

# Cost Report 2021

## MANAGEMENT INDICATORS REPORT



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# MANAGEMENT INDICATORS PER ACTIVITY

# URBAN PLANNING (01)

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Architecture and contemporary urban planning (0117)</b>			
Conferences and debates (011702)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	61.773,60	2 conferences / debates	30.886,80 per conference / debate
Exhibitions (011701)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	61.823,05	2 exhiitions	30.911,52 per exhibition
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	95.737,87	4 interventions	23.934,47 per intervention
Publications (011703)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	73.354,54	4 publications	18.338,64 per publication
Ticket and shop sales (011707)			
Mies Van der Rohe Foundation (FMVR) (5402)			
cost accrued up to this point in the organization	1.075.184,54	43.562 visitors	24,68 per visitor
<b>Campaigns (0110)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	1.133.050,15	401 actions	2.825,56 per action
<b>Itineraries (0114)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	781.512,25	1 route / publication	781.512,25 per route / publication
Coup De Fouet Congress: Modernism and Art Nouveau (011403)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	2.107,44	2 publications	1.053,72 per publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			
cost accrued up to this point in the organization	500.533,73	1.022 guided tours	489,76 per tour
<b>Planning (0101)</b>			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	1.518.821,23	81 plans, studies and resources	18.750,88 per plan, study or resource
<b>Projects (0111)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)			

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	913.688,27	16 restoration	57.105,52 per restoration
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued throughout the organization	3.729.389,84	11.499 authorized procedures initiated	324,32 per procedure
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	411.583,47	2.843 authorized procedures initiated	144,77 per procedure
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	256.854,05	2.639 authorized procedures initiated	97,33 per procedure
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	269.591,24	960 authorized procedures initiated	280,82 per procedure
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	424.962,24	344 authorized procedures initiated	1.235,36 per procedure
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	101.460,71	1.109 authorized procedures initiated	91,49 per procedure
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	738.154,44	895 authorized procedures initiated	824,75 per procedure
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	325.956,92	621 authorized procedures initiated	524,89 per procedure
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	470.423,14	454 authorized procedures initiated	1.036,17 per procedure
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	150.090,66	671 authorized procedures initiated	223,68 per procedure
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	490.024,01	963 authorized procedures initiated	508,85 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued throughout the organization	1.714.104,69	15.535 licenses for occupation of public roads resolved	110,34 per employment license
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	11.583,09	3.570 licenses for occupation of public roads resolved	3,24 per employment license
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	363.049,28	2.571 licenses for occupation of public roads resolved	141,21 per employment license
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	85.053,81	1.333 licenses for occupation of public roads resolved	63,81 per employment license
Manager's Office for District 04 Les Corts (6004)			

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	95.177,63	633 licenses for occupation of public roads resolved	150,36 per employment license
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	101.460,71	975 licenses for occupation of public roads resolved	104,06 per employment license
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	188.819,20	817 licenses for occupation of public roads resolved	231,11 per employment license
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	325.956,92	1.239 licenses for occupation of public roads resolved	263,08 per employment license
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	198.315,89	1.021 licenses for occupation of public roads resolved	194,24 per employment license
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	24.720,72	1.027 licenses for occupation of public roads resolved	24,07 per employment license
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	229.678,47	2.349 licenses for occupation of public roads resolved	97,78 per employment license
Minor construction work licenses (010407)			
cost accrued throughout the organization	1.716.566,69	45.250 authorizations for minor work	37,94 per authorization
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	211.511,49	3.001 authorizations for minor work	70,48 per authorization
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	246.585,36	9.483 authorizations for minor work	26,00 per authorization
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	150.793,70	4.621 authorizations for minor work	32,63 per authorization
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	141.991,81	2.617 authorizations for minor work	54,26 per authorization
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	101.460,71	5.362 authorizations for minor work	18,92 per authorization
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	76.545,94	4.115 authorizations for minor work	18,60 per authorization
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	325.956,92	3.964 authorizations for minor work	82,23 per authorization
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	168.481,57	3.069 authorizations for minor work	54,90 per authorization
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	31.849,56	3.377 authorizations for minor work	9,43 per authorization

## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	171.100,67	5.641 authorizations for minor work	30,33 per authorization
Private events in public area licenses (010404)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	90.288,97	2.186 event authorizations	41,30 per authorization
Urban planning document resources and databases (0108)			
Digitalisation of the document archive (010801)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	429.738,78	11.376 digitized documents	37,78 per document
Maintenance of urban databases (alphanumeric and graphical) (010802)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	429.738,78	456 transcriptions	942,41 per transcription
Urban Planning Initiatives (0118)			
Processing licenses for major works (011803)			
Deputy Manager's Office for Urban Planning (5003)			
cost accrued up to this point in the organization	370.413,04	1.063 resolved major work licenses	348,46 per license
Subsidiary implementation file (011802)			
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	148.344,58	25 files	5.933,78 per file
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	2.107,19	18 files	117,07 per file
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	15.706,97	4 files	3.926,74 per file
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	114.889,83	1 files	114.889,83 per file
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	8.753,33	1 files	8.753,33 per file
Urban planning files and reports (011801)			
cost accrued throughout the organization	1.523.055,52	1.427 resolved town planning reports	1.067,31 per report
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	74.185,30	394 resolved town planning reports	188,29 per report
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	81.188,22	557 resolved town planning reports	145,76 per report



## URBAN PLANNING (01)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Manager's Office for District 03 Sants-Monjuïc (6003)</b>			
cost accrued up to this point in the organization	182.864,02	81 resolved town planning reports	2.257,58 per report
<b>Manager's Office for District 04 Les Corts (6004)</b>			
cost accrued up to this point in the organization	29.644,25	40 resolved town planning reports	741,11 per report
<b>Manager's Office for District 06 Gràcia (6006)</b>			
cost accrued up to this point in the organization	150.833,75	51 resolved town planning reports	2.957,52 per report
<b>Manager's Office for District 07 Horta-Guinardó (6007)</b>			
cost accrued up to this point in the organization	1.446,61	35 resolved town planning reports	41,33 per report
<b>Manager's Office for District 08 Nou Barris (6008)</b>			
cost accrued up to this point in the organization	75.752,30	2 resolved town planning reports	37.876,15 per report
<b>Manager's Office for District 09 Sant Andreu (6009)</b>			
cost accrued up to this point in the organization	537.467,27	44 resolved town planning reports	12.215,17 per report
<b>Manager's Office for District 10 Sant Martí (6010)</b>			
cost accrued up to this point in the organization	19.260,75	123 resolved town planning reports	156,59 per report
<b>Urban planning inspection (0105)</b>			
<b>Inspections and monitoring (010502)</b>			
<b>Deputy Manager's Office for Urban Planning (5003)</b>			
cost accrued up to this point in the organization	2.385.514,88	33.309 Inspection and control	71,62 per inspection
<b>Planning discipline records (010501)</b>			
<b>Deputy Manager's Office for Urban Planning (5003)</b>			
cost accrued up to this point in the organization	2.378.420,85	17.453 files	136,28 per file
<b>Urban planning licenses (0103)</b>			
<b>Processing operations dossiers (010307)</b>			
<b>Deputy Manager's Office for Urban Planning (5003)</b>			
cost accrued up to this point in the organization	1.035.788,11	4.206 permission/permits/licenses	246,26 per permission/permit/license
<b>Processing works dossiers (010303)</b>			
<b>Deputy Manager's Office for Urban Planning (5003)</b>			
cost accrued up to this point in the organization	1.035.788,11	46.593 permission/permits/licenses	22,23 per permission/permit/license

# ENVIRONMENT AND URBAN SERVICES (02)

## ENVIRONMENT AND URBAN SERVICES (02)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Animals (0203)</b>			
Deceased animal collection (020301)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	248.800,62	1.951 animals	127,52 per animal
<b>City trees (0214)</b>			
Managing Road-Lining Trees (021401)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	11.103.472,95	206.774 trees and park	53,70 per tree
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	171.523.609,07	1.837 green areas and parks	93.371,59 per green area / parc
cost accrued up to this point in the organization	171.523.609,07	10.817.415 square meters of sidewalks to be cleaned	15,86 per square meter
Graffiti removal (020202)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	5.474.282,16	279.423 square meters	19,59 per square meter
<b>Collection and waste management (0201)</b>			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	96.105.382,57	40.550 collection points	2.370,05 per point
cost accrued up to this point in the organization	96.105.382,57	26.166 containers	3.672,91 per container
Commercial waste (020103)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	11.541.421,20	33.327 tons of commercial origin	346,31 per ton
Furniture and junk collection (020104)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	14.284.992,01	38.082 tons of furniture and junk	375,11 per ton
Green points for waste treatment and selection (TERSA) (020101)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	6.026.019,36	18.124 number of tonnes collected	332,49 per tonnes
Municipal market waste (020102)			
cost accrued throughout the organization	8.051.371,33	9.703 ton collected	829,78 per ton
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	4.068.510,70	9.703 ton collected	419,30 per ton

## ENVIRONMENT AND URBAN SERVICES (02)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Environmental protection (0211)</b>			
Other environmental initiatives (021104)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	42.157,74	60 complaints	702,63 per complaint
<b>Environmental quality (0207)</b>			
Monitoring and vigilance regarding noise awareness (020703)			
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	464.227,15	105 measurements	4.421,21 per measurements
<b>Initiatives (0210)</b>			
Fountains (021001)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	799.500,29	2.041 fountains	391,72 per fountain
Hydrological warning: System for El Besòs River Park (021002)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	364.478,79	3.630 opening hours	100,41 per opening hour
Management and maintenance of the coastline (021003)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	228.363,08	173.664 square meters of beach	1,31 per square meter
<b>Maintenance and refurbishment of urban furniture (0212)</b>			
Children's games (021202)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	5.584.705,42	900 children's play areas	6.205,23 per children's play area
<b>Management of green areas (0213)</b>			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	40.304.974,63	6.196 flower beds	6.505,00 per flower bed
Maintenance of green urban spaces (021301)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
cost accrued up to this point in the organization	36.397.953,48	9.907.942 square meters of green spaces	3,67 per square meter
<b>Networks (0209)</b>			
Urban drainage network (020901)			
Barcelona Water-Cycle (BCASA) (5505)			
cost accrued up to this point in the organization	4.418.838,09	1.663 Kms network	2.657,15 per Km network
<b>Operation and maintenance of public street lighting (0208)</b>			

**ENVIRONMENT AND URBAN SERVICES (02)****MANAGEMENT INDICATORS BY ACTIVITY**

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Deputy Manager's Office for Environment and Urban Services (5001)			
cost accrued up to this point in the organization	17.857.180,66	167.740 points of light controlled	106,46 per point

# **SOCIAL RIGHTS (03)**

## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
cost accrued throughout the organization	9.248.152,81	16 community centres	578.009,55 per community centre
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	4.146.723,74	97.531 users	42,52 per user
Home Care Service (SAD) (031302)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	89.137.808,80	23.926 users	3.725,56 per user
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	27.922.977,96	535.984 served meals	52,10 per served meal
Daycare (030104)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	2.539.277,03	3.632 people attended to	699,14 per person
Support in gaining access to housing (030103)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	7.893.693,21	209 awarded flats	37.768,87 per awarded flat
Temporary residential care (030101)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	44.432.033,72	167 users	266.060,08 per user
<b>Elderly people (0303)</b>			
cost accrued throughout the organization	43.802.104,93	348.738 people over 64	125,60 per person
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	29.621.530,37	348.738 people over 64	84,94 per person
Activities and coordination of municipal senior citizen centres and areas (030301)			
cost accrued throughout the organization	9.340.142,67	58 community centres	161.036,94 per community centre
Daycare for senior citizens (030302)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	100.102,96	10.828 stays	9,24 per Stay
Emergency care for senior citizens (030305)			

## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	4.831.228,87	25.579 users	188,87 per user
Live and coexist programme (030309)			
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)			
cost accrued up to this point in the organization	217.975,06	64 users	3.405,86 per user
Promoting active ageing (030312)			
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)			
cost accrued up to this point in the organization	156.205,89	348.738 people over 64	0,45 per person
Residential care for senior citizens (030303)			
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)			
cost accrued up to this point in the organization	131.755,09	94.829 stays	1,39 per Stay
Telephone helpline (030307)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	6.773.013,58	108.631 users	62,35 per user
Temporary stays in homes (030306)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	100.102,96	25 users	4.004,12 per user
Family and children (0302)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	30.101.840,62	210.966 people under 16	142,69 per person
Activities and coordination of open centres (030202)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	2.542.041,06	3.009 minors cared for	844,81 per minor
Care Team for Infants and Adolescents (EAIA) (030201)			
Municipal Institute of Social Services (IMSS). (2201)			
cost accrued up to this point in the organization	3.956.311,20	4.292 children and teenagers attended to	921,79 per child / teenager
Promoting childhood and adolescence (030206)			
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)			
cost accrued up to this point in the organization	59.545,34	990 children and teenagers attended to	60,15 per child / teenager
Immigration (0306)			
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)			
cost accrued up to this point in the organization	14.539.333,55	18.037 people attended to	806,08 per person
People with disabilities: service to support to lead an independent life (0316)			



## SOCIAL RIGHTS (03)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Municipal Institute for People with Disabilities (IMPD) (2202)			
cost accrued up to this point in the organization	5.010.835,37	52 users	96.362,22 per user
People with disabilities: specialised care and counselling services (0315)			
Management of transport cards and parking (031501)			
Municipal Institute for People with Disabilities (IMPD) (2202)			
cost accrued up to this point in the organization	119.654,03	5.866 permission/permits/licenses	20,40 per permission/permit/license

# SPORT (04)

## SPORT (04)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Encouragement and promotion of practising sports (0401)</b>			
Sport for school-age children (040101)			
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	3.851.723,34	123.056 participants	31,30 per participant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued throughout the organization	20.886.560,03	63 centres	331.532,70 per centre
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	18.725.595,54	143.619 subscribers	130,38 per subscriber
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	320.489,52	5 centres	64.097,90 per centre
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	18.865,19	8 centres	2.358,15 per centre
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	538.303,35	6 centres	89.717,23 per centre
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	336.817,46	3 centres	112.272,49 per centre
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	42.264,79	1 centres	42.264,79 per centre
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	32.079,15	4 centres	8.019,79 per centre
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	203.120,28	6 centres	33.853,38 per centre
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	399.709,50	6 centres	66.618,25 per centre
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	95.295,30	14 centres	6.806,81 per centre
<b>Sporting Events (0402)</b>			
City events (040203)			
Barcelona Sports Institute (IBE) (2203)			
cost accrued up to this point in the organization	3.567.628,17	118.878 participants	30,01 per participant

# MOBILITY (05)

## MOBILITY (05)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Municipal mobility services (0505)</b>			
Bicing (050503)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	16.182.398,42	127.536 users	126,88 per user
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	3.380.985,35	127.536 users	26,51 per user
Station (050505)			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	3.091.579,95	1.260.707 travellers	2,45 per travellers
Tow truck service (050504)			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	26.239.321,76	78.100 effective services	335,97 per service

# GUÀRDIA URBANA CITY POLICE (06)

## GUÀRDIA URBANA CITY POLICE (06)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Administrative police (0607)</b>			
Ensuring coexistence among neighbourhood residents (060701)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	35.142.602,04	59.020 complaints	595,44 per complaint
Irregular activities in public spaces. (060703)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	1.382.057,47	122.935 complaints	11,24 per complaint
Measures for alerts (060712)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	106.969,21	1.219 interventions	87,75 per intervention
Public disturbances in public areas (060702)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	1.739.110,43	24.081 complaints	72,22 per complaint
Public establishments (060705)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	4.385.847,34	2.769 complaints	1.583,91 per complaint
Shows and others (060706)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	110.717,29	9.824 complaints	11,27 per complaint
Violation of other municipal byelaws (060710)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	1.169.247,83	57.518 interventions	20,33 per intervention
<b>Traffic (0601)</b>			
Accident assistance (060105)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	12.579.493,19	7.000 accidents	1.797,07 per accident
Management of other offences (060108)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	2.221.991,86	720.494 complaints	3,08 per complaint
Management of vehicles, storage procedures and escorts (060109)			
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	678.547,90	3.750 interventions	180,95 per intervention
Other traffic incidents (060114)			

## **GUÀRDIA URBANA CITY POLICE (06)**

### **MANAGEMENT INDICATORS BY ACTIVITY**

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)			
cost accrued up to this point in the organization	1.079.999,63	3.230 interventions	334,37 per intervention



# **PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)**

## PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Fires (0704)</b>			
Fires in buildings (070401)			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	1.381.828,92	2.181 expiry	633,58 per expiry
Fires on public roads (070402)			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	649.466,74	2.106 expiry	308,39 per expiry
<b>Operational prevention (0708)</b>			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	3.951.344,30	2.278 actions	1.734,57 per action
<b>Drills (070803)</b>			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	1.248.747,28	34 simulations	36.727,86 per simulation
<b>Rescue (0707)</b>			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	2.938.743,08	6.445 interventions	455,97 per intervention
<b>False alarms (070705)</b>			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	302.175,49	1.950 interventions	154,96 per intervention
<b>Technical assistance (0706)</b>			
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
cost accrued up to this point in the organization	1.328.194,85	4.696 interventions	282,84 per intervention

# EDUCATION (08)

## EDUCATION (08)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Artistic education (0802)</b>			
Municipal Conservatory (080201)			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	5.300.346,28	535 students	9.907,19 per student participant
Music schools (080202)			
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	6.330.189,45	5 schools	1.266.037,89 per school
cost accrued up to this point in the organization	6.330.189,45	2.291 students	2.763,07 per student participant
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued throughout the organization	86.821.029,21	102 schools	851.186,56 per school
cost accrued throughout the organization	86.821.029,21	8.177 students	10.617,71 per student participant
Barcelona Municipal Institute of Education (IMEB) (8200)			
cost accrued up to this point in the organization	75.465.400,26	102 schools	739.856,87 per school
cost accrued up to this point in the organization	75.465.400,26	8.177 students	9.228,98 per student participant
Barcelona Education Consortium (CEB) (8301)			
cost accrued up to this point in the organization	11.257.433,83	102 schools	110.367,00 per school
cost accrued up to this point in the organization	11.257.433,83	8.177 students	1.376,72 per student participant

# CULTURE (09)

## CULTURE (09)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Festivals (0903)</b>			
Barcelona Institute of Culture (ICUB). (9400)			
cost accrued up to this point in the organization	10.184.588,90	306.338 for attendees of festive events	33,25 per attendee
District festivals (090302)			
cost accrued throughout the organization	9.327.326,64	872 festive activities	10.696,48 per festive activity
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	224.202,12	41 festive activities	5.468,34 per festive activity
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	748.137,12	130 festive activities	5.754,90 per festive activity
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	1.198.052,08	407 festive activities	2.943,62 per festive activity
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	718.112,91	8 festive activities	89.764,11 per festive activity
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	44.961,43	11 festive activities	4.087,40 per festive activity
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	1.653.481,53	25 festive activities	66.139,26 per festive activity
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	302.506,50	8 festive activities	37.813,31 per festive activity
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	1.019.979,68	173 festive activities	5.895,84 per festive activity
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	1.141.765,45	43 festive activities	26.552,68 per festive activity
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	1.293.408,04	26 festive activities	49.746,46 per festive activity
<b>Festivals (0904)</b>			
Performing arts and music festivals (090402)			
Barcelona Institute of Culture (ICUB). (9400)			
cost accrued up to this point in the organization	6.853.527,87	107.888 public	63,52 per public
<b>Libraries (0908)</b>			
cost accrued throughout the organization	21.393.359,98	3.960.455 visitors	5,40 per visitor
Activities and coordination of libraries (090801)			
cost accrued throughout the organization	21.393.359,98	40 libraries	534.834,00 per library

## CULTURE (09)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	73.404,71	4 libraries	18.351,18 per library
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	38.301,04	6 libraries	6.383,51 per library
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	16.080,28	3 libraries	5.360,09 per library
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	6.824,35	2 libraries	3.412,18 per library
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	31.190,48	3 libraries	10.396,83 per library
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	34.552,43	5 libraries	6.910,49 per library
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	40.099,92	4 libraries	10.024,98 per library
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	23.121,40	6 libraries	3.853,57 per library

# PROMOTING THE ECONOMY (10)



## PROMOTING THE ECONOMY (10)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Entrepreneurship, enterprise and training (1005)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	23.656.707,70	118.318 users	199,94 per user
<b>Business (100502)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	8.385.039,42	24.871 companies	337,14 per participating company
<b>Entrepreneurship (100501)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	9.022.464,56	23.815 users	378,86 per user
<b>Training (100503)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	6.249.203,71	69.632 students	89,75 per student
<b>Outsourced municipal services (1002)</b>			
<b>Zoo (100201)</b>			
Barcelona Municipal Services (BSM) (5501)			
cost accrued up to this point in the organization	21.418.212,91	621.137 visitors	34,48 per visitor
<b>Promoting employment strategies (1004)</b>			
Barcelona Activa (BASA) (7501)			
cost accrued up to this point in the organization	47.816.751,08	142.602 users	335,32 per user
<b>Promoting the city's economy (1006)</b>			
<b>Tourism and events (100604)</b>			
Area Manager's Office for Economy, Resources and Economic Promotion (7000)			
cost accrued up to this point in the organization	3.284.626,93	6.742.199 tourists	0,49 per tourist

# DISTRICTS (11)

## DISTRICTS (11)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued throughout the organization	3.606.168,77	4.184 activity start requests	861,90 per request
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	68.153,73	492 activity start requests	138,52 per request
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	1.152.380,77	926 activity start requests	1.244,47 per request
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	288.767,67	369 activity start requests	782,57 per request
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	276.723,04	243 activity start requests	1.138,78 per request
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	811.685,68	482 activity start requests	1.684,00 per request
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	230.768,74	385 activity start requests	599,40 per request
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	299.196,01	231 activity start requests	1.295,22 per request
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	231.279,01	290 activity start requests	797,51 per request
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	247.214,12	511 activity start requests	483,78 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued throughout the organization	413.656,81	565 civil marriages	732,14 per civil marriage
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	30.500,18	29 civil marriages	1.051,73 per civil marriage
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	31.784,56	71 civil marriages	447,67 per civil marriage
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	62.414,23	63 civil marriages	990,70 per civil marriage
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	33.275,00	57 civil marriages	583,77 per civil marriage
Manager's Office for District 06 Gràcia (6006)			

## DISTRICTS (11)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	19.727,05	66 civil marriages	298,89 per civil marriage
<b>Manager's Office for District 07 Horta-Guinardó (6007)</b>			
cost accrued up to this point in the organization	100.742,76	30 civil marriages	3.358,09 per civil marriage
<b>Manager's Office for District 08 Nou Barris (6008)</b>			
cost accrued up to this point in the organization	71.983,08	70 civil marriages	1.028,33 per civil marriage
<b>Manager's Office for District 09 Sant Andreu (6009)</b>			
cost accrued up to this point in the organization	38.908,52	69 civil marriages	563,89 per civil marriage
<b>Manager's Office for District 10 Sant Martí (6010)</b>			
cost accrued up to this point in the organization	24.321,43	64 civil marriages	380,02 per civil marriage
<b>Management of complaints, incidents and suggestions (IRIS) (110101)</b>			
<b>Manager's Office for District 01 Ciutat Vella (6001)</b>			
cost accrued up to this point in the organization	269.237,87	5.901 complaints and grievances	45,63 per complaint or grievance
<b>Manager's Office for District 02 Eixample (6002)</b>			
cost accrued up to this point in the organization	219.182,56	10.967 complaints and grievances	19,99 per complaint or grievance
<b>Manager's Office for District 03 Sants-Monjuïc (6003)</b>			
cost accrued up to this point in the organization	409.205,72	5.100 complaints and grievances	80,24 per complaint or grievance
<b>Manager's Office for District 04 Les Corts (6004)</b>			
cost accrued up to this point in the organization	187.048,84	3.138 complaints and grievances	59,61 per complaint or grievance
<b>Manager's Office for District 06 Gràcia (6006)</b>			
cost accrued up to this point in the organization	310.429,75	1.528 complaints and grievances	203,16 per complaint or grievance
<b>Manager's Office for District 07 Horta-Guinardó (6007)</b>			
cost accrued up to this point in the organization	38.675,10	2.992 complaints and grievances	12,93 per complaint or grievance
<b>Manager's Office for District 08 Nou Barris (6008)</b>			
cost accrued up to this point in the organization	126.356,11	4.670 complaints and grievances	27,06 per complaint or grievance
<b>Manager's Office for District 09 Sant Andreu (6009)</b>			
cost accrued up to this point in the organization	80.470,27	1.856 complaints and grievances	43,36 per complaint or grievance
<b>Manager's Office for District 10 Sant Martí (6010)</b>			
cost accrued up to this point in the organization	398.943,32	7.797 complaints and grievances	51,17 per complaint or grievance

