services (6003.000203)

Directorate of Licenses and Public Areas Services (6003.0004)

Department of Licenses and Inspections (6003.000402)

Department of Public Works and Maintenance (6003.000401)

Directorate of Services to People and the Territory (6003.0003)

Municipal District Council (6003.01)

District Councillor's Office (6003.0101)

Manager's Office for District 04 Les Corts (6004)

Directorate of General Services (6004.0002)

Department of Communications (6004.000202)

Department of Internal Resources (6004.000201)

Department of Legal Services (6004.000203)

Directorate of Licenses and Public Areas Services (6004.0004)

Department of Licenses and Inspections (6004.000402)

Department of Public Works and Maintenance (6004.000401)

Directorate of Services to People and the Territory (6004.0003)

Municipal District Council (6004.01)

District Councillor's Office (6004.0101)

Manager's Office for District 05 Sarrià-Sant Gervasi (6005)

Directorate of General Services (6005.0002)

Department of Communications (6005.000202)

Department of Internal Resources (6005.000201)

Department of Legal Services (6005.000203)

Directorate of Licenses and Public Areas Services (6005.0004)

Collserola Office (6005.000403)

Department of Licenses and Inspections (6005.000402)

Department of Public Works and Maintenance (6005.000401)

Directorate of Services to People and the Territory (6005.0003)

Municipal District Council (6005.01)

District Councillor's Office (6005.0101)

Manager's Office for District 06 Gràcia (6006)

Directorate of General Services (6006.0002)

Department of Communications (6006.000202)



Department of Internal Resources (6006.000201)  
 Department of Legal Services (6006.000203)  
**Directorate of Licenses and Public Areas Services (6006.0004)**  
 Department of Licenses and Inspections (6006.000402)  
 Department of Public Works and Maintenance (6006.000401)  
**Directorate of Services to People and the Territory (6006.0003)**  
 Municipal District Council (6006.01)  
 District Councillor's Office (6006.0101)  
**Manager's Office for District 07 Horta-Guinardó (6007)**  
**Directorate of General Services (6007.0002)**  
 Department of Communications (6007.000202)  
 Department of Internal Resources (6007.000201)  
 Department of Legal Services (6007.000203)  
**Directorate of Licenses and Public Areas Services (6007.0004)**  
 Department of Licenses and Inspections (6007.000402)  
 Department of Public Works and Maintenance (6007.000401)  
**Directorate of Services to People and the Territory (6007.0003)**  
 Municipal District Council (6007.01)  
 District Councillor's Office (6007.0101)  
**Manager's Office for District 08 Nou Barris (6008)**  
 Department of North Zone (6008.000001)  
**Directorate of General Services (6008.0002)**  
 Department of Communications (6008.000202)  
 Department of Internal Resources (6008.000201)  
 Department of Legal Services (6008.000203)  
**Directorate of Licenses and Public Areas Services (6008.0004)**  
 Department of Licenses and Inspections (6008.000402)  
 Department of Public Works and Maintenance (6008.000401)  
**Directorate of Services to People and the Territory (6008.0003)**  
 Municipal District Council (6008.01)  
 District Councillor's Office (6008.0101)  
**Manager's Office for District 09 Sant Andreu (6009)**  
**Directorate of General Services (6009.0002)**  
 Department of Communications (6009.000202)  
 Department of Internal Resources (6009.000201)  
 Department of Legal Services (6009.000203)  
**Directorate of Licenses and Public Areas Services (6009.0004)**  
 Department of Licenses and Inspections (6009.000402)

Department of Public Works and Maintenance (6009.000401)  
**Directorate of Services to People and the Territory (6009.0003)**  
 Municipal District Council (6009.01)  
 District Councillor's Office (6009.0101)  
**Manager's Office for District 10 Sant Martí (6010)**  
**Directorate of General Services (6010.0002)**  
 Department of Communications (6010.000202)  
 Department of Internal Resources (6010.000201)  
 Department of Legal Services (6010.000203)  
**Directorate of Licenses and Public Areas Services (6010.0004)**  
 Department of Licenses and Inspections (6010.000402)  
 Department of Public Works and Maintenance (6010.000401)  
**Directorate of Services to People and the Territory (6010.0003)**  
 Department of Coordination of Actions on the Besòs Strip (6010.000301)  
 Municipal District Council (6010.01)  
 District Councillor's Office (6010.0101)

