

Contact us

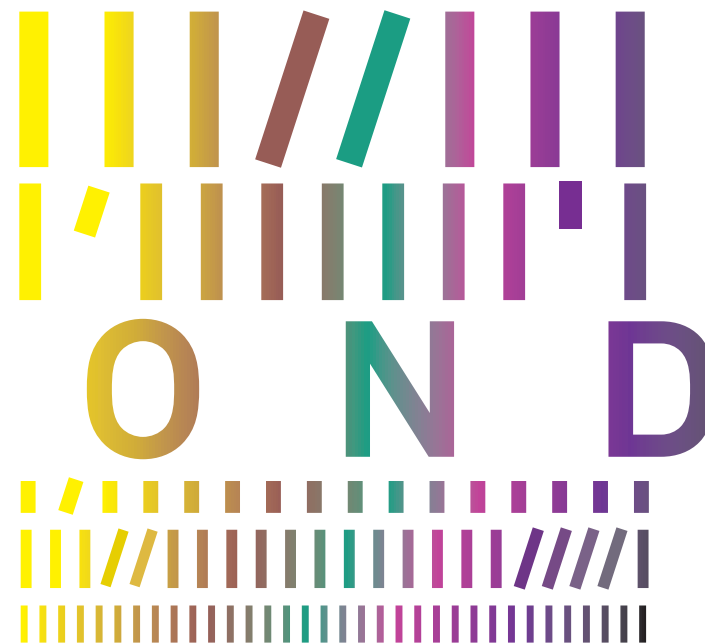
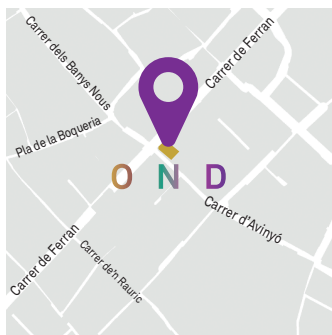
In person or by telephone:
9 am to 2 pm, Mondays and Fridays
9 am to 8 pm, Tuesdays, Wednesdays and Thursdays

C/ Ferran, 32, 08002 Barcelona

+34 93 413 20 00

You can also send us your
complaints via our website

barcelona.cat/oficina-no-discriminacio/en/



Office for Non-Discrimination

Ajuntament de
Barcelona



These are your rights

The Office for Non-Discrimination (OND) is a Barcelona City Council municipal service that works to defend, **safeguard and guarantee human rights** in the city.

The OND acts in response to situations of discrimination on the grounds of age, gender identity, sexual orientation, religion, language, nationality, health, disability and/or social or economic situation, among other things.

These forms of discrimination can become hate crimes, though they often manifest themselves more subtly and invisibly. That is why the OND also works on raising awareness of the situation of discrimination in the city.

We offer free and confidential support for everyone who lives or works in or visits the city. Our services also extend to people from Barcelona who have experienced discrimination outside the city.

At the OND we empower people whose rights have been violated and strive to act **respectfully** and rigorously in relation to each of the situations of discrimination we are informed of.

We coordinate with the city's districts, collaborate in a network with players and associations standing up for human rights and the fight against discrimination and we work from a comprehensive perspective, analysing local effects on global phenomena.

If you suffer or have suffered any form of discrimination or hate crime, at the OND:

We support you with **legal advice, psycho-social care and educational action**

We offer you mediation, intermediation and reconciliation as tools for **dispute management**

We are developing a disciplinary capacity in cases of discrimination

If you are acting within the sphere of defending human rights, at the OND:

We offer you places and resources for carrying out your activities

We work with and **give support** to people and organisations relating to human rights

We use strategic litigation as a tool for ensuring rights for everyone

If you wish to act against discrimination, at the OND:

We provide you with information on human and citizen rights

We organise **awareness-raising** training and initiatives through our Human Rights Resources Centre



Office for Non-Discrimination