# INFRASTRUCTURE AND URBAN COORDINATION (12)

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
<b>Urban Spaces (1204)</b>			
Elevator and escalator apparatus (120406)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	1.280.764,27	143 lifting devices	8.956,39 per device
Maintenance of service galleries (120408)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	648.186,47	36.000 linear metres	18,01 per linear metre
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued throughout the organization	3.503.257,00	3.327 events	1.052,98 per event
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	947.122,29	91.529 closures used	10,35 per closure
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	694.690,26	516 events	1.346,30 per event
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	120.735,43	308 events	392,00 per event
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	157.772,25	315 events	500,86 per event
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	18.076,26	118 events	153,19 per event
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	188.279,52	218 events	863,67 per event
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	624.122,48	398 events	1.568,15 per event
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	56.726,73	486 events	116,72 per event
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	528.048,10	251 events	2.103,78 per event
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	13.163,93	309 events	42,60 per event
Pavement (120411)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	667.120,18	64.427 square meters of pavement	10,35 per square mete
Road structures (120402)			

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	4.986.877,45	882 structures	5.654,06 per structure
Urban furniture (120401)			
Deputy Manager's Office for Mobility and Infrastructures (5002)			
cost accrued up to this point in the organization	1.057.183,78	105.028 signals	10,07 per signal
Work Coordination in Public Areas (1201)			
Drafting studies, work projects, preliminary and receiving reports (120103)			
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	714.186,89	42 of projects	17.004,45 per project
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	220.782,81	23 of projects	9.599,25 per project
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	94.680,11	72 of projects	1.315,00 per project
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	47.506,76	35 of projects	1.357,34 per project
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	10.653,94	11 of projects	968,54 per project
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	209.547,72	28 of projects	7.483,85 per project
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	169.982,06	104 of projects	1.634,44 per project
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	335.889,70	22 of projects	15.267,71 per project
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	115.063,37	11 of projects	10.460,31 per project
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	155.353,71	12 of projects	12.946,14 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued throughout the organization	43.910.720,93	644 buildings	68.184,35 per building
Manager's Office for District 01 Ciutat Vella (6001)			
cost accrued up to this point in the organization	3.655.188,64	60 buildings	60.919,81 per building
Manager's Office for District 02 Eixample (6002)			
cost accrued up to this point in the organization	3.673.476,87	59 buildings	62.262,32 per building

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Manager's Office for District 03 Sants-Monjuïc (6003)			
cost accrued up to this point in the organization	3.910.027,70	84 buildings	46.547,95 per building
Manager's Office for District 04 Les Corts (6004)			
cost accrued up to this point in the organization	1.958.892,30	28 buildings	69.960,44 per building
Manager's Office for District 05 Sarrià-Sant Gervasi (6005)			
cost accrued up to this point in the organization	1.577.926,44	29 buildings	54.411,26 per building
Manager's Office for District 06 Gràcia (6006)			
cost accrued up to this point in the organization	2.895.087,87	28 buildings	103.396,00 per building
Manager's Office for District 07 Horta-Guinardó (6007)			
cost accrued up to this point in the organization	3.244.315,49	72 buildings	45.059,94 per building
Manager's Office for District 08 Nou Barris (6008)			
cost accrued up to this point in the organization	3.492.614,97	76 buildings	45.955,46 per building
Manager's Office for District 09 Sant Andreu (6009)			
cost accrued up to this point in the organization	4.068.536,45	135 buildings	30.137,31 per building
Manager's Office for District 10 Sant Martí (6010)			
cost accrued up to this point in the organization	4.668.841,45	73 buildings	63.956,73 per building



# HOUSING (13)

## HOUSING (13)

### MANAGEMENT INDICATORS BY ACTIVITY

Process / Activity / Task / Organisation	Total Cost	Count	Unit Cost
Property management (1301)			
Property and legal management (130102)			
Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)			
cost accrued up to this point in the organization	33.730.895,81	8.281 renting units	4.073,29 per unit

# MANAGEMENT INDICATORS PER ORGANISATION

# SOCIAL (2)

## SOCIAL (2)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Area Manager's Office for Social Rights, Global Justice, Feminisms and LGTBI (2000)</b>			
<b>Elderly people (0303)</b>			
Live and coexist programme (030309)			
cost accrued up to this point in the organization	217.975,06	64 users	3.405,86 per user
Promoting active ageing (030312)			
cost accrued up to this point in the organization	156.205,89	348.738 people over 64	0,45 per person
Residential care for senior citizens (030303)			
cost accrued up to this point in the organization	131.755,09	94.829 stays	1,39 per Stay
<b>Family and children (0302)</b>			
Promoting childhood and adolescence (030206)			
cost accrued up to this point in the organization	59.545,34	990 children and teenagers attended to	60,15 per child / teenager
<b>Immigration (0306)</b>			
cost accrued up to this point in the organization	14.539.333,55	18.037 people attended to	806,08 per person
<b>Municipal Institute of Social Services (IMSS). (2201)</b>			
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
cost accrued up to this point in the organization	4.146.723,74	97.531 users	42,52 per user
Home Care Service (SAD) (031302)			
cost accrued up to this point in the organization	89.137.808,80	23.926 users	3.725,56 per user
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)			
cost accrued up to this point in the organization	27.922.977,96	535.984 served meals	52,10 per served meal
Daycare (030104)			
cost accrued up to this point in the organization	2.539.277,03	3.632 people attended to	699,14 per person
Support in gaining access to housing (030103)			
cost accrued up to this point in the organization	7.893.693,21	209 awarded flats	37.768,87 per awarded flat
Temporary residential care (030101)			
cost accrued up to this point in the organization	44.432.033,72	167 users	266.060,08 per user
<b>Elderly people (0303)</b>			
cost accrued up to this point in the organization	29.621.530,37	348.738 people over 64	84,94 per person
Daycare for senior citizens (030302)			
cost accrued up to this point in the organization	100.102,96	10.828 stays	9,24 per Stay

## SOCIAL (2)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Emergency care for senior citizens (030305)			
cost accrued up to this point in the organization	4.831.228,87	25.579 users	188,87 per user
Telephone helpline (030307)			
cost accrued up to this point in the organization	6.773.013,58	108.631 users	62,35 per user
Temporary stays in homes (030306)			
cost accrued up to this point in the organization	100.102,96	25 users	4.004,12 per user
Family and children (0302)			
cost accrued up to this point in the organization	30.101.840,62	210.966 people under 16	142,69 per person
Activities and coordination of open centres (030202)			
cost accrued up to this point in the organization	2.542.041,06	3.009 minors cared for	844,81 per minor
Care Team for Infants and Adolescents (EAIA) (030201)			
cost accrued up to this point in the organization	3.956.311,20	4.292 children and teenagers attended to	921,79 per child / teenager
Municipal Institute for People with Disabilities (IMPD) (2202)			
People with disabilities: service to support to lead an independent life (0316)			
cost accrued up to this point in the organization	5.010.835,37	52 users	96.362,22 per user
People with disabilities: specialised care and counselling services (0315)			
Management of transport cards and parking (031501)			
cost accrued up to this point in the organization	119.654,03	5.866 permission/permits/licenses	20,40 per permission/permit/license
Barcelona Sports Institute (IBE) (2203)			
Encouragement and promotion of practising sports (0401)			
Sport for school-age children (040101)			
cost accrued up to this point in the organization	3.851.723,34	123.056 participants	31,30 per participant
Sport Facilities Management (0403)			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	18.725.595,54	143.619 subscribers	130,38 per subscriber
Sporting Events (0402)			
City events (040203)			
cost accrued up to this point in the organization	3.567.628,17	118.878 participants	30,01 per participant
Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)			
Property management (1301)			

**SOCIAL (2)****MANAGEMENT INDICATORS BY ORGANISATION**

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Property and legal management (130102)			
cost accrued up to this point in the organization	33.730.895,81	8.281	renting units 4.073,29 per unit

# SECURITY AND PREVENTION (4)



## SECURITY AND PREVENTION (4)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)</b>			
<b>Environmental protection (0211)</b>			
Other environmental initiatives (021104)			
cost accrued up to this point in the organization	42.157,74	60 complaints	702,63 per complaint
<b>Administrative police (0607)</b>			
Ensuring coexistence among neighbourhood residents (060701)			
cost accrued up to this point in the organization	35.142.602,04	59.020 complaints	595,44 per complaint
Irregular activities in public spaces. (060703)			
cost accrued up to this point in the organization	1.382.057,47	122.935 complaints	11,24 per complaint
Measures for alerts (060712)			
cost accrued up to this point in the organization	106.969,21	1.219 interventions	87,75 per intervention
Public disturbances in public areas (060702)			
cost accrued up to this point in the organization	1.739.110,43	24.081 complaints	72,22 per complaint
Public establishments (060705)			
cost accrued up to this point in the organization	4.385.847,34	2.769 complaints	1.583,91 per complaint
Shows and others (060706)			
cost accrued up to this point in the organization	110.717,29	9.824 complaints	11,27 per complaint
Violation of other municipal byelaws (060710)			
cost accrued up to this point in the organization	1.169.247,83	57.518 interventions	20,33 per intervention
<b>Traffic (0601)</b>			
Accident assistance (060105)			
cost accrued up to this point in the organization	12.579.493,19	7.000 accidents	1.797,07 per accident
Management of other offences (060108)			
cost accrued up to this point in the organization	2.221.991,86	720.494 complaints	3,08 per complaint
Management of vehicles, storage procedures and escorts (060109)			
cost accrued up to this point in the organization	678.547,90	3.750 interventions	180,95 per intervention
Other traffic incidents (060114)			
cost accrued up to this point in the organization	1.079.999,63	3.230 interventions	334,37 per intervention
<b>Operational and Support Resources Division (4004.03)</b>			
Judicial Support Office (4004.030001)			
cost accrued throughout the organization	16.251.370,88	2.173 complaints	7.478,77 per complaint
<b>Traffic Division (4004.04)</b>			
Accident Investigation and Prevention Unit (4004.0402)			

## SECURITY AND PREVENTION (4)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Recorded Images Unit (4004.040201)			
cost accrued throughout the organization	4.453.045,94	484.635	complaints 9,19 per complaint
Central Traffic Unit (4004.0401)			
cost accrued throughout the organization	11.832.457,94	39.139	complaints 302,32 per complaint
Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and Prevention) (4005)			
Fires (0704)			
Fires in buildings (070401)			
cost accrued up to this point in the organization	1.381.828,92	2.181	expiry 633,58 per expiry
Fires on public roads (070402)			
cost accrued up to this point in the organization	649.466,74	2.106	expiry 308,39 per expiry
Operational prevention (0708)			
cost accrued up to this point in the organization	3.951.344,30	2.278	actions 1.734,57 per action
Drills (070803)			
cost accrued up to this point in the organization	1.248.747,28	34	simulations 36.727,86 per simulation
Rescue (0707)			
cost accrued up to this point in the organization	2.938.743,08	6.445	interventions 455,97 per intervention
False alarms (070705)			
cost accrued up to this point in the organization	302.175,49	1.950	interventions 154,96 per intervention
Technical assistance (0706)			
cost accrued up to this point in the organization	1.328.194,85	4.696	interventions 282,84 per intervention