#### Economy (7)

#### City Council (0)

#### Manager's Office for Economic Policy and Local Development (7001)

Department of Institutional Coordination (7001.000001)  
**Directorate of Cooperative, Social and United Economic and Consumption Services (7001.0001)**  
 Department of Consumption (7001.000101)  
 Department of Time and Care Economics Programmes (7001.000102)  
**Operational Directorate of City Promotion (7001.0002)**  
**Manager's Office for Enterprise and Tourism (7002)**  
**Directorate of Commerce Services (7002.0001)**  
**Operational Directorate of Tourism and Events (7002.0003)**

#### Local Independent Bodies (2)

Barcelona Municipal Markets Institute (IMMB) (7201)

#### Trading Companies (5)

Barcelona Activa (BASA) (7501)

#### Education (8)

#### Local Independent Bodies (2)

Barcelona Municipal Institute of Education (IMEB) (8200)

Department of Organisation and Information Systems (8200.000002)  
 Department of Publications and Communication (8200.000003)  
 Technical Secretariat (8200.000001)  
 Municipal School Council (8200.0001)  
 Professional Training Council (8200.0002)  
 Directorate of Education Promotion (8200.02)  
 School libraries (8200.020001)  
 Department of City Education Programs (8200.0201)  
 Territorial Action for Education Services (8200.0202)  
 Directorate of Municipal Educational Centers (8200.03)  
 Educational Service: Support for Specific Educational Needs (SEN) (8200.030001)  
 Department of Infant Education (8200.0301)  
 Complementary Services (8200.030102)  
 Nursery Schools (8200.030101)  
 Municipal Conservatory of Barcelona (8200.0303)  
 Music Education Services (Music Schools) (8200.0302)  
 Directorate of Resources and General Services (8200.01)  
 Department of Economic Management (8200.0102)  
 General Services (8200.0104)  
 Archive (8200.010403)  
 Food Services (8200.010401)  
 Information Point and Reprographics (8200.010402)  
 Human Resources Services (8200.0103)  
 Legal Department and Delegate Secretary (8200.0101)

**Consortiums (3)**

Barcelona Education Consortium (CEB) (8301)

Internal Control Body (8301.0002)  
 Manager's Office Cabinet (8301.0001)

Directorate of Centers (8301.02)  
 Programming and Support for Schooling (8301.020001)  
 Educational Facilities (8301.0203)  
 Infant and Primary Education (8301.0201)  
 Secondary Education (8301.0202)

Directorate of Resources and Organisation (8301.01)  
 ICT Coordination (8301.010002)  
 Legal Services (8301.010001)  
 Financial Resources (8301.0102)  
 Human Resources (8301.0101)  
 Organisation and General Services (8301.0103)

**Culture (9)**

**Consortiums (3)**

Barcelona Libraries Consortium (CBB) (9301)

**Publicly Owned Business Organisations (4)**

Barcelona Institute of Culture (ICUB). (9400)

Directorate of Marketing, Communication and Systems (9400.0002)  
 Department of Communications (9400.000202)  
 Sponsorship and Public Relations Group (9400.000201)  
 Systems Plan Group (9400.000203)  
 Presidency and press (9400.0003)  
 Technical Secretariat (9400.0001)

Direction Innovation, Knowledge and Visual Arts (9400.05)  
 Directorate of Cultural Programmes (9400.01)  
 Department of Festivals and Traditions (9400.010001)  
 Directorate of Festival Grec (9400.0101)  
 Directorate of Memory, History and Heritage (9400.02)  
 Department of Archaeological (9400.020001)  
 Department of Management of the Design Museum of Barcelona (DHUB) (9400.020002)  
 Diverse Group of Heritage Personnel (9400.020003)  
 Barcelona History Museum Directorate (MUHBA) (9400.0202)  
 CC Group Personal Property (Free Zone) (9400.020204)  
 Department of Administration (9400.020203)  
 Department of Collections (9400.020201)  
 Department of Public Programmes (9400.020202)  
 Directorate of Barcelona Design Museum (DHUB) (9400.0206)  
 Department of Administration (9400.020603)  
 Department of Collections (9400.020601)  
 Department of Public Programmes (9400.020602)  
 Directorate of Barcelona Ethnology Museum of World Cultures (9400.0208)  
 Department of Administration (9400.020803)  
 Department of Collections (9400.020801)  
 Department of Public Programmes (9400.020802)  
 Directorate of Castell de Montjuïc (9400.0204)  
 Directorate of El Born Culture Center and Memory (9400.0203)  
 Department of Administration (9400.020302)  
 Department of Public Programmes (9400.020301)  
 Directorate of Frederic Marès Museum (9400.0207)