# URBAN SPACE (5)

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Deputy Manager's Office for Environment and Urban Services (5001)</b>			
<b>Animals (0203)</b>			
Deceased animal collection (020301)			
cost accrued up to this point in the organization	248.800,62	1.951 animals	127,52 per animal
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
cost accrued up to this point in the organization	171.523.609,07	1.837 green areas and parks	93.371,59 per green area / parc
cost accrued up to this point in the organization	171.523.609,07	10.817.415 square meters of sidewalks to be cleaned	15,86 per square meter
Graffiti removal (020202)			
cost accrued up to this point in the organization	5.474.282,16	279.423 square meters	19,59 per square meter
<b>Collection and waste management (0201)</b>			
cost accrued up to this point in the organization	96.105.382,57	40.550 collection points	2.370,05 per point
cost accrued up to this point in the organization	96.105.382,57	26.166 containers	3.672,91 per container
Commercial waste (020103)			
cost accrued up to this point in the organization	11.541.421,20	33.327 tons of commercial origin	346,31 per ton
Furniture and junk collection (020104)			
cost accrued up to this point in the organization	14.284.992,01	38.082 tons of furniture and junk	375,11 per ton
Green points for waste treatment and selection (TERSA) (020101)			
cost accrued up to this point in the organization	6.026.019,36	18.124 number of tonnes collected	332,49 per tonnes
Municipal market waste (020102)			
cost accrued up to this point in the organization	4.068.510,70	9.703 ton collected	419,30 per ton
<b>Environmental quality (0207)</b>			
Monitoring and vigilance regarding noise awareness (020703)			
cost accrued up to this point in the organization	464.227,15	105 measurements	4.421,21 per measurements
<b>Operation and maintenance of public street lighting (0208)</b>			
cost accrued up to this point in the organization	17.857.180,66	167.740 points of light controlled	106,46 per point
<b>Deputy Manager's Office for Mobility and Infrastructures (5002)</b>			
<b>Urban Spaces (1204)</b>			
Elevator and escalator apparatus (120406)			
cost accrued up to this point in the organization	1.280.764,27	143 lifting devices	8.956,39 per device
Maintenance of service galleries (120408)			
cost accrued up to this point in the organization	648.186,47	36.000 linear metres	18,01 per linear metre

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count		Unit Cost
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)				
cost accrued up to this point in the organization	947.122,29	91.529	closures used	10,35 per closure
Pavement (120411)				
cost accrued up to this point in the organization	667.120,18	64.427	square meters of pavement	10,35 per square mete
Road structures (120402)				
cost accrued up to this point in the organization	4.986.877,45	882	structures	5.654,06 per structure
Urban furniture (120401)				
cost accrued up to this point in the organization	1.057.183,78	105.028	signals	10,07 per signal
<b>Municipal mobility services (0505)</b>				
Bicing (050503)				
cost accrued up to this point in the organization	16.182.398,42	127.536	users	126,88 per user
<b>Deputy Manager's Office for Urban Planning (5003)</b>				
<b>Planning (0101)</b>				
cost accrued up to this point in the organization	1.518.821,23	81	plans, studies and resources	18.750,88 per plan, study or resource
<b>Public road licenses (0104)</b>				
Private events in public area licenses (010404)				
cost accrued up to this point in the organization	90.288,97	2.186	event authorizations	41,30 per authorization
<b>Urban planning document resources and databases (0108)</b>				
Digitalisation of the document archive (010801)				
cost accrued up to this point in the organization	429.738,78	11.376	digitized documents	37,78 per document
Maintenance of urban databases (alphanumerical and graphical) (010802)				
cost accrued up to this point in the organization	429.738,78	456	transcriptions	942,41 per transcription
<b>Urban Planning Initiatives (0118)</b>				
Processing licenses for major works (011803)				
cost accrued up to this point in the organization	370.413,04	1.063	resolved major work licenses	348,46 per license
<b>Urban planning inspection (0105)</b>				
Inspections and monitoring (010502)				
cost accrued up to this point in the organization	2.385.514,88	33.309	Inspection and control	71,62 per inspection
Planning discipline records (010501)				
cost accrued up to this point in the organization	2.378.420,85	17.453	files	136,28 per file
<b>Urban planning licenses (0103)</b>				
Processing operations dossiers (010307)				

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	1.035.788,11	4.206	permission/permits/licenses
Processing works dossiers (010303)			246,26 per permission/permit/license
cost accrued up to this point in the organization	1.035.788,11	46.593	permission/permits/licenses
			22,23 per permission/permit/license

#### Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)

##### Campaigns (0110)

cost accrued up to this point in the organization	1.133.050,15	401	actions	2.825,56 per action
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##### Itineraries (0114)

cost accrued up to this point in the organization	781.512,25	1	route / publication	781.512,25 per route / publication
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##### Coup De Fouet Congress: Modernism and Art Nouveau (011403)

cost accrued up to this point in the organization	2.107,44	2	publications	1.053,72 per publication
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##### Modernism Route (Réseay Art Nouveau Network, etc.) (011401)

cost accrued up to this point in the organization	500.533,73	1.022	guided tours	489,76 per tour
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##### Projects (0111)

cost accrued up to this point in the organization	913.688,27	16	restoration	57.105,52 per restoration
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#### Municipal Institute of Parks and Gardens (IMPJ) (5401)

##### City trees (0214)

##### Managing Road-Lining Trees (021401)

cost accrued up to this point in the organization	11.103.472,95	206.774	trees and park	53,70 per tree
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##### Maintenance and refurbishment of urban furniture (0212)

##### Children's games (021202)

cost accrued up to this point in the organization	5.584.705,42	900	children's play areas	6.205,23 per children's play area
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##### Management of green areas (0213)

cost accrued up to this point in the organization	40.304.974,63	6.196	flower beds	6.505,00 per flower bed
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##### Maintenance of green urban spaces (021301)

cost accrued up to this point in the organization	36.397.953,48	9.907.942	square meters of green spaces	3,67 per square meter
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#### Mies Van der Rohe Foundation (FMVR) (5402)

##### Architecture and contemporary urban planning (0117)

##### Conferences and debates (011702)

cost accrued up to this point in the organization	61.773,60	2	conferences / debates	30.886,80 per conference / debate
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##### Exhibitions (011701)

## URBAN SPACE (5)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	61.823,05	2	exhiitions
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)			
cost accrued up to this point in the organization	95.737,87	4	interventions
Publications (011703)			
cost accrued up to this point in the organization	73.354,54	4	publications
Ticket and shop sales (011707)			
cost accrued up to this point in the organization	1.075.184,54	43.562	visitors
<b>Barcelona Municipal Services (BSM) (5501)</b>			
<b>Municipal mobility services (0505)</b>			
Bicing (050503)			
cost accrued up to this point in the organization	3.380.985,35	127.536	users
Station (050505)			
cost accrued up to this point in the organization	3.091.579,95	1.260.707	travellers
Tow truck service (050504)			
cost accrued up to this point in the organization	26.239.321,76	78.100	effective services
<b>Outsourced municipal services (1002)</b>			
Zoo (100201)			
cost accrued up to this point in the organization	21.418.212,91	621.137	visitors
<b>Barcelona Water-Cycle (BCASA) (5505)</b>			
<b>Initiatives (0210)</b>			
Fountains (021001)			
cost accrued up to this point in the organization	799.500,29	2.041	fountains
Hydrological warning: System for El Besòs River Park (021002)			
cost accrued up to this point in the organization	364.478,79	3.630	opening hours
Management and maintenance of the coastline (021003)			
cost accrued up to this point in the organization	228.363,08	173.664	square meters of beach
<b>Networks (0209)</b>			
Urban drainage network (020901)			
cost accrued up to this point in the organization	4.418.838,09	1.663	Kms network

# DISTRICTS (6)



## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Manager's Office for District 01 Ciutat Vella (6001)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	224.202,12	41 festive activities	5.468,34 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	73.404,71	4 libraries	18.351,18 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	68.153,73	492 activity start requests	138,52 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	30.500,18	29 civil marriages	1.051,73 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	269.237,87	5.901 complaints and grievances	45,63 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	694.690,26	516 events	1.346,30 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	714.186,89	42 of projects	17.004,45 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	3.655.188,64	60 buildings	60.919,81 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	320.489,52	5 centres	64.097,90 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	411.583,47	2.843 authorized procedures initiated	144,77 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	11.583,09	3.570 licenses for occupation of public roads resolved	3,24 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	211.511,49	3.001 authorizations for minor work	70,48 per authorization

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	148.344,58	25 files	5.933,78 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	74.185,30	394 resolved town planning reports	188,29 per report
<b>Manager's Office for District 02 Eixample (6002)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	748.137,12	130 festive activities	5.754,90 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	38.301,04	6 libraries	6.383,51 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	1.152.380,77	926 activity start requests	1.244,47 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	31.784,56	71 civil marriages	447,67 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	219.182,56	10.967 complaints and grievances	19,99 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	120.735,43	308 events	392,00 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	220.782,81	23 of projects	9.599,25 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	3.673.476,87	59 buildings	62.262,32 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	18.865,19	8 centres	2.358,15 per centre
<b>Public road licenses (0104)</b>			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	256.854,05	2.639	authorized procedures initiated 97,33 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	363.049,28	2.571	licenses for occupation of public roads resolved 141,21 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	246.585,36	9.483	authorizations for minor work 26,00 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	2.107,19	18 files	117,07 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	81.188,22	557	resolved town planning reports 145,76 per report
<b>Manager's Office for District 03 Sants-Monjuïc (6003)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.198.052,08	407	festive activities 2.943,62 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	16.080,28	3 libraries	5.360,09 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	288.767,67	369	activity start requests 782,57 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	62.414,23	63	civil marriages 990,70 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	409.205,72	5.100	complaints and grievances 80,24 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	157.772,25	315	events 500,86 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	94.680,11	72	of projects 1.315,00 per project

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	3.910.027,70	84 buildings	46.547,95 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	538.303,35	6 centres	89.717,23 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	269.591,24	960 authorized procedures initiated	280,82 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	85.053,81	1.333 licenses for occupation of public roads resolved	63,81 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	150.793,70	4.621 authorizations for minor work	32,63 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	182.864,02	81 resolved town planning reports	2.257,58 per report
<b>Manager's Office for District 04 Les Corts (6004)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	718.112,91	8 festive activities	89.764,11 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	6.824,35	2 libraries	3.412,18 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	276.723,04	243 activity start requests	1.138,78 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	33.275,00	57 civil marriages	583,77 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	187.048,84	3.138 complaints and grievances	59,61 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	18.076,26	118 events	153,19 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	47.506,76	35 of projects	1.357,34 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	1.958.892,30	28 buildings	69.960,44 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	336.817,46	3 centres	112.272,49 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	424.962,24	344 authorized procedures initiated	1.235,36 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	95.177,63	633 licenses for occupation of public roads resolved	150,36 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	141.991,81	2.617 authorizations for minor work	54,26 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	29.644,25	40 resolved town planning reports	741,11 per report
<b>Manager's Office for District 05 Sarrià-Sant Gervasi (6005)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	44.961,43	11 festive activities	4.087,40 per festive activity
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	811.685,68	482 activity start requests	1.684,00 per request
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	188.279,52	218 events	863,67 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	10.653,94	11 of projects	968,54 per project

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	1.577.926,44	29 buildings	54.411,26 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	42.264,79	1 centres	42.264,79 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	101.460,71	1.109 authorized procedures initiated	91,49 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	101.460,71	975 licenses for occupation of public roads resolved	104,06 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	101.460,71	5.362 authorizations for minor work	18,92 per authorization
<b>Manager's Office for District 06 Gràcia (6006)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.653.481,53	25 festive activities	66.139,26 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	31.190,48	3 libraries	10.396,83 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	230.768,74	385 activity start requests	599,40 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	19.727,05	66 civil marriages	298,89 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	310.429,75	1.528 complaints and grievances	203,16 per complaint or grievance
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	209.547,72	28 of projects	7.483,85 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	2.895.087,87	28 buildings	103.396,00 per building

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	32.079,15	4 centres	8.019,79 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	738.154,44	895 authorized procedures initiated	824,75 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	188.819,20	817 licenses for occupation of public roads resolved	231,11 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	76.545,94	4.115 authorizations for minor work	18,60 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	150.833,75	51 resolved town planning reports	2.957,52 per report
<b>Manager's Office for District 07 Horta-Guinardó (6007)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	302.506,50	8 festive activities	37.813,31 per festive activity
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	100.742,76	30 civil marriages	3.358,09 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	38.675,10	2.992 complaints and grievances	12,93 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	624.122,48	398 events	1.568,15 per event
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	169.982,06	104 of projects	1.634,44 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	3.244.315,49	72 buildings	45.059,94 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	203.120,28	6 centres	33.853,38 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	325.956,92	621 authorized procedures initiated	524,89 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	325.956,92	1.239 licenses for occupation of public roads resolved	263,08 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	325.956,92	3.964 authorizations for minor work	82,23 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	15.706,97	4 files	3.926,74 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	1.446,61	35 resolved town planning reports	41,33 per report
<b>Manager's Office for District 08 Nou Barris (6008)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.019.979,68	173 festive activities	5.895,84 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	34.552,43	5 libraries	6.910,49 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	299.196,01	231 activity start requests	1.295,22 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	71.983,08	70 civil marriages	1.028,33 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	126.356,11	4.670 complaints and grievances	27,06 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	56.726,73	486 events	116,72 per event
<b>Work Coordination in Public Areas (1201)</b>			



## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	335.889,70	22 of projects	15.267,71 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	3.492.614,97	76 buildings	45.955,46 per building
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	470.423,14	454 authorized procedures initiated	1.036,17 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	198.315,89	1.021 licenses for occupation of public roads resolved	194,24 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	168.481,57	3.069 authorizations for minor work	54,90 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	75.752,30	2 resolved town planning reports	37.876,15 per report
<b>Manager's Office for District 09 Sant Andreu (6009)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.141.765,45	43 festive activities	26.552,68 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	40.099,92	4 libraries	10.024,98 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	231.279,01	290 activity start requests	797,51 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			
cost accrued up to this point in the organization	38.908,52	69 civil marriages	563,89 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			
cost accrued up to this point in the organization	80.470,27	1.856 complaints and grievances	43,36 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	528.048,10	251 events	2.103,78 per event

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	115.063,37	11 of projects	10.460,31 per project
Preventative maintenance and repairs to municipal buildings (120104)			
cost accrued up to this point in the organization	4.068.536,45	135 buildings	30.137,31 per building
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	399.709,50	6 centres	66.618,25 per centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	150.090,66	671 authorized procedures initiated	223,68 per procedure
Commercial occupancy licenses for pavements and public areas (010403)			
cost accrued up to this point in the organization	24.720,72	1.027 licenses for occupation of public roads resolved	24,07 per employment license
Minor construction work licenses (010407)			
cost accrued up to this point in the organization	31.849,56	3.377 authorizations for minor work	9,43 per authorization
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	114.889,83	1 files	114.889,83 per file
Urban planning files and reports (011801)			
cost accrued up to this point in the organization	537.467,27	44 resolved town planning reports	12.215,17 per report
<b>Manager's Office for District 10 Sant Martí (6010)</b>			
<b>Festivals (0903)</b>			
District festivals (090302)			
cost accrued up to this point in the organization	1.293.408,04	26 festive activities	49.746,46 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)			
cost accrued up to this point in the organization	23.121,40	6 libraries	3.853,57 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			
cost accrued up to this point in the organization	247.214,12	511 activity start requests	483,78 per request
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)			

## DISTRICTS (6)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
cost accrued up to this point in the organization	24.321,43	64	civil marriages
Management of complaints, incidents and suggestions (IRIS) (110101)			380,02 per civil marriage
cost accrued up to this point in the organization	398.943,32	7.797	complaints and grievances
Urban Spaces (1204)			51,17 per complaint or grievance
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)			
cost accrued up to this point in the organization	13.163,93	309	events
Work Coordination in Public Areas (1201)			42,60 per event
Drafting studies, work projects, preliminary and receiving reports (120103)			
cost accrued up to this point in the organization	155.353,71	12	of projects
Preventative maintenance and repairs to municipal buildings (120104)			12.946,14 per project
cost accrued up to this point in the organization	4.668.841,45	73	buildings
Sport Facilities Management (0403)			63.956,73 per building
Municipal sportive installations (040301)			
cost accrued up to this point in the organization	95.295,30	14	centres
Public road licenses (0104)			6.806,81 per centre
Activity inspections in public areas (010406)			
cost accrued up to this point in the organization	490.024,01	963	authorized procedures initiated
Commercial occupancy licenses for pavements and public areas (010403)			508,85 per procedure
cost accrued up to this point in the organization	229.678,47	2.349	licenses for occupation of public roads resolved
Minor construction work licenses (010407)			97,78 per employment license
cost accrued up to this point in the organization	171.100,67	5.641	authorizations for minor work
Urban Planning Initiatives (0118)			30,33 per authorization
Subsidiary implementation file (011802)			
cost accrued up to this point in the organization	8.753,33	1	files
Urban planning files and reports (011801)			8.753,33 per file
cost accrued up to this point in the organization	19.260,75	123	resolved town planning reports
			156,59 per report

# EDUCATION (8)

## EDUCATION (8)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Barcelona Municipal Institute of Education (IMEB) (8200)</b>			
<b>Artistic education (0802)</b>			
Municipal Conservatory (080201)			
cost accrued up to this point in the organization	5.300.346,28	535 students	9.907,19 per student participant
Music schools (080202)			
cost accrued up to this point in the organization	6.330.189,45	5 schools	1.266.037,89 per school
cost accrued up to this point in the organization	6.330.189,45	2.291 students	2.763,07 per student participant
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	75.465.400,26	102 schools	739.856,87 per school
cost accrued up to this point in the organization	75.465.400,26	8.177 students	9.228,98 per student participant
<b>Barcelona Education Consortium (CEB) (8301)</b>			
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)			
cost accrued up to this point in the organization	11.257.433,83	102 schools	110.367,00 per school
cost accrued up to this point in the organization	11.257.433,83	8.177 students	1.376,72 per student participant

# CULTURE (9)

## CULTURE (9)

### MANAGEMENT INDICATORS BY ORGANISATION

Organisation / Process / Activity / Task	Total Cost	Count	Unit Cost
<b>Barcelona Libraries Consortium (CBB) (9301)</b>			
cost accrued throughout the organization	20.806.835,60	3.960.455 visitors	5,25 per visitor
<b>Barcelona Institute of Culture (ICUB). (9400)</b>			
<b>Festivals (0903)</b>			
cost accrued up to this point in the organization	10.184.588,90	306.338 for attendees of festive events	33,25 per attendee
<b>Festivals (0904)</b>			
Performing arts and music festivals (090402)			
cost accrued up to this point in the organization	6.853.527,87	107.888 public	63,52 per public
<b>Directorate of Memory, History and Heritage (9400.02)</b>			
Department of Management of the Design Museum of Barcelona (DHUB) (9400.020002)			
cost accrued throughout the organization	7.046.681,05	79.039 visitors	89,15 per visitor
<b>Barcelona History Museum Directorate (MUHBA) (9400.0202)</b>			
cost accrued throughout the organization	7.050.538,33	310.098 visitors	22,74 per visitor
<b>Directorate of Castell de Montjuïc (9400.0204)</b>			
cost accrued throughout the organization	2.296.539,82	384.905 visitors	5,97 per visitor
<b>Directorate of Frederic Marès Museum (9400.0207)</b>			
cost accrued throughout the organization	1.954.720,55	17.402 visitors	112,33 per visitor
<b>Directorate of Historic Archive (9400.0205)</b>			
cost accrued throughout the organization	3.083.778,31	6.293 users face	490,03 per users
<b>Directorate of Monastery of Pedralbes (9400.0201)</b>			
cost accrued throughout the organization	2.039.260,06	48.706 visitors	41,87 per visitor
<b>Directorate of Photographic Archive (9400.0209)</b>			
cost accrued throughout the organization	983.473,75	1.117 users face	880,46 per users

# CODE TABLES



## CODE TABLES OF THE ORGANISATION

### Area / Type / Management Office / Subdirectorate / Directorate / Unit

Governance (0)
City Council (Structural Finalists) (9)
Municipal Manager's Office [FSM] (0901)
Directorate of Gender and Time Policies Services [FSM] (0901.0003)
Department of Gender Mainstreaming [FSM] (0901.000301)
Resources (1)
City Council (Structural Finalists) (9)
Manager's Office for Resources [FSM] (1900)
Communications Directorate [FSM] (1900.05)
Area Manager's Office for 2030 Agenda, Digital Transition and Sports [FSM] (1903)
Manager's Office for Innovation and Digital Transition [FSM] (1904)
Directorate of Animal Rights Services [FSM] (1904.0004)
Department of Animal Protection and Management [FSM] (1904.000401)
Directorate of Information and Citizen Support Services [FSM] (1904.0005)
Social (2)
City Council (0)
Area Manager's Office for Social Rights, Global Justice, Feminisms and LGBTBI (2000)
Directorate of Aging and Care Services (2000.0006)
Directorate of Children, Young People and Senior Citizens Services (2000.0008)
Department of Promotion of Children (2000.000803)
Department of Promotion of the Senior Citizens (2000.000802)
Department of Youth (2000.000801)
Directorate of Citizen Rights Services (2000.0004)
Department of Citizen Rights (2000.000401)
Directorate of Feminism and LGBTBI Services (2000.0001)
Department of Prevention of Sexist Violence (2000.000102)
Department of Promotion of Women and LGBTI Rights (2000.000103)
Directorate of Global Justice and International Cooperation Services (2000.0007)
Directorate of Health Services (2000.0003)
Department of Health (2000.000301)
Directorate of Immigration and Shelter Services (2000.0005)

Department of Reception for Migrants and Emigrants (2000.000501)
Directorate of Resource Services (2000.0002)
Department of Administration and Personnel (2000.000201)
Department of Communications (2000.000202)
Department of Infrastructure and Facilities (2000.000204)
Department of Legal Services (2000.000203)
Department of Social Innovation (2000.04)
Department of IT Systems Management (2000.040002)
Department of Planning and Processes (2000.040004)
Department of Research and Knowledge (2000.040005)
Department of Social Participation (2000.040003)
Technical office (2000.040006)
Department of Strategy and Evaluation (2000.0401)
Manager's Office for Housing (2002)
Local Independent Bodies (2)
Municipal Institute of Social Services (IMSS). (2201)
Directorate of Emergency and Social Emergencies and Public Space Intervention (2201.04)
Department of Social Intervention in Public Areas (2201.0401)
Conflict Management from the Social Scope to the Urban Space (2201.040101)
Emergency and Social Emergencies Department (CUESB) (2201.0402)
Directorate of Social Intervention to Vulnerable Population Groups Services (2201.03)
Department of Senior Citizens and for the Promotion of Personal Autonomy (2201.0302)
Department of Social Assistance to Family and Children (2201.0301)
Child and Adolescent Care Teams (2201.030101)
Department of Social Care for Homeless or at Risk of Exclusion (2201.0303)
Directorate of Territorial and Community Social Services (2201.02)
Department for Coverage of Basic Needs (2201.020001)
Dependency Service (SADEP) (2201.020002)
Territorial Directorates (CSS, EV, EDEE, SEIS, etc.) (2201.0201)
Executive Directorate of Resource Management, Service Provision and Quality (2201.01)
Department of Economic and Administrative Services (2201.010003)
Department of Human Resources (2201.010002)
Department of Legal Services (2201.010001)
Department of Service Provision, Quality and Inspection (2201.010004)
Office of Economic Benefits (2201.010005)