[Directorate of Historic Archive \(9400.0205\)](#)

Department of Funds and Collections (9400.020501)

[Directorate of Monastery of Pedralbes \(9400.0201\)](#)

[Directorate of Photographic Archive \(9400.0209\)](#)

[Directorate of Promotion of Cultural Sectors \(9400.06\)](#)

Municipal Band (9400.060001)

[Directorate of Proximity Culture \(9400.04\)](#)

Department of Creation and International Relations Factories (9400.040001)

Department of Management of La Virreina Image Center, Chapel (9400.040002)

[Directorate of Resources \(9400.03\)](#)

Department of Architectural Projects (9400.030003)

Department of Economic Management (9400.030001)

Department of Human Resources (9400.030004)

Department of Legal Services (9400.030005)

Department of Production and Maintenance (9400.030002)

Diverse Personnel Group (9400.030006)

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- Activities and coordination of creation factories (090202)
- Activities and coordination of science programmes (090203)
- Educational and cultural activities (090204)

##### Cultural and outreach activities (0907)

- Activities in Civic Centers (090704)
- Activities in the Neighborhood Centers (090705)
- Enhancing culture (090701)

##### Festivals (0903)

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- District festivals (090302)

##### Festivals (0904)

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##### Institutional recognition (0906)

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- Activities and coordination of libraries (090801)

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- Promoting heritage, memory and history (090107)
- Promoting literature (090106)
- Promoting music (090102)

Promoting scientific and technological innovation (090109)

Promoting the circus (090103)

Promoting the cultural sector (090101)

Promoting the performing arts (090110)

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- Coexistence and civic-mindedness (110304)

##### District procedures (1104)

- Activity Licenses (110401)

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- Employment plans and promotion (110204)
- Enhancing the economy (110203)
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- Participatory processes (110205)
- Regular contact with organisations and residents in the territory (110201)

##### Miscellany (1199)

- Amounts not allocated by the responsible Management (119901)
- Center equated to Organization point (119902)

##### Public assistance and Communication (1101)

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- Civil matrimonies (110103)
- Management of complaints, incidents and suggestions (IRIS) (110101)

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##### Artistic education (0802)

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**Education councils (0804)**

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**Training Activities (0806)**

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Environmental education (080602)  
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**Environment and Urban Services (02)**

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Bee hives on public roads (020306)  
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**Biodiversity (0215)**

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**City trees (0214)**

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**Environmental protection (0211)**

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**Environmental quality (0207)**

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Environmental licenses (020707)  
Management of the monitoring devices network (020706)  
Measures to reduce air pollution (020702)  
Monitoring and vigilance regarding noise awareness (020703)  
Noise awareness campaigns (020704)  
Technical support and advice (020705)

**Incident management (0218)**

Incident management (021801)

**Initiatives (0210)**

Fibre optic canalisation (021004)  
Fountains (021001)  
Hydrological warning: System for El Besòs River Park (021002)  
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**Machinery and vehicles (0217)**

Machinery and vehicles (021701)

**Maintenance and refurbishment of urban furniture (0212)**

- Areas for senior citizens and gymnastics. (021203)
- Children's games (021202)
- Urban furniture (021201)

**Management of green areas (0213)**

- Maintenance of green urban spaces (021301)
- Planters (021302)

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- Management of the urban allotment programme (020401)

**Miscellany (0299)**

- Amounts not allocated by the responsible Management (029901)

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- Urban drainage network (020901)

**Operation and maintenance of public street lighting (0208)**

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- Reports and statements (021901)

**Schools Agenda 21 (0206)**

- Programmes and activities for school children (020602)
- School Agenda 21 support (020603)
- Subsidies (020601)

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- Surveillance team (021602)
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**Administrative police (0607)**