**Municipal Institute for People with Disabilities (IMPD) (2202)**

- Department of Communications (2202.000001)
- Department of Administration and Personnel (2202.0002)
- Department of Promotion and Support (2202.0003)
- Department of Strategy and Coordination (2202.0001)
- Department of Care and Advice (2202.000102)
- Department of Independent Living Services (2202.000101)
- Section 1 of Planning and Evaluation (2202.000103)

**Barcelona Sports Institute (IBE) (2203)**

- Directorate of Facilities and Works Services (2203.0002)
- Department of Facilities (2203.000201)
- Department of Public Works (2203.000202)
- Directorate of Planning and General Services (2203.0001)
- Department of Administration (2203.000102)
- Department of Communication and Press (2203.000103)
- Legal Secretariat (2203.000101)
- Directorate of Sports Events and Sports Promotion (2203.0003)
- Department of Promotion (2203.000301)
- Department of Sporting Events (2203.000302)

**Consortiums (3)**

**Housing Consortium (CH) (2301)**

**Publicly Owned Business Organisations (4)**

**Municipal Institute of Housing and Rehabilitation of Barcelona (IMHRB) (2401)**

**Security and Prevention (4)**

**City Council (0)**

**Area Manager's Office for Safety and Prevention (4000)**

- Advice to Manager's Office in the Field of Gender Perspective (4000.000002)
- Department of Communications (4000.000001)
- Ethics and Internal Affairs Unit (4000.0001)
- Weapons Service (4000.000101)
- Directorate of Financial-Management and Resource-Monitoring Services (4000.03)
- Department of Economic Administration and Procurement (4000.030001)
- Department of Human Resources (4000.030004)
- Department of Logistics and Infrastructure (4000.030003)
- Directorate of Legal-Advice Services (4000.01)
- Department of Legal Advice (4000.010002)

**Department of Legal Management (4000.010001)**

**Directorate of Prevention Services (4000.02)**

**Headquarters of the Urban Guard (Area Manager's Office for Safety and Prevention) (4004)**

- Chief Support Cabinet (4004.0001)
- Institutional Relations and Communication Office (4004.000101)
- Information and Documentation Unit (4004.0002)
- Inspection of Services (4004.0009)
- Knowledge and Projects Unit (4004.0003)
- Night Inspection (4004.0008)
- Permanent Coordination Office (4004.0004)
- Protection Unit (4004.0007)
- Protection of authorities (4004.000702)
- Security Room (4004.000701)
- Resource Management Unit (4004.0006)
- Organizational Management Cabinet (4004.000602)
- Resources Analysis Cabinet (4004.000601)
- Technical Analysis Office (4004.0005)
- Coordination Division (4004.01)
- Information and Procedures Office (ILO) (4004.010001)
- Device Planning Unit (4004.0103)
- Joint Command Room (4004.0101)
- Operational Technical Support Unit (4004.0102)
- Public Works Unit (4004.0104)
- Operational and Support Resources Division (4004.03)
- Beaches Group (4004.030002)
- Judicial Support Office (4004.030001)
- Daytime Support Unit (4004.0307)
- Investigation Unit (4004.0304)
- Mounted Unit (4004.0305)
- Reinforcement Unit for Emergencies and Proximity (4004.0306)
- Nighttime Reinforcement Unit for Emergencies and Proximity (4004.030601)
- Territorial Division (4004.02)
- Territorial Unit 01 Ciutat Vella (4004.020001)
- Territorial Unit 02 Eixample (4004.020002)
- Territorial Unit 03 Sants-Montjuïc (4004.020003)
- Territorial Unit 04 Les Corts (4004.020004)
- Territorial Unit 05 Sarrià-Sant Gervasi (4004.020005)
- Territorial Unit 06 Gràcia (4004.020006)
- Territorial Unit 07 Horta-Guinardó (4004.020007)

Territorial Unit 08 Nou Barris (4004.020008)  
Territorial Unit 09 Sant Andreu (4004.020009)  
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Operational Night Unit 2 (4004.020202)  
Operational Night Unit 3 (4004.020203)  
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**Proximity Office (4004.0203)**

**Safe Education Service (4004.0201)**

**Traffic Division (4004.04)**

Road Safety Analysis Cabinet (4004.040001)

**Accident Investigation and Prevention Unit (4004.0402)**

Recorded Images Unit (4004.040201)

**Central Traffic Unit (4004.0401)**

**Directorate of the Prevention, Fire Extinguishing and Rescue Service (Area Manager's Office for Safety and**

**Material Resources Unit (4005.0001)**

**Civil Protection and Coordination Division (4005.02)**

Coordination Unit (Emergency Management Center), Operational Technology and Cartography (4005.0204)

Planning and Risk Analysis Unit (4005.0203)

**Operations and Intervention Division (4005.03)**

Emergency Management Center Group (4005.0303)

Health Services Group (VH) (4005.0304)

Operational Development Unit (4005.0302)

Operational Territorial Unit (Parks) (4005.0301)

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Llevant Fire Station (4005.030102)

Montjuïc Fire Station (4005.030103)

Sant Andreu Fire Station (4005.030104)

Vall Hebron Fire Station (4005.030105)

Vallvidrera Fire Station (4005.030106)

Zona Franca Fire Station (4005.030107)

Procedures and Training Unit (4005.0305)

**Prevention and Post-Injury Investigation Division (4005.04)**

Firefighters Space Unit and Dissemination of Prevention (4005.0402)

Normative and Benefits Unit (4005.0401)

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**City Council (0)**

**Area Manager's Office for Urban Ecology (5000)**

**Directorate of Communication and Participation Services (5000.0001)**

Department of Communications (5000.000101)

Department of Participation (5000.000102)

**Directorate of Resources and Management Control (5000.02)**

Department of Continuous Improvement (5000.020001)

**Directorate of Economic Coordination Services (5000.0203)**

Department of Administration (5000.020301)

**Directorate of Legal Services (5000.0201)**

Department of Legal Procedures (5000.020101)

**Deputy Manager's Office for Environment and Urban Services (5001)**

Department of Environmental Innovation Coordination (5001.000002)

Department of Water-Cycle (5001.000001)

**Directorate of Cleaning and Waste Management Services (5001.0002)**

Department of Cleaning Control and Evaluation (5001.000203)

Department of Operational Management (5001.000201)

Department of Waste Management (5001.000202)

**Directorate of Energy and Environmental Quality Services (5001.0001)**

Department of Environment Quality (5001.000104)

Department of Street Lighting (5001.000102)

**Directorate of Office of Climate Change and Sustainability Services (5001.0003)**

Department of Climate and Territorial Action (5001.000302)

Department of Equipment and Programs for Sustainability and Climate Change (5001.000301)

**Deputy Manager's Office for Mobility and Infrastructures (5002)**

Department of Mobility Processes Coordination (5002.000003)

Department of Urban Resilience (5002.000001)

Department of Work Coordination in Public Areas (5002.000002)

**Directorate of Infrastructure and Urban Space Services (5002.0001)**

Department of Large Infrastructures (5002.000105)

Department of Projects and Works (5002.000103)

Department of Urban Space (5002.000104)

**Directorate of Mobility Services (5002.0002)**

Department of Mobility in the Territory (5002.000207)

Department of Mobility Management (5002.000206)

Department of Mobility Strategy (5002.000205)

**Deputy Manager's Office for Urban Planning (5003)**

Department of Information and Documentation (5003.000001)

**Directorate of Inspection Services (5003.0003)**

Department of Inspection Technical Coordination (5003.000301)

**Directorate of Licensing Services (5003.0005)**

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Department of General Planning (5003.000401)

**Directorate of Urban-Planning Action Services (5003.0001)**

**Manager's Office for Chief Architect (5004)**

**Directorate of Urban Architecture and Heritage Services (5004.0001)**

Department of Architectural, Historical and Artistic Heritage (5004.000101)

**Directorate of Urban Strategy Services (5004.0002)**

**Directorate of Urban Transformation and Innovation Services (5004.0003)**

Department of Foresight (5004.000302)

Department of Urban Projects (5004.000301)

**Local Independent Bodies (2)**

**Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)**

Department of Landscape Uses (5202.000002)

Department of Route and Publications (5202.000001)

**Technical Directorate of Urban Landscape (5202.01)**

Department of Rehabilitation and Studies (5202.010001)

**Publicly Owned Business Organisations (4)**

**Municipal Institute of Parks and Gardens (IMPJ) (5401)**

Administration (5401.0001)

Communication (5401.0002)

Legal Services (5401.0004)

Personal (5401.0003)

**Directorate of Green Spaces and Biodiversity (5401.01)**

**Department of Assessment and Projects (5401.0103)**

Investments (5401.010303)

Monitoring and Quality Control (5401.010301)

Projects (5401.010302)

**Department of Biodiversity (5401.0104)**

Sectorial Projects (5401.010402)

Strategic Monitoring (5401.010401)

**Department of Resources (5401.0102)**

Children's Play Areas (5401.010203)

Mechanics Workshop (5401.010202)

Plant nurseries (5401.010201)

Protecting Green Spaces (5401.010204)

Territorial Administration (5401.010205)

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Phytosanitary treatments (5401.010103)

Territory (5401.010101)

**Mies Van der Rohe Foundation (FMVR) (5402)**

**Metropolitan Transport Authority (ATM) (5403)**

**Municipal Institute of Urban Planning (IMU) (5404)**

**Department of Planning (5404.05)**

**Directorate of Project and Works Services (5404.0502)**

**Directorate of Urban Management Services (5404.0501)**

Department of Expropriations (5404.050101)

Department of Reparcelling (5404.050102)

Department of Valuations and Technical Support (5404.050103)

**Directorate of Economic and General Services (5404.01)**

**Directorate of Legal Services and Secretariat (5404.02)**

**Directorate of Management Control and Information Systems (5404.03)**

**Directorate of Project Coordination Services (5404.04)**

Department of Coordination of European Projects and Neighbourhood Law (5404.040001)

Department of Urban Regeneration (5404.040002)

**Trading Companies (5)**

**Barcelona Municipal Services (BSM) (5501)**

**Barcelona Municipal Infrastructures (BIMSA) (5502)**

**Fomento de Ciudad (FOCISA) (5504)**

**Barcelona Water-Cycle (BCASA) (5505)**

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**City Council (0)**

**Manager's Office for District 01 Ciutat Vella (6001)**

Department of Communications (6001.000002)

Department of Internal Resources (6001.000001)

**Directorate of Legal Services and Delegate Secretariat (6001.0001)**

Department of Legal Services (6001.000101)

Directorate of Licenses and Public Areas Services (6001.0004)

Department of Licenses and Inspections (6001.000402)

Department of Public Works and Maintenance (6001.000401)

Directorate of Services to People and the Territory (6001.0003)

Municipal District Council (6001.01)

District Councillor's Office (6001.0101)

Manager's Office for District 02 Eixample (6002)

District Economic Promotion Office (6002.000001)

Directorate of General Services (6002.0002)

Department of Communications (6002.000202)

Department of Internal Resources (6002.000201)

Department of Legal Services (6002.000203)

Directorate of Licenses and Public Areas Services (6002.0004)

Department of Licenses and Inspections (6002.000402)

Department of Public Works and Maintenance (6002.000401)

Directorate of Services to People and the Territory (6002.0003)

Municipal District Council (6002.01)

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Manager's Office for District 03 Sants-Monjuïc (6003)

Directorate of General Services (6003.0002)

Department of Communications (6003.000202)

Department of Internal Resources (6003.000201)

Department of Legal Services (6003.000203)

Directorate of Licenses and Public Areas Services (6003.0004)

Department of Licenses and Inspections (6003.000402)

Department of Public Works and Maintenance (6003.000401)

Directorate of Services to People and the Territory (6003.0003)

Municipal District Council (6003.01)

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Manager's Office for District 04 Les Corts (6004)

Directorate of General Services (6004.0002)

Department of Communications (6004.000202)

Department of Internal Resources (6004.000201)

Department of Legal Services (6004.000203)

Directorate of Licenses and Public Areas Services (6004.0004)

Department of Licenses and Inspections (6004.000402)

Department of Public Works and Maintenance (6004.000401)

Directorate of Services to People and the Territory (6004.0003)

Municipal District Council (6004.01)

District Councillor's Office (6004.0101)

Manager's Office for District 05 Sarrià-Sant Gervasi (6005)

Directorate of General Services (6005.0002)

Department of Communications (6005.000202)

Department of Internal Resources (6005.000201)

Department of Legal Services (6005.000203)

Directorate of Licenses and Public Areas Services (6005.0004)

Collserola Office (6005.000403)

Department of Licenses and Inspections (6005.000402)

Department of Public Works and Maintenance (6005.000401)

Directorate of Services to People and the Territory (6005.0003)

Municipal District Council (6005.01)

District Councillor's Office (6005.0101)

Manager's Office for District 06 Gràcia (6006)

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Department of Communications (6006.000202)

Department of Internal Resources (6006.000201)

Department of Legal Services (6006.000203)

Directorate of Licenses and Public Areas Services (6006.0004)

Department of Licenses and Inspections (6006.000402)

Department of Public Works and Maintenance (6006.000401)

Directorate of Services to People and the Territory (6006.0003)

Municipal District Council (6006.01)

District Councillor's Office (6006.0101)

Manager's Office for District 07 Horta-Guinardó (6007)

Directorate of General Services (6007.0002)

Department of Communications (6007.000202)

Department of Internal Resources (6007.000201)

Department of Legal Services (6007.000203)

Directorate of Licenses and Public Areas Services (6007.0004)

Department of Licenses and Inspections (6007.000402)

Department of Public Works and Maintenance (6007.000401)

Directorate of Services to People and the Territory (6007.0003)

Municipal District Council (6007.01)

District Councillor's Office (6007.0101)

Manager's Office for District 08 Nou Barris (6008)

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Directorate of General Services (6008.0002)

- Department of Communications (6008.000202)
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- Department of Legal Services (6008.000203)

Directorate of Licenses and Public Areas Services (6008.0004)

- Department of Licenses and Inspections (6008.000402)
- Department of Public Works and Maintenance (6008.000401)

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Consumer Arbitration Board (7000.0006)

Directorate of Commerce, Restoration and Consumer Services (7000.0004)

- Department of Consumption (7000.000401)

Directorate of Cooperative, Social, Solidarity Economic Services (7000.0001)

- Department of Social Economy and Urban Food Care and Policies (7000.000101)

Operational Directorate of City Promotion (7000.0002)

Operational Directorate of Tourism, Events and Creative Industries (7000.0003)

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Barcelona Municipal Markets Institute (IMMB) (7201)

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- Department of Innovation, Communication and Strategic Projects (7201.030001)
- Department of Organization, Systems and Marketing (7201.030002)

Directorate of General Administration (7201.01)

- Department of Administration (7201.010001)
- Department of Economic and Financial Management (7201.010003)
- Legal Department (7201.010002)

Directorate of Markets and Strategic Projects (7201.02)

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Barcelona Activa (BASA) (7501)

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- Technical Secretariat (8200.000001)

Professional Training Council (8200.0002)

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- Educational Service: Support for Specific Educational Needs (SEN) (8200.030001)

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- Complementary Services (8200.030102)
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Municipal Conservatory of Barcelona (8200.0303)

Music Education Services (Music Schools) (8200.0302)

Directorate of Resources and General Services (8200.01)

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General Services (8200.0104)

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Human Resources Services (8200.0103)

Legal Department and Delegate Secretary (8200.0101)

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Manager's Office Cabinet (8301.0001)

Directorate of Centers (8301.02)

Programming and Support for Schooling (8301.020001)

Educational Facilities (8301.0203)

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Secondary Education (8301.0202)

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ICT Coordination (8301.010002)

Legal Services (8301.010001)

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Human Resources (8301.0101)

Organisation and General Services (8301.0103)

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Area Manager's Office for Culture, Education, Science and Community (9000)

Department of Interculturality and Religious Pluralism (9000.000001)

Directorate of Active Democracy Services (9000.0002)

Directorate of Community Action Services (9000.0003)

Department of Associationism and Citizens Initiative (9000.000301)

Department of Local Facilities Network (9000.000302)

Directorate of Democratic Innovation Services (9000.0004)

Department of Promoting Public Works (9000.000401)

Directorate of Education (9000.0005)

Department of City Education Programs (9000.000501)

Municipal School Council (9000.000502)

Directorate of Planning and Control Services (9000.0001)

Department of Science and Universities (9000.000101)

Directorate of Resources (9000.02)

Department of Administration (9000.020001)

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**Publicly Owned Business Organisations (4)**

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Department of Strategic Projects (9400.000002)

Municipal Band (9400.060001)

Presidency and press (9400.0003)

Technical Cabinet (9400.0001)

Directorate of Cultural Programmes (9400.01)

Department of Festivals and Traditions (9400.010001)

Directorate of Festival Grec (9400.0101)

Directorate of Educating City and Culture in the Neighbourhoods (9400.05)

Directorate of Memory, History and Heritage (9400.02)

Department of Archaeological (9400.020001)

Department of Management of the Design Museum of Barcelona (DHUB) (9400.020002)

Diverse Group of Heritage Personnel (9400.020003)

Barcelona History Museum Directorate (MUHBA) (9400.0202)

CC Group Personal Property (Free Zone) (9400.020204)

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Department of Collections (9400.020201)

Department of Public Programmes (9400.020202)

Directorate of Barcelona Design Museum (DHUB) (9400.0206)

Department of Administration (9400.020603)

Department of Collections (9400.020601)

Department of Public Programmes (9400.020602)

Directorate of Barcelona Ethnology Museum of World Cultures (9400.0208)

Department of Administration (9400.020803)

Department of Collections (9400.020801)

Department of Public Programmes (9400.020802)

Directorate of Castell de Montjuïc (9400.0204)

Directorate of El Born Culture Center and Memory (9400.0203)

Department of Administration (9400.020302)

Department of Public Programmes (9400.020301)

Directorate of Frederic Marès Museum (9400.0207)

Directorate of Historic Archive (9400.0205)

Department of Funds and Collections (9400.020501)

Directorate of Monastery of Pedralbes (9400.0201)

Directorate of Photographic Archive (9400.0209)

Directorate of Proximity Culture (9400.04)

Department of Management of La Virreina Image Center, Chapel and the Center (9400.040002)

Department of Innovation, Knowledge and Visual Arts (9400.0401)

Department of Fabra and Coats Administration - Creation Factory and Contemporary Art Center of Barcelona (9400.040101)

Directorate of Resources (9400.03)

Department of Architectural Projects (9400.030003)

Department of Economic Management (9400.030001)

Department of Human Resources (9400.030004)

Department of Legal Services (9400.030005)

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Municipal building protection (060504)

Patrols (060501)

**Measures and surveillance for citizen security (0603)**

Against individual property (060302)

Against public health (060303)

Against the freedom of people (060304)

Beta points (060308)

Gender violence (060311)

Joint operation (060306)

Legal and police orders (060301)

Metro points (060309)

Other citizen safety initiatives (060313)

People's physical integrity (060312)  
School points (060310)  
Special measures (060307)  
Violations of the alien status act (060305)

**Miscellany (0699)**

Amounts not allocated by the responsible Management (069901)

**Police assistance (0606)**

Collaboration with other assistance services (060602)  
Public assistance (060601)

**Prevention and management of incidents involving minors (0602)**

Prevention and management of incidents involving minors (060201)

**Prisoners and detainees (0604)**

Transfer and custody of people under arrest (060401)

**Public order (0609)**

Conflict management on public roads (060902)  
Demonstrations and rallies (060901)  
Occupations (060903)  
Offences against public order (060904)

**Traffic (0601)**

Accident assistance (060105)  
Broken down vehicles (060101)  
Incidents with signs and traffic lights (060104)  
Inconsistent driving (060107)  
Management of other offences (060108)  
Management of poorly parked vehicles (060106)  
Management of vehicles, storage procedures and escorts (060109)  
Mobility devices (060112)  
Obstacles in the road or paths (060102)  
Other traffic incidents (060114)  
Road safety education (060111)  
Routine traffic monitoring and surveillance (060110)  
Specific road safety campaigns (060113)  
Traffic surveillance during events (060103)

**Housing (13)**

**Affordable housing (1305)**

Promotion and management of affordable housing (130501)

**Housing inquiries and procedures (1304)**

One-stop shop: support, support, bag, registration, etc. (130401)

**Miscellany (1399)**

Amounts not allocated by the responsible Management (139901)

**Property management (1301)**

Advice and management for strategic projects (130104)  
Housing services (130107)  
Other management assignments (130106)  
Property and legal management (130102)  
Property promoter (excluding investments) (130101)  
Technical and administrative support for other operators (130105)

**Urban planning management (1303)**

Advice, mediation and social emergencies for the appropriate use of housing (130305)  
Citizen advice offices network (130301)  
Financial aid for affordable housing (130304)  
Financial aid for rehabilitation and habitability certificates (130302)  
Registration and allocation of social housing (130303)

**Infrastructure and Urban coordination (12)**

**Contingencies and emergencies (1203)**

Resilience (120301)  
Switchboard for incident and emergency management (120302)

**Large infrastructures (1205)**

Barcelona ring roads and Gran Via Nord (120503)  
Municipally governed infrastructures (120501)  
Non-municipally governed infrastructures (120502)  
Urban tunnels (120504)

**Miscellany (1299)**

Amounts not allocated by the responsible Management (129901)

**Strategic and cross-departmental projects (1202)**

Studies, projects and follow-up on strategic projects (120201)

**Urban Spaces (1204)**

Accessibility (120407)  
Electric vehicle infrastructures (120410)  
Elevator and escalator apparatus (120406)  
Maintenance of road and path markings (120403)  
Maintenance of service galleries (120408)  
Maintenance of vertical sign posts and signals (120404)  
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)

Pavement (120411)  
Preventative maintenance and repairs to the public roads and pavements (120405)  
Road structures (120402)  
Urban furniture (120401)

#### Work Coordination in Public Areas (1201)

Coordination of public service infrastructures (ACEFAT) (120101)  
Drafting studies, work projects, preliminary and receiving reports (120103)  
Preventative maintenance and repairs to municipal buildings (120104)  
Work and Mobility Coordination in Public Areas (COM) (120102)

#### Mobility (05)

##### Metropolitan transport (0504)

Metropolitan Transport Authority (ATM) (050401)

##### Miscellany (0599)

Amounts not allocated by the responsible Management (059901)

##### Mobility in the territory (0503)

Implementation of changes in mobility in the region (050301)

##### Mobility management (0501)

Public transport stops (050101)  
Road safety initiatives and improvements (050102)  
Traffic information (050103)  
Traffic light installations (050105)  
Traffic management (050104)

##### Mobility strategy (0502)

Road safety strategy (050202)  
Urban Mobility Plan (050201)

##### Municipal mobility services (0505)

Bicing (050503)  
Comprehensive road parking system (AREA) (050502)  
Network of surface electric charging points (Endolla Barcelona) (050507)  
Parking (050501)  
Station (050505)  
Tow truck service (050504)

#### Prevention, Fire Extinguishing and Rescue (07)

##### Counseling and Training (0701)

Citizen service and telephone consultations (070103)  
Concerted visits with entities and companies (070102)

External training given by firefighters (070101)

##### Dissemination of prevention and participation of citizens (0710)

Bring open in fire stations (071002)  
Informative activities (071003)  
Visits of schools and groups to fire stations (071001)