- Animal care and collection (060707)
- Combating illegal street vending (060704)
- Ensuring coexistence among neighbourhood residents (060701)
- Irregular activities in public spaces. (060703)
- Measures for alerts (060712)
- Other administrative police actions (060709)
- Public disturbances in public areas (060702)

Public establishments (060705)

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Attacks and drills (060805)

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Amounts not allocated by the responsible Management (069901)

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**Miscellany (1399)**

Amounts not allocated by the responsible Management (139901)

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**Work Coordination in Public Areas (1201)**

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## Mobility (05)

### Metropolitan transport (0504)

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### Miscellany (0599)

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### Counseling and Training (0701)

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### Dissemination of prevention and participation of citizens (0710)

Bring open in fire stations (071002)

Informative activities (071003)

Visits of schools and groups to fire stations (071001)

### Fires (0704)

Fires in buildings (070401)

Fires on public roads (070402)

Fires outside (070403)

### Inspections (0711)

Fireworks and bonfires (071101)

Inspections of operation and of office (071102)

### Miscellany (0799)

Amounts not allocated by the responsible Management (079901)

### Operational prevention (0708)

Discharges of dangerous goods to the Port (070802)

Drills (070803)

Knowledge of the around (070801)

### Proactive prevention (0712)

UOTs Proactive prevention (071201)

### Reports and administrative actions (0709)

Mandatory project reports (070903)

Projects and events (070902)

Reports of events (070904)

Self-protection Plans (PAUs) SPEIS competition (070901)

### Rescue (0707)

False alarms (070705)

Help and assistance to people (070701)

Rescues and capture of live animals (070704)

Rescues in elevators (070702)

Rescues of dead people (070703)

### Technical assistance (0706)

Assistance abroad (070603)

Assistance in buildings (070601)

Assistance on public roads (070602)

## Promoting the economy (10)

### Consumption (1008)

Promoting consumerism, defending consumers, etc. (100801)

### Entrepreneurship, enterprise and training (1005)

Business (100502)

Entrepreneurship (100501)

Training (100503)

### Local socioeconomic development (1007)

Local development (100701)

Socioeconomic innovation (100702)

### Markets (1001)

Markets (100104)

Processing files (100103)

#### Miscellany (1099)

Amounts not allocated by the responsible Management (109901)

#### Outsourced municipal services (1002)

Parc Fòrum and Parc Montjuic (100202)

Parc Güell (100204)

Port Olímpic (100205)

The Olympic Ring (100203)

Zoo (100201)

#### Portfolio companies (1003)

Cementiris, SA (100301)

Mercabarna, SA (100303)

Parc d'Atraccions del Tibidabo, SA (100302)

Tractament i Selecció de Residus, SA (TERSA) (100304)

#### Promoting employment strategies (1004)

Comprehensive projects (100401)

Cross-departmental programmes (100402)

Orientation and training (100403)

#### Promoting the city's economy (1006)

Civic officers (100606)

Promoting the city's economy (100602)

Support for commerce and tourism (100603)

Tourism and events (100604)

Tourism and events (100605)

#### Time and quality of life (1009)

Full-time family programmes (100901)

Full-time youth programmes (100905)

NUST companies network (100902)

Strategic planning, studies and evaluation of programmes (100903)

Time banks (100904)

### Social Rights (03)

#### Adolescence/Early adulthood (0308)

Activities and coordination of youth centres and youth information points (PIJ) (030808)

Information services and resources for organisations (030803)

Night-time study rooms (030805)

Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)

Promoting young people (030809)

Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People)

(030802)

Strategic planning and evaluation of programmes (030807)

Support for alternative leisure and culture and youth creation culture (030806)

Training and guidance services for adolescents and families (SAIF) (030810)

Youth employment and job placement programmes (030804)

#### Assistance for individuals and families (0313)

Basic social care services for individuals and families (031301)

Economic provisions (031303)

Home Care Service (SAD) (031302)

Prevention services for social exclusion (031305)

Services for covering basic needs (031304)

Social action and social integration programmes (031306)

#### Assistance for organisations (0314)

Group and community-based prevention services (031401)

Support services for groups (031402)

Support services for various groups using the resources of the community environment (031403)

#### Assistance for vulnerable people (0301)

Coverage of food requirements (030105)

Coverage of hygiene requirements (030106)