##### Fires (0704)

Fires in buildings (070401)  
Fires on public roads (070402)  
Fires outside (070403)

##### Inspections (0711)

Fireworks and bonfires (071101)  
Inspections of operation and of office (071102)

##### Miscellany (0799)

Amounts not allocated by the responsible Management (079901)

##### Operational prevention (0708)

Discharges of dangerous goods to the Port (070802)  
Drills (070803)  
Knowledge of the around (070801)

##### Proactive prevention (0712)

UOTs Proactive prevention (071201)

##### Reports and administrative actions (0709)

Mandatory project reports (070903)  
Projects and events (070902)  
Reports of events (070904)  
Self-protection Plans (PAUs) SPEIS competition (070901)

##### Rescue (0707)

False alarms (070705)  
Help and assistance to people (070701)  
Rescues and capture of live animals (070704)  
Rescues in elevators (070702)  
Rescues of dead people (070703)

##### Technical assistance (0706)

Assistance abroad (070603)  
Assistance in buildings (070601)  
Assistance on public roads (070602)

#### Promoting the economy (10)

##### Consumption (1008)

Promoting consumerism, defending consumers, etc. (100801)

**Entrepreneurship, enterprise and training (1005)**

Business (100502)

Entrepreneurship (100501)

Training (100503)

**Local socioeconomic development (1007)**

Local development (100701)

Socioeconomic innovation (100702)

**Markets (1001)**

Markets (100104)

Processing files (100103)

**Miscellany (1099)**

Amounts not allocated by the responsible Management (109901)

**Outsourced municipal services (1002)**

Parc Fòrum and Parc Montjuic (100202)

Parc Güell (100204)

Port Olímpic (100205)

The Olympic Ring (100203)

Zoo (100201)

**Portfolio companies (1003)**

Cementiris, SA (100301)

Mercabarna, SA (100303)

Parc d'Atraccions del Tibidabo, SA (100302)

Tractament i Selecció de Residus, SA (TERSA) (100304)

**Promoting employment strategies (1004)**

Comprehensive projects (100401)

Cross-departmental programmes (100402)

Orientation and training (100403)

**Promoting the city's economy (1006)**

Civic officers (100606)

Promoting the city's economy (100602)

Support for commerce, tourism and creative industries (100603)

Tourism and events (100604)

Tourism and events (100605)

**Time and quality of life (1009)**

Full-time family programmes (100901)

Full-time youth programmes (100905)

NUST companies network (100902)

Strategic planning, studies and evaluation of programmes (100903)

Time banks (100904)

**Social Rights (03)**

**Adolescence/Early adulthood (0308)**

Activities and coordination of youth centres and youth information points (PIJ) (030808)

Information services and resources for organisations (030803)

Night-time study rooms (030805)

Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)

Promoting young people (030809)

Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)

Strategic planning and evaluation of programmes (030807)

Support for alternative leisure and culture and youth creation culture (030806)

Training and guidance services for adolescents and families (SAIF) (030810)

Youth employment and job placement programmes (030804)

**Assistance for individuals and families (0313)**

Basic social care services for individuals and families (031301)

Courses for social groups (031307)

Economic provisions (031303)

Home Care Service (SAD) (031302)

Prevention services for social exclusion (031305)

Services for covering basic needs (031304)

Social action and social integration programmes (031306)

Support for leisure activities (sports, camps and others) (031310)

Support for medical expenses (medicines, treatments, orthopedics, prosthetics, etc.) (031309)

Transport tickets for social groups (031308)

**Assistance for organisations (0314)**

Group and community-based prevention services (031401)

Services and programs to combat loneliness (031404)

Support services for groups (031402)

Support services for various groups using the resources of the community environment (031403)

**Assistance for vulnerable people (0301)**

Coverage of food requirements (030105)

Coverage of hygiene requirements (030106)

Daycare (030104)

Evictions warehouse (030107)

Inclusion housing with socio-educational support (030102)

Municipal inclusion support projects (030110)



Organisations for the social inclusion of the homeless (030109)  
Support for personal peremptory needs (030108)  
Support in gaining access to housing (030103)  
Temporary residential care (030101)

**Citizens' rights (0310)**

Assistance for mediation and consultation of rights (031002)  
International networks (031003)  
Promoting education and awareness about citizens' rights and duties (031004)

**Community action (0307)**

Community action (030702)  
Community development plan (030701)  
Support for associations (030703)

**Elderly people (0303)**

Activities and coordination of municipal senior citizen centres and areas (030301)  
Agreements (030310)  
Assistance for mistreated senior citizens (030313)  
Assisted-living housing (030304)  
Daycare for senior citizens (030302)  
Emergency care for senior citizens (030305)  
Live and coexist programme (030309)  
Organisations for the promotion of senior citizens (030316)  
Organisations providing care for senior citizens (030315)  
Promoting active ageing (030312)  
Promoting senior citizens (030314)  
Residential care for senior citizens (030303)  
Senior citizen's travel card ("Targeta rosa") (030311)  
Subsidised travel (030308)  
Telephone helpline (030307)  
Temporary stays in homes (030306)

**Entities (0320)**

Promotion of the activity for the operation of the entities (032001)

**Family and children (0302)**

Activities and coordination of children's and adolescents' centres and children's play areas. (030204)  
Activities and coordination of open centres (030202)  
Care Team for Infants and Adolescents (EAIA) (030201)  
Collaborative families (030203)  
Holiday campaign (030205)  
Organisations for the promotion of children (030211)  
Organisations providing psychotherapy assistance to children at risk (030209)

Organisations with open centres and day centres (030208)  
Organisations with projects to assist children at risk (030210)  
Promoting and getting involved with childhood (030207)  
Promoting childhood and adolescence (030206)  
Support for school supplies (030212)

**Immigration (0306)**

Awareness of migration programmes (030606)  
Assistance for Foreign Expatriates (030607)  
Assistance for refugees (030611)  
Immigration and education programme (030601)  
Immigration and participation programme (030608)  
Language courses (030609)  
Reception plan (030603)  
Reunification programme: new families (030604)  
Settlement and housing reports (030605)  
Social advancement of immigration (030610)

**Miscellany (0399)**

Amounts equated to finalists (039902)  
Amounts not allocated by the responsible Management (039901)

**People with disabilities: planning and evaluation services (0319)**

Accessibility plan (031901)  
Memories and Publications (031902)

**People with disabilities: service to support to lead an independent life (0316)**

Assistance in early care (031602)  
Personal assistant (031601)  
Residential care (031603)

**People with disabilities: specialised care and counselling services (0315)**

Enquiry management (031502)  
Job placement (031503)  
Management of transport cards and parking (031501)

**People with disabilities: support services (0317)**

Accessibility services (031703)  
Promotion services (031701)  
Specialist transport (031704)

**Public health (0311)**

Care programme and prevention for drug-dependency (031101)  
Municipal Staff Health Care Provision (PAMEM) (031107)  
Promoting and taking care of health (031102)  
Promoting health (031106)

Promoting health and disease prevention (031104)  
Public health protection programme (031103)  
Research, innovation and evaluation (031105)

**Social emergencies (0304)**

Social emergencies (030401)

**Social interventions in public areas (0305)**

Assistance and support for homeless people (030501)  
Conflict management (030503)  
Identification and intervention with foreign minors (030504)  
Office of the Irregular Settlement Plan (OPAI) (030505)  
Social assistance for the travelling community (030502)

**Strategy and Innovation (0318)**

Memories and Publications (031801)

**Women (0312)**

Care for women and children against gender violence (031204)  
Care services for gender violence (031202)  
Care services for women engaged in prostitution and victims of sexual exploitation (031206)  
Execution of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Plan (031209)  
Information, awareness and prevention campaigns (031201)  
Prevention services against gender violence (031203)  
Promoting equality between men and women (031205)  
Social advancement of women (031208)  
Strategic planning, studies and evaluation of programmes (031207)

**Sport (04)**

**Encouragement and promotion of practising sports (0401)**

Holiday campaigns (040104)  
Programmes for organisations (040102)  
Sport for school-age children (040101)  
Sport, health and society (040105)  
Sports Organisations (040106)

**Miscellany (0499)**

Amounts not allocated by the responsible Management (049901)

**Sport Facilities Management (0403)**

Municipal sportive installations (040301)  
Other equipments (040303)

**Sporting Events (0402)**

City events (040203)

Major ad-hoc sporting events (040201)

**Structural indirect costs of the organisation (00)**

**Urban Planning (01)**

**Architectural heritage (0106)**

Advice and consultation about the heritage protection of works (010601)  
Monitoring work on architectural heritage (010603)  
Preliminary report on Architectural, Historic and Artistic Heritage (AHA) for public works (010602)

**Architecture and contemporary urban planning (0117)**

Collection (011705)  
Conferences and debates (011702)  
Exhibitions (011701)  
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)  
Mies Awards (011704)  
Publications (011703)  
Ticket and shop sales (011707)  
University projects (011708)

**Campaigns (0110)**

Rehabilitation support (011001)

**Communication (0115)**

Advertising (011503)  
Mobile applications (011501)  
Websites (011502)

**Information and documentation (0107)**

In-person urban planning information (010701)  
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)  
Online consultation of town planning information (010703)  
Online urban planning information (010702)

**Initiatives (0112)**

Courtyards (011201)  
Emblematic establishments (011202)  
Other initiatives: canvases, protocols, etc. (011203)

**Investment management (0116)**

Coordination of investments in the territory (011602)  
Investment management (BIMSA) (011601)

**Itineraries (0114)**

Books and magazines (CoupDeFouet, etc.) (011402)



Centre del Modernisme - Pavellons Güell (011404)  
Coup De Fouet Congress: Modernism and Art Nouveau (011403)  
Fairs (011405)  
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)

**Landscape uses (0113)**

Enquiries about municipal Ordinance surveys (011301)

**Miscellany (0199)**

Amounts not allocated by the responsible Management (019901)

**Planning (0101)**

Collaboration and support for the Directorate of Citizen Participation (010102)  
Drafting and processing of administrative reports for public urban planning (010103)  
Orientation and processing of administrative reports for private urban planning (010101)  
Urban planning in the city (010104)

**Projects (0111)**

Dividing walls (011101)  
Small landscapes (011102)

**Public road licenses (0104)**

Activity inspections in public areas (010406)  
Commercial occupancy licenses for pavements and public areas (010403)  
Dropped curb licenses for public roads (010401)  
Individual points of sale and newspaper kiosks in public areas (010408)  
Licenses for markets and traditional fairs (010405)  
Minor construction work licenses (010407)  
Parking reservations in public areas (010402)  
Private events in public area licenses (010404)

**Urban landscape (0109)**

Information and procedures regarding urban landscape (010902)  
Information and support regarding urban landscape (010901)

**Urban model projects (0119)**

Drafting public area projects (011901)  
Drafting strategic studies (011903)  
Management and refurbishment of urban furniture (011902)

**Urban planning document resources and databases (0108)**

Digitalisation of the document archive (010801)  
Maintenance of urban databases (alphanumerical and graphical) (010802)

**Urban Planning Initiatives (0118)**

Listed ruin (011804)  
Processing licenses for major works (011803)  
Subsidiary implementation file (011802)

Urban planning files and reports (011801)

**Urban planning inspection (0105)**

Inspections and monitoring (010502)  
Planning discipline records (010501)

**Urban planning licenses (0103)**

Assistance and orientation for activity-based projects (010305)  
Assistance and orientation for private works projects (010301)  
Licenses and certifications related to registry operations (010304)  
Preliminary reports to the presentation of works dossiers (010302)  
Preliminary reports to the request of activity dossiers (010306)  
Processing operations dossiers (010307)  
Processing works dossiers (010303)

**Urban planning management (0102)**

Administrative launches (010205)  
Compulsory purchases (010201)  
Economic studies and assessments (010204)  
Mandatory and elective reports (010203)  
Reparcelling (projects and others) (010202)  
Road concessions (010206)  
Urbanisation and demolition (010207)