Daycare (030104)

Evictions warehouse (030107)

Inclusion housing with socio-educational support (030102)

Municipal inclusion support projects (030110)

Organisations for the social inclusion of the homeless (030109)

Support for personal peremptory needs (030108)

Support in gaining access to housing (030103)

Temporary residential care (030101)

#### Citizens' rights (0310)

Assistance for mediation and consultation of rights (031002)

International networks (031003)

Local strategy for the Gypsy community (031005)

Promoting education and awareness about citizens' rights and duties (031004)

Promoting religious freedom (031001)

#### Community action (0307)

Community action (030702)

Community development plan (030701)

Support for associations (030703)

#### Elderly people (0303)

Activities and coordination of municipal senior citizen centres and areas (030301)



Agreements (030310)  
Assistance for mistreated senior citizens (030313)  
Assisted-living housing (030304)  
Daycare for senior citizens (030302)  
Emergency care for senior citizens (030305)  
Live and coexist programme (030309)  
Organisations for the promotion of senior citizens (030316)  
Organisations providing care for senior citizens (030315)  
Promoting active ageing (030312)  
Promoting senior citizens (030314)  
Residential care for senior citizens (030303)  
Senior citizen's travel card ("Targeta rosa") (030311)  
Subsidised travel (030308)  
Telephone helpline (030307)  
Temporary stays in homes (030306)

#### Entities (0320)

Promotion of the activity for the operation of the entities (032001)

#### Family and children (0302)

Activities and coordination of children's and adolescents' centres and children's play areas. (030204)  
Activities and coordination of open centres (030202)  
Care Team for Infants and Adolescents (EAIA) (030201)  
Collaborative families (030203)  
Holiday campaign (030205)  
Organisations for the promotion of children (030211)  
Organisations providing psychotherapy assistance to children at risk (030209)  
Organisations with open centres and day centres (030208)  
Organisations with projects to assist children at risk (030210)  
Promoting and getting involved with childhood (030207)  
Promoting childhood and adolescence (030206)

#### Miscellany (0399)

Amounts equated to finalists (039902)  
Amounts not allocated by the responsible Management (039901)

#### Multiculturalism and immigration (0306)

Antirumour strategy (030602)  
Assistance for Foreign Expatriates (030607)  
Assistance for refugees (030611)  
Immigration and education programme (030601)  
Immigration and participation programme (030608)  
Language courses (030609)

Multicultural coexistence and awareness of migration programmes (030606)  
Reception plan (030603)  
Reunification programme: new families (030604)  
Settlement and housing reports (030605)  
Social advancement of immigration (030610)

#### People with disabilities: planning and evaluation services (0319)

Accessibility plan (031901)  
Memories and Publications (031902)

#### People with disabilities: service to support to lead an independent life (0316)

Assistance in early care (031602)  
Personal assistant (031601)  
Residential care (031603)

#### People with disabilities: specialised care and counselling services (0315)

Enquiry management (031502)  
Job placement (031503)  
Management of transport cards and parking (031501)

#### People with disabilities: support services (0317)

Accessibility services (031703)  
Promotion services (031701)  
Specialist transport (031704)

#### Public health (0311)

Care programme and prevention for drug-dependency (031101)  
Municipal Staff Health Care Provision (PAMEM) (031107)  
Promoting and taking care of health (031102)  
Promoting health (031106)  
Promoting health and disease prevention (031104)  
Public health protection programme (031103)  
Research, innovation and evaluation (031105)

#### Social emergencies (0304)

Social emergencies (030401)

#### Social interventions in public areas (0305)

Assistance and support for homeless people (030501)  
Conflict management (030503)  
Identification and intervention with foreign minors (030504)  
Office of the Irregular Settlement Plan (OPAI) (030505)  
Social assistance for the travelling community (030502)

#### Strategy and Innovation (0318)

Memories and Publications (031801)

#### Women (0312)



Care for women and children against gender violence (031204)  
Care services for gender violence (031202)  
Care services for women engaged in prostitution and victims of sexual exploitation (031206)  
Execution of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Plan (031209)  
Information, awareness and prevention campaigns (031201)  
Prevention services against gender violence (031203)  
Promoting equality between men and women (031205)  
Social advancement of women (031208)  
Strategic planning, studies and evaluation of programmes (031207)

#### Sport (04)

##### Encouragement and promotion of practising sports (0401)

Holiday campaigns (040104)  
Programmes for organisations (040102)  
Sport for school-age children (040101)  
Sport, health and society (040105)  
Sports Organisations (040106)

##### Miscellany (0499)

Amounts not allocated by the responsible Management (049901)

##### Sport Facilities Management (0403)

Municipal sportive installations (040301)  
Other equipments (040303)

##### Sporting Events (0402)

City events (040203)  
Major ad-hoc sporting events (040201)

#### Structural indirect costs of the organisation (00)

#### Urban Planning (01)

##### Architectural heritage (0106)

Advice and consultation about the heritage protection of works (010601)  
Monitoring work on architectural heritage (010603)  
Preliminary report on Architectural, Historic and Artistic Heritage (AHA) for public works (010602)

##### Architecture and contemporary urban planning (0117)

Collection (011705)  
Conferences and debates (011702)  
Exhibitions (011701)

Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)  
Mies Awards (011704)  
Publications (011703)  
Ticket and shop sales (011707)  
University projects (011708)

##### Campaigns (0110)

Rehabilitation support (011001)

##### Communication (0115)

Advertising (011503)  
Mobile applications (011501)  
Websites (011502)

##### Information and documentation (0107)

In-person urban planning information (010701)  
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)  
Online consultation of town planning information (010703)  
Online urban planning information (010702)

##### Initiatives (0112)

Courtyards (011201)  
Emblematic establishments (011202)  
Other initiatives: canvases, protocols, etc. (011203)

##### Investment management (0116)

Coordination of investments in the territory (011602)  
Investment management (BIMSA) (011601)

##### Itineraries (0114)

Books and magazines (CoupDeFouet, etc.) (011402)  
Centre del Modernisme - Pavellons Güell (011404)  
Coup De Fouet Congress: Modernism and Art Nouveau (011403)  
Fairs (011405)  
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)

##### Landscape uses (0113)

Enquiries about municipal Ordinance surveys (011301)

##### Miscellany (0199)

Amounts not allocated by the responsible Management (019901)

##### Planning (0101)

Collaboration and support for the Directorate of Citizen Participation (010102)  
Drafting and processing of administrative reports for public urban planning (010103)  
Orientation and processing of administrative reports for private urban planning (010101)  
Urban planning in the city (010104)

##### Projects (0111)

Dividing walls (011101)  
Small landscapes (011102)

**Public road licenses (0104)**

Activity inspections in public areas (010406)  
Commercial occupancy licenses for pavements and public areas (010403)  
Dropped curb licenses for public roads (010401)  
Individual points of sale and newspaper kiosks in public areas (010408)  
Licenses for markets and traditional fairs (010405)  
Minor construction work licenses (010407)  
Parking reservations in public areas (010402)  
Private events in public area licenses (010404)

**Urban landscape (0109)**

Information and procedures regarding urban landscape (010902)  
Information and support regarding urban landscape (010901)

**Urban model projects (0119)**

Drafting public area projects (011901)  
Drafting strategic studies (011903)  
Management and refurbishment of urban furniture (011902)

**Urban planning document resources and databases (0108)**

Digitalisation of the document archive (010801)  
Maintenance of urban databases (alphanumeric and graphical) (010802)

**Urban Planning Initiatives (0118)**

Listed ruin (011804)  
Processing licenses for major works (011803)  
Subsidiary implementation file (011802)  
Urban planning files and reports (011801)

**Urban planning inspection (0105)**

Inspections and monitoring (010502)  
Planning discipline records (010501)

**Urban planning licenses (0103)**

Assistance and orientation for activity-based projects (010305)  
Assistance and orientation for private works projects (010301)  
Licenses and certifications related to registry operations (010304)  
Preliminary reports to the presentation of works dossiers (010302)  
Preliminary reports to the request of activity dossiers (010306)  
Processing operations dossiers (010307)  
Processing works dossiers (010303)

**Urban planning management (0102)**

Administrative launches (010205)

Compulsory purchases (010201)  
Economic studies and assessments (010204)  
Mandatory and elective reports (010203)  
Reparcelling (projects and others) (010202)  
Road concessions (010206)  
Urbanisation and demolition (010207)